

Support Services Report to the Mead Library Board of Trustees

Submitted by Cheryl Nessman

May, 2025

Staffing: We will be interviewing for an open Library Assistant position at the end of May.

Collections

- New Databases:
 - [Mango Languages](#) (replaced Rosetta Stone),
 - [Little Pim](#) (Mango Languages for kids),
 - **Scholastic BookFlix** (coming May 1, an online platform that pairs animated storybooks with related nonfiction eBooks. It aims to engage young learners (PreK-3) in reading and learning by linking fiction and nonfiction content. Features include read-aloud functionality, vocabulary-building activities, and games that encourage comprehension.)
 - **Scholastic Teachables** (coming May 1, an online collection of printable and projectable educational materials, including worksheets, lesson plans, and mini-books, for educators, parents, and tutors for Pre-K through 6th grade
 - [TumbleMath](#) (animated math stories for kids)
- Old Databases: Knowledge City has not been renewed.
- Shifting: we've shifted Adult Spanish and Adult Literacy to the 2nd floor wall shelving units and are currently shifting Adult NF 700s-800s back towards Travel to give those areas some breathing room.

Patron Services

- We will be moving to the new online catalog, Discover, on June 2nd. This decision was made as soon as functionality that allows users to choose the 24/7 Holds Lockers as a pickup area had been added. We are still waiting for this functionality to be added to the Monarch2Go mobile app.
- 24/7 Locker Updates:
 - We've run out of locker space twice so far in May. When this happens, older holds are moved inside and patrons are called to inform them of the change in pickup location.
- The new AMH has been installed and is working well. We hope to have construction of the new inside return slot by mid May.
- Due to the high-cost of our pay-per-view resources and a desire to serve our tax payers, we have limited access to Hoopla and Kanopy to residents of the City of Sheboygan and a few surrounding, non-librariated communities (Town of Sheboygan, Herman, Howards Grove, Mosel & Wilson). DPI was consulted as

we considered making this change and they assured us that we were able to limit access in this way without being in danger of going against state statutes.

- We are reviewing services that would streamline library card signups and patron account renewals.
- We are also reviewing services that would allow us to provide online reservations and access for our Experience Passes. Patrons would be able to reserve a pass for a specific day rather than checking it out for multiple days, which would open up access to more people. Passes could be printed out or saved to a mobile phone and would expire after the date of expected use.