CITY OF SHEBOYGAN
R. O. 91-23-24

BY FIRE CHIEF (ERIC MONTELLANO).

JANUARY 15, 2024.

Pursuant to section 24-459 of the Municipal Code, I herewith submit my quarterly report of Benchmark Measurements for the Fire Department, for the period commencing October 1, 2023 and ending December 31, 2023.

2023 Fourth Quarter Benchmarks

	2021 EOY	2022 EOY	2023 EOY	2023 Target
Incident Types				
Fires	87	92	87	< 90
Rescue & Emergency Medical Service	4,833	5,170	5,147	4,900
Non Fires	1,379	1,558	1,409	1,400
TOTAL	6,299	6,820	6,643	6,300
Station Incident Count Per Station				
Station 1	1,809	2,003	2,032	1,825
Station 2	1,239	1,229	1,169	1,225
Station 3	1,459	1,677	1,652	1,500
Station 4	1,163	1,171	1,086	1,150
Station 5	594	609	556	600
Mutual Aid Given	35	131	85	
Mutual Aid Received	N/A	54	56	
Overlapping Calls (Percentage)	N/A	64%	63%	
Overlapping Calls (Count)	N/A	4,380	4,215	
Fire Loss				
Number of Incidents	54	61	60	
Total Pre Incident Value	$ 95,389,290	$ 163,942,270	$ 59,645,278	
Total Property Loss	$ 538,550	$ 887,790	$ 745,460	
Total Content Loss	$ 546,617	$ 1,115,910	$ 205,730	
Total Loss	$ 1,085,167	$ 2,003,700	$ 951,190	
Average Loss	$ 20,095.69	$ 32,848	$ 15,853	
Property Saved	$ 94,304,123	$ 161,938,570	$ 58,694,088	
Workload				
Inspections	2,267	2,742	2,556	2,300
School Safety Programs (Students)	3,148	3,122	3,118	3,200
Public Events	56	76	105	60
Station Tours	9	16	16	25
Non-Compliance/ Installed Smoke Alarms	63/82	78/94	56/79	
Fire Training Hours	4,981	6,279	17,060	8,000
EMS Training Hours	2,072	1,939	2,333	2,100
Investigations	84	89	78	
Efficiency				
Fire Average Response Time (380 Seconds)*	79%	77%	86%	90%
Effectiveness				
ISO Rating	2	2	2	1

Note: Resident Satisfaction rating was not a metric on the 2022 Baker Tilly Study. Therefore, there is no current data.
* Fire response 380 seconds or less per NFPA standards