

**CITY OF SHEBOYGAN  
R. O. 56-23-24**

**BY FIRE CHIEF.**

**OCTOBER 16, 2023.**

Pursuant to section 24-459 of the Municipal Code, I herewith submit my quarterly report of Benchmark Measurements for the Fire Department, for the period commencing July 1, 2023 and ending September 30, 2023.

**2023 Third Quarter Benchmarks**

	<b>2021 EOY</b>	<b>2022 EOY</b>	<b>2022 YTD</b>	<b>2023 YTD</b>	<b>2023 Target</b>
<b>Incident Types</b>					
Fires	87	92	70	66	< 90
Rescue & Emergency Medical Service	4,833	5,170	3,902	3,862	4,900
Non Fires	1,379	1,558	1,201	1,042	1,400
<b>TOTAL</b>	<b>6,299</b>	<b>6,820</b>	<b>5,173</b>	<b>4,970</b>	<b>6,300</b>
<b>Station Incident Count Per Station</b>					
Station 1	1,809	2,003	1,527	1,497	1,825
Station 2	1,239	1,229	894	898	1,225
Station 3	1,459	1,677	1,290	1,223	1,500
Station 4	1,163	1,171	908	821	1,150
Station 5	594	609	467	422	600
Mutual Aid Given	35	131	87	60	
Mutual Aid Received	N/A	54	42	49	
Overlapping Calls (Percentage)	N/A	64%	65%	63%	
Overlapping Calls (Count)	N/A	4,380	3,364	3,153	
<b>Fire Loss</b>					
Number of Incidents	54	61	44	43	
Total Pre Incident Value	\$ 95,389,290	\$ 163,942,270	\$ 37,603,800	\$ 50,766,865	
Total Property Loss	\$ 538,550	\$ 887,790	\$ 567,790	\$ 574,860	
Total Content Loss	\$ 546,617	\$ 1,115,910	\$ 1,001,540	\$ 157,260	
Total Loss	\$ 1,085,167	\$ 2,003,700	\$ 1,569,330	\$ 732,120	
Average Loss	\$ 20,095.69	\$ 32,848	\$ 35,667	\$ 17,026.05	
Property Saved	\$ 94,304,123	\$ 161,938,570	\$ 36,034,470	\$ 50,034,745	
<b>Workload</b>					
Inspections	2,267	2,742	2,296	2,472	2,300
School Safety Programs (Students)	3,148	3,122	2,548	1,954	3,200
Public Events	56	76	56	78	60
Station Tours	9	16	11	6	25
Non-Compliance/ Installed Smoke Alarms	63/82	78/94	36/38	33/47	
Fire Training Hours	4,981	6,279	5,197	12,863	8,000
EMS Training Hours	2,072	1,939	1,057	1,991	2,100
Investigations	84	89	67	58	
<b>Efficiency</b>					
Fire Average Response Time (380 Seconds)*	79%	77%	76%	86%	90%
<b>Effectiveness</b>					
ISO Rating	2	2	2	2	1

Note: Resident Satisfaction rating was not a metric on the 2022 Baker Tilly Study. Therefore, there is no current data.

\* Fire response 380 seconds or less per NFPA standards