Support & Public Services Report to the Mead Library Board of Trustees

Submitted by Cheryl Nessman & Aleah Hill

November, 2026

Staffing:

- We are continuing to interview Library Assistant – Security candidates.
- The Youth Services Manager position has been posted with an anticipated start date of Jan. 2027.
- Adult Services staff toured the Job Center on November 6th. We heard that our first direct referral to the Job Center was a success, with the client returning for multiple sessions and getting additional resource referrals. Staff left feeling like they had a better understanding of the services that are being offered at the Job Center.

Circulation and Patron Services

- Construction on the 3rd-floor Sensory Room and 2nd-floor study rooms has begun is set to wrap up on Dec. 15th. The sensory room will have a soft opening in 2026 with a grand opening planned for the beginning of 2027.
- Holds Locker usage continues to outpace available locker space. From 10/12/26 to 11/10/26, an average of 17 patrons/day had holds that could not be placed in the holds lockers because the lockers were full. We place those holds in a locker as soon as one opens up, but patrons often have to come inside to get them or call for staff to run them out.

Programming/Exhibits/Outreach Highlights:

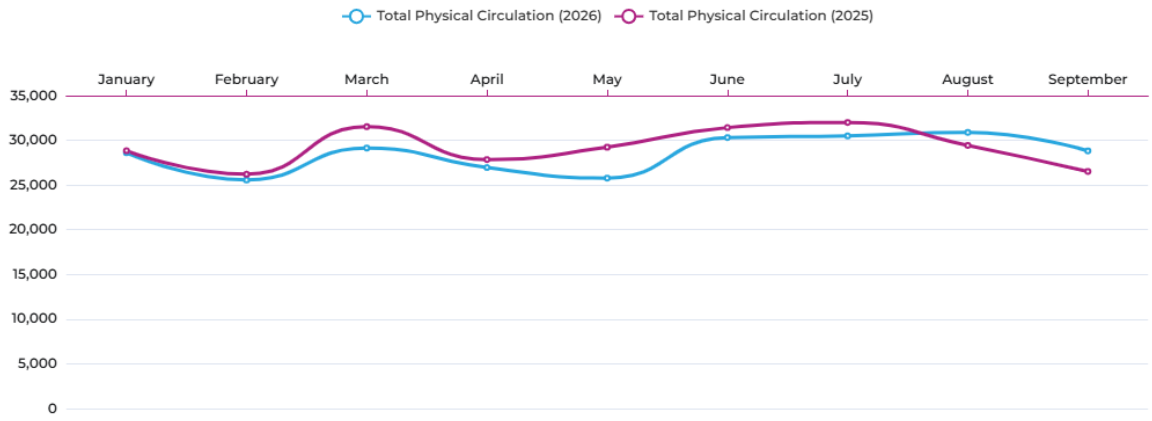
- Mead's Zinefest and the WI Academy Talk about the Edmund Fitzgerald were huge successes. We had 481 people attend Zinefest on Nov. 7th, and 103 people attended the Edmund Fitzgerald presentation in person. Because we reached capacity at that event, we also had patrons attend the talk virtually.
- Upcoming fall programs:
    - Nov. 21: Puzzle Contest (all ages)
    - Nov. 21: Guided Maker Time (adults) & Monday Matinee (adults)
    - Nov. 22: Drop-in Tech Help (adults)
    - All month: Baby & Me Storytimes, Preschool Storytimes, BYOB, & WiggleWorms (kids)
- Coming this winter: Sheboygan Legal Help Clinics, BINGO, Mega Lego Club, Genealogy Club, Tween Art Club, Reindeer Games, and more!

Collections:

- We will be moving the Adult Literacy collection to the regular adult non-fiction collection, and are shifting the Adult Biographies and Adult Graphic collections.

- Jan-Sept. 2026 stats pulled from LibraryIQ:

Physical Circulation



(Books, AV, Kits, etc.)

eMaterial Circulation

Data View

Total eAudiobook Circulation	41332
Total eBook Circulation	30592
Total eMagazine Circulation	12301
Total eMusic Circulation	318
Total eVideo Circulation	6277

(Hoopla, Kanopy, Libby)