

## CITY OF SHEBOYGAN

### REQUEST FOR FINANCE AND PERSONNEL COMMITTEE CONSIDERATION

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**ITEM DESCRIPTION:** Res 148-21-22 by Alderpersons Mitchell and Filicky-Peneski authorizing the Finance Director to enter into a contract with Tyler Technologies for Tyler Payments.

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**REPORT PREPARED BY:** Eric Bushman, Information Technology Director

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**REPORT DATE:** March 10, 2022

**MEETING DATE:** March 14, 2022

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#### FISCAL SUMMARY:

Budget Line Item: N/A  
Budget Summary: N/A  
Budgeted Expenditure: N/A  
Budgeted Revenue: N/A

#### STATUTORY REFERENCE:

Wisconsin Statutes: N/A  
Municipal Code: N/A

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#### BACKGROUND / ANALYSIS:

The City of Sheboygan currently uses Point & Pay to accept credit and debit card payments. Point & Pay is not integrated into Munis so the transactions must be manually entered into Munis as well as Point & Pay.

#### STAFF COMMENTS:

The City of Sheboygan has utilized Munis software for more than 10 years. It is in the best interest of the City to accept credit card payments through Tyler Payments, which is integrated into Munis. This will eliminate the re-keying of data saving staff time and reducing the potential for errors. Additionally, Tyler Payments will allow parking tickets to be paid on-line. It also paves the way to allow other services, such as Park and Rec fees, to be paid on-line.

#### ACTION REQUESTED:

Motion to recommend the Common Council adopt Res. No. 148-21-22.

#### ATTACHMENTS:

- I. Res. No. 148-21-22