

# Disruptive Patron Interaction Report August 2024

	2024	2023	
<b>Reported Incidents</b>	Adult	37	35
	Teen	16	4
	Senior (65+)	4	0
	Kids	0	0
<b>Exclusions Over 10 Days</b>	6	2	
<b>Emergency Services Called</b>	7	7	
<b>Encounter Type</b>	Trespass after exclusion	7	1
	Dispute/argument/altercation between patrons (not physical)	2	0
	Fighting/Physical Altercations	0	0
	Harassment/Threatening Language	4	0
	Homeless or Runaway (Youth Only)	0	0
	Horseplay and/or excessive noise	13	3
	Inappropriate comments and/or excessive demands	14	14
	Intoxicated/Addiction	2	0
	Medical or mobility issue	1	2
	Mental Health	5	2
	Mess (Food waste, spills)	1	0
	Theft/Vandalism	0	4
	Trouble getting patron to leave after closing	0	0
	Truancy	0	0
	Used in the building: Vaping, Drugs, Alcohol, or Tobacco	0	2
	Weapons	0	0
	Other (Specify in Description)	13	18
	<b>Location</b>	1st Café	5
1st Desk		8	6
1st DVD's/Music		1	0
1st Fiction		0	0
1st Fireplace		2	0
1st Lobby/Foyer		5	5
1st Restrooms		1	5
2nd Computers		7	6
2nd Desk		2	3
2nd Hansen Teen		2	0
2nd Imaginarium		0	0
2nd Quiet Study		0	3
2nd Restrooms		4	1
3rd Desk		0	0
3rd Children's (North)		1	0
3rd Children's (South)		0	1
3rd Restrooms		0	0
3rd Teen Center		1	0
Outside (Specify in Description)		0	0
Other (Specify in Description)		13	8