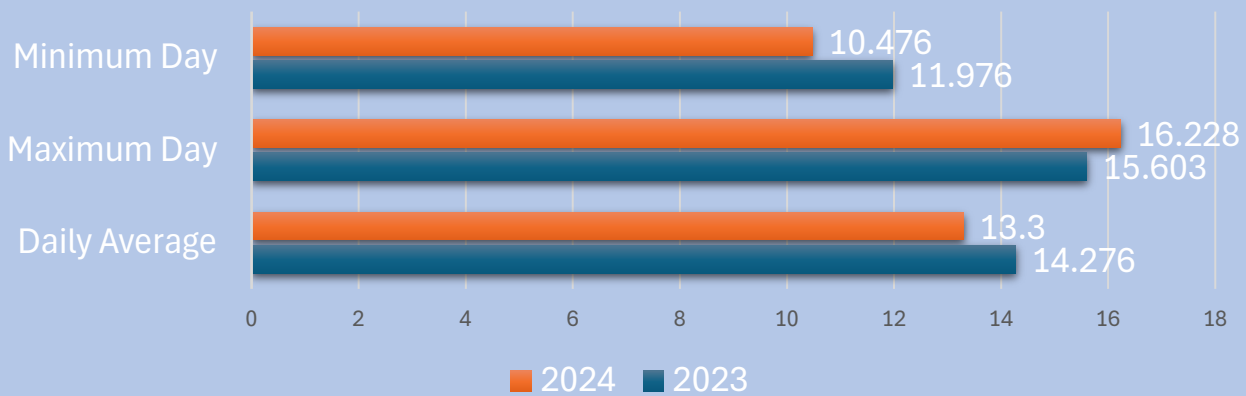


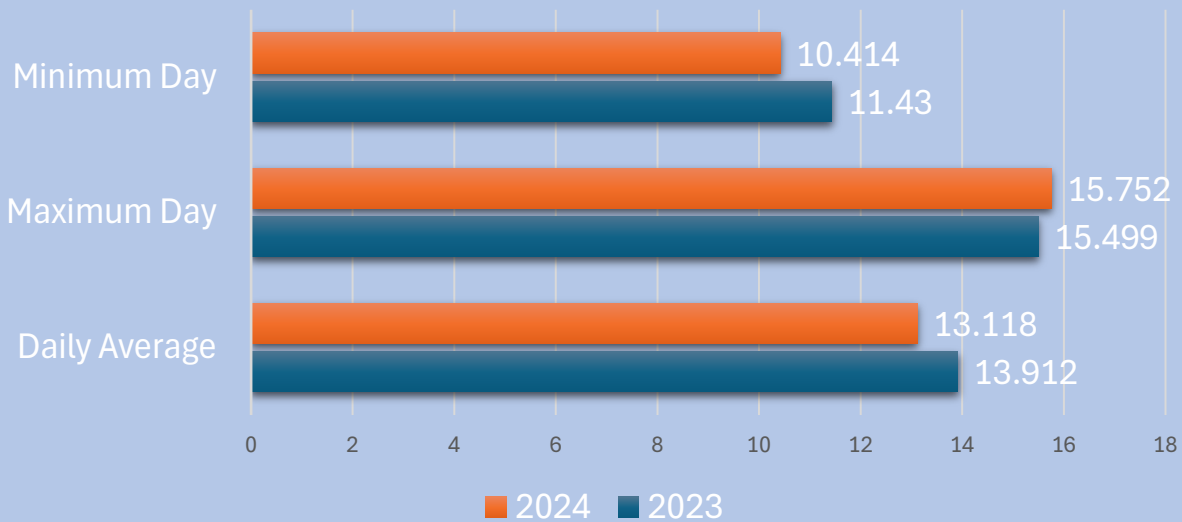
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)

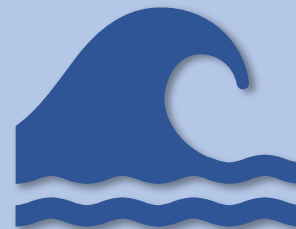


2,850,864,000
Gallons Pumped YTD

**AUGUST
2024**

OPERATIONS MONTHLY REPORT

WATER QUALITY



Raw Water		
	2023	2024
Turbidity	1.9	2.4
pH	8.3	8.22
Alkalinity	107.2	107.7
Temperature	60	60.5
Positive Bacteriological Testing	2.3	0



Finished Water		
	2023	2024
Turbidity	0.056	0.043
pH	7.67	7.67
Alkalinity	100.9	101.8
Temp.	63.9	62.2
Chlorine Residual	0.95	0.9
Fluoride Residual	0.7	0.75
Orthophosphate Residual	1.45	1.44
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ RWI Project
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ RWI Training
- ◆ Sodium Permanganate system maint.
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Chemical Systems Maint
- ◆ Shift Coverage
- ◆ Water Quality Notes:
- ◆ Aluminum Sulfate Usage Down 9.34%

AUGUST
2024

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

941.6'

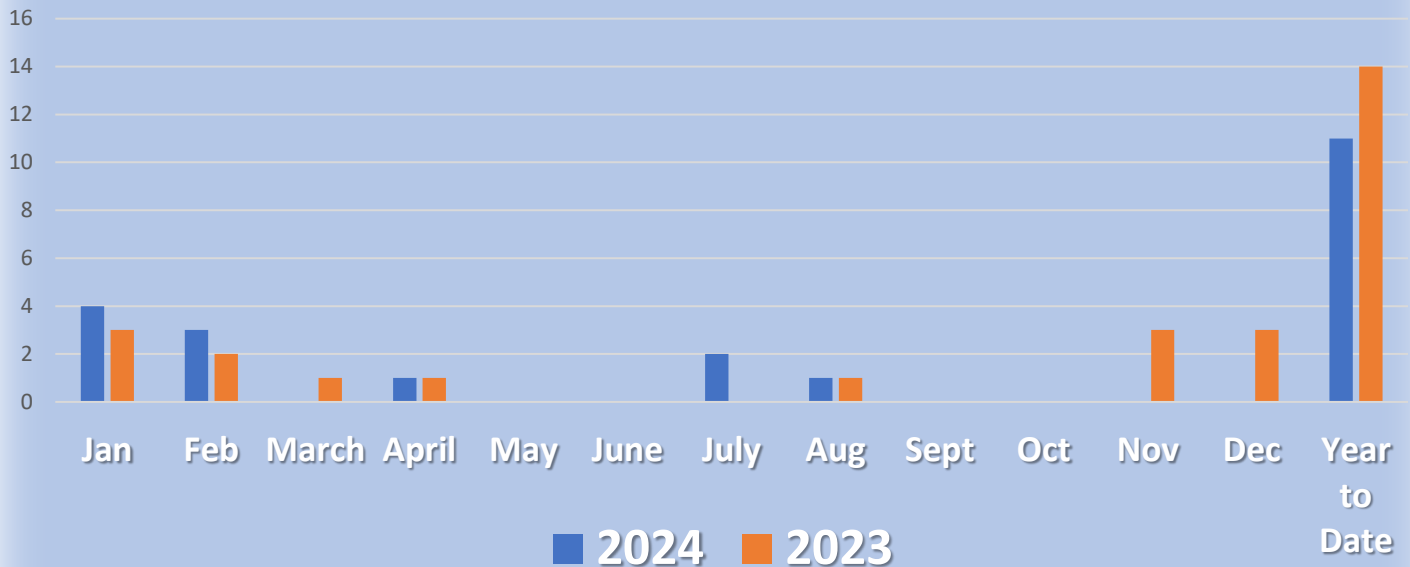
YTD

Street, Curb, and
Sidewalk Restoration

12,412.2

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE

14

Removed

16

Installed

VALVES YEAR TO DATE

175

Exercised

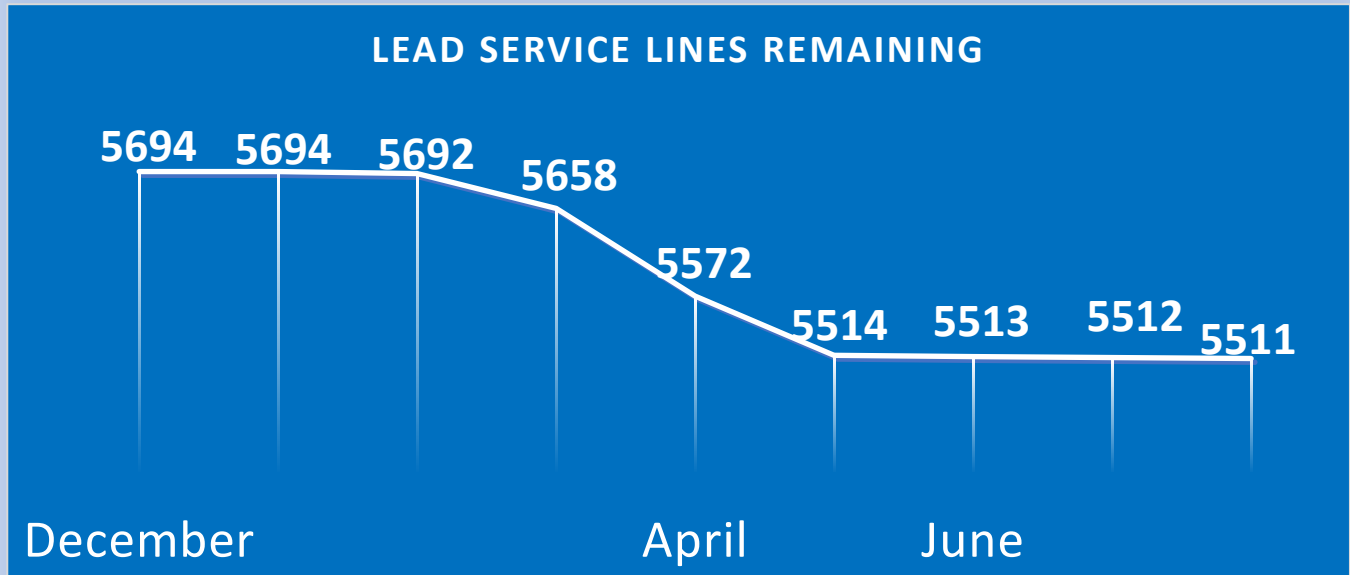
14

Installed

**AUGUST
2024**

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION



250

2024 Replacement
Goal

68%

2024 Replacement
Goal Completed

185

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

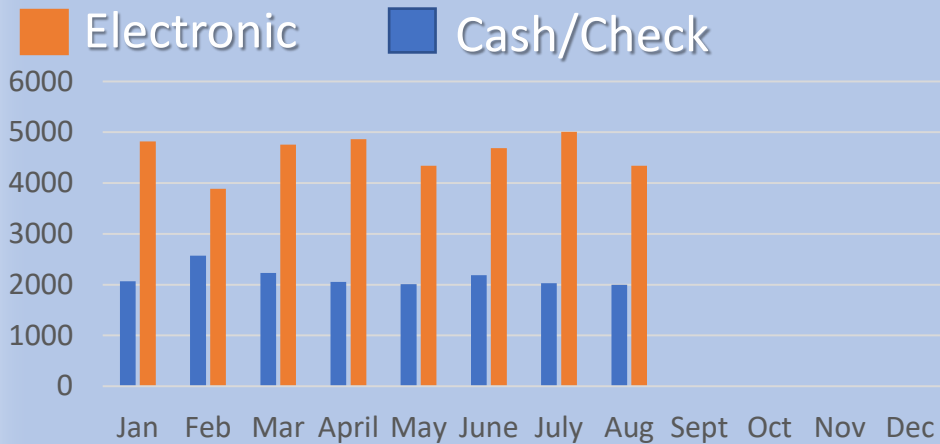
- ◆ Inspected and tracked installation of watermain on S Taylor Drive, north of Union Avenue.
- ◆ Conducted preconstruction meeting to kickoff Dillingham Avenue LSL project.
- ◆ Construction- Maintenance received GPS training from Engineering to help gather future field data.



**AUGUST
2024**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,810

CUSTOMER TRANSFERS

187

COLLECTIONS

Districts 1

Total Billed

\$-

Outstanding After Due Date

**Disconnects held in September due to heat advisory*

Letters Mailed

Properties Disconnected

Outstanding At Month End

METERS



178

Meters Installed/Replaced

87

Meters Tested

CROSS CONNECTION



124 Inspections Completed

WEBSITE VISITORS

1,266

Analytics resumed August 14th.

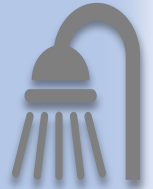


AUGUST 2024

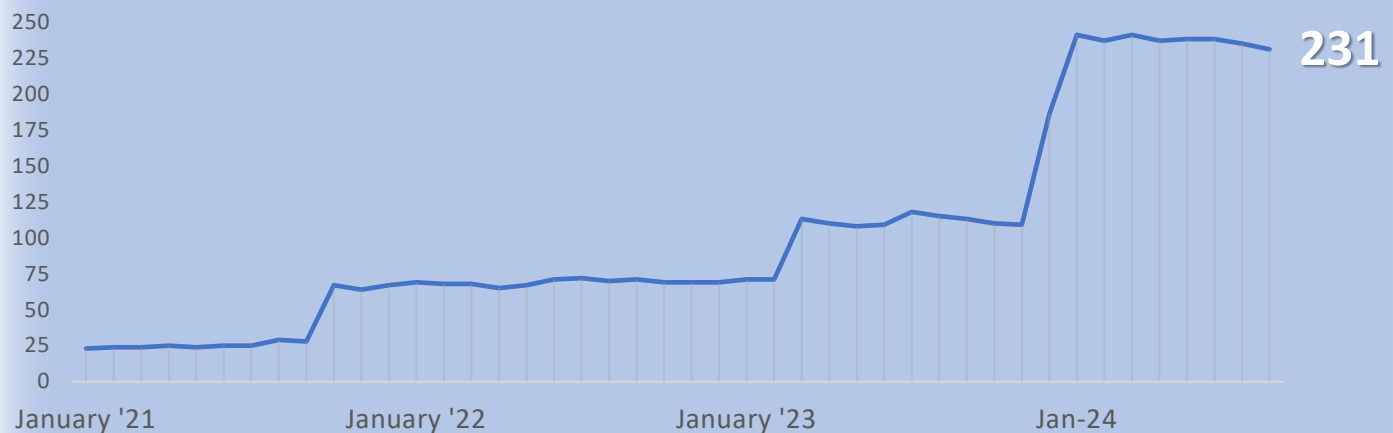
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

3 Customer Requests **172** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to the LSL Projects.
- ◆ Conducted small and large meter testing.
- ◆ USSs issued bills to District 3 and Monthly customers.
- ◆ Nonpayment disconnections delayed to September due to heat advisory the end of August.

**AUGUST
2024**