

Mead Public Library's Expanded Access with D-Tech SMART lockers



CHALLENGES

Deliver 24/7 library access

To increase lending and accommodate patrons unable to visit during regular hours, such as shift workers.

Protect staff from the elements

With daily temperatures below 38°F, MPL needed an external locker solution that could be loaded from inside the library walls.

Integrate seamlessly with existing ILS

To ensure a smooth and efficient patron.



BENEFITS

Customization – When librarians speak, D-Tech listens!

Being manufacturers of its own locker and proprietary software made D-Tech was the only company capable of delivering this solution. This level of control enabled D-Tech to collaborate closely with MPL's architects, seamlessly integrating the unit into the building's wall and redesigning the locker system to include rear-loading doors.

Staff Experience

With some training and workflow adjustments, the Mead Public Library team found the system easy to operate and manage. The rear-loading design allowed staff to load lockers while staying comfortably warm inside the library, avoiding exposure to Wisconsin's freezing winter temperatures. This innovative yet practical design not only enhanced patron services but also ensured long-term comfort for team members.

SOLUTIONS

D-Tech customized its SMART lockers to add a unique rear-loading feature, providing the ideal solution.



Indoor/Outdoor Access



24/7 Accessibility



Seamless Integration

“The lockers integrate smoothly with Polaris, are easy to maintain, and are the only solution offering internal loading and external access - a feature that has made a real difference for us. Yes, we'd recommend D-Tech!”



Cheryl Nessman
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