

To: Joe Trueblood, Utility Superintendent

From: Dave McMillan, Distribution Supervisor

Subject: Trimble Unity Software Renewal

I am requesting approval to renew our Trimble Unity software subscription. Unity is a critical tool that supports our asset management, work order tracking, and GIS integration. Renewing this software will ensure we continue to:

- **Improve efficiency:** Streamline work order management, inspections, and preventive maintenance scheduling.
- **Enhance compliance:** Maintain accurate records that support WDNR reporting, regulatory audits, and industry best practices.
- **Optimize resources:** Track equipment, materials, and labor to make data-driven decisions that extend asset life and control costs.
- **Support customer service:** Provide timely responses to service requests and infrastructure issues, improving community trust.
- **Enable future growth:** Remain compatible with our ESRI GIS platform, ensuring flexibility for upcoming system improvements.

Unity will continue to connect field crews, supervisors, and administration with real-time data that helps us manage our Utility more effectively.

I recommend we approve the renewal to maintain these essential capabilities and continue improving Utility performance.