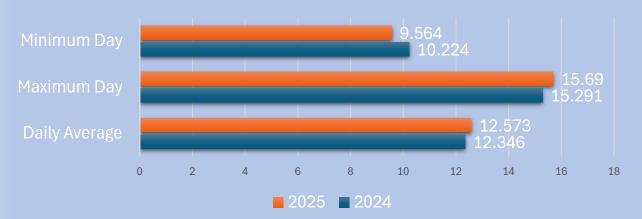
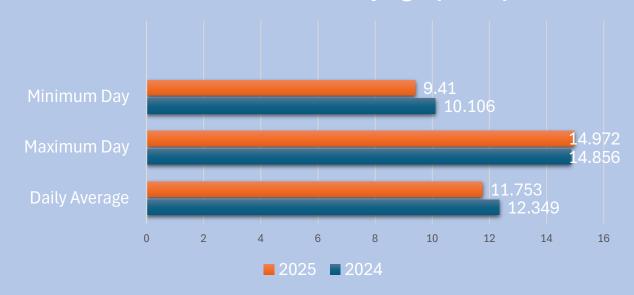
# **OPERATIONS MONTHLY REPORT**

#### **PUMPING**





# Finished Water Pumpage (MGD)





**2,006,186,000**Gallons Pumped YTD

# **OPERATIONS MONTHLY REPORT**

# WATER QUALITY

Raw Water		
	2024	2025
Turbidity	0.8	0.6
рН	8.28	8.3
Alkalinity	107.3	108.7
Temperature	50.7	48.2
Positive Bacteriological Testing	0.9	0





Finished Water		
	2024	2025
Turbidity	0.05	0.048
рН	7.79	7.75
Alkalinity	103.1	103.1
Temp.	50.7	49.8
Chlorine Residual	0.87	0.88
Fluoride Residual	0.7	0.64
Orthophosphate Residual	1.45	1.48
Bacteriological Testing	0	0

### **ADDITIONAL ACTIVITIES**

- Routine Plant Operations
- Routine Plant and Remote Site Maintenance
- Annual WDNR Lab Testing and Monitoring
- Spring Basin Cleaning
- Safety Equipment Checks
- Property grounds, cleaning, and building maintenance
- Chemical Systems Maint
- Safety Training
- Shift Coverage

# DISTRIBUTION MONTHLY REPORT

#### WATER MAIN

Water Main Installed

Street, Curb, and Sidewalk Restoration

#### **Water Main Breaks**



#### HYDRANTS YEAR TO DATE | VALVES YEAR TO DATE



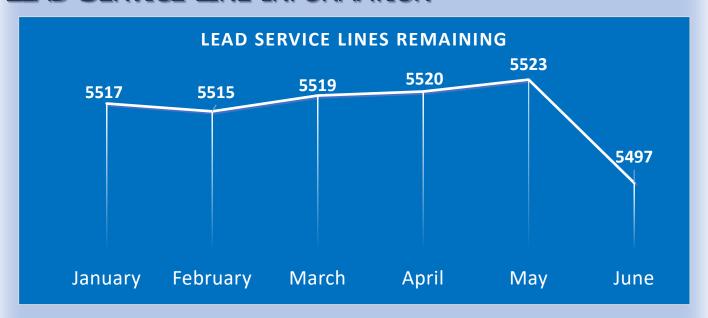






# DISTRIBUTION MONTHLY REPORT

#### LEAD SERVICE LINE INFORMATION



250 Goal

2025 Replacement 2025 Replacement **Goal Completed** 

YTD WIDNR Lead Brochures Distributed

# ADDITIONAL ACTIVITIES

- Construction and inspection work continued on the N 25th Street Water Main Project.
- Inspection of LSL replacements on N 6th Street
- Construction started on N 7th Street watermain project.
- Scheduled training and go-live for Unity software to occur in late July.



# CUSTOMER RELATIONS & FISCAL SUMMARY



#### COLLECTIONS

District 2

\$1,191,149

Total Billed

\$291,407

Outstanding After Due Date

1246

Past Due Letters Mailed

477

Owner/Landlord Letters
Mailed

\$143,054

Outstanding At Month End

#### **METERS**



Meters
Installed/Replaced

# 164

**Meters Tested** 

### **CROSS CONNECTION**



**Inspections Completed** 

### WEBSITE VISITORS

4,009



## CUSTOMER RELATIONS & FISCAL SUMMARY

#### LEAK ALLOWANCES ISSUED

3 Customer Requests 1348 CCF Allowed @ Reduced Rate





# ADDITIONAL CR/F ACTIVITIES

- Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- Conducted small and large meter testing.
- USSs issued bills to District 1 and Monthly customers.
- Began recruiting for two ST positions due to upcoming retirements.
- Promoted ST to LST due to LST's upcoming retirement.