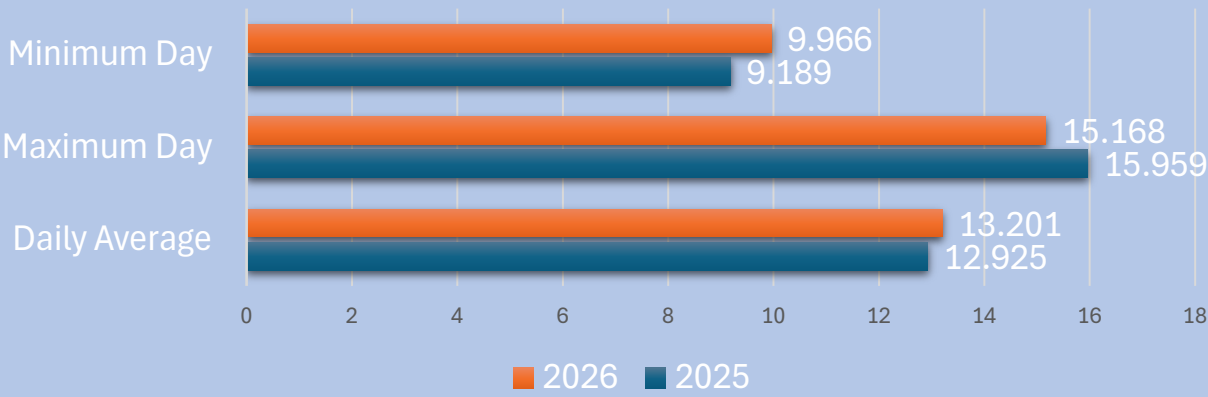


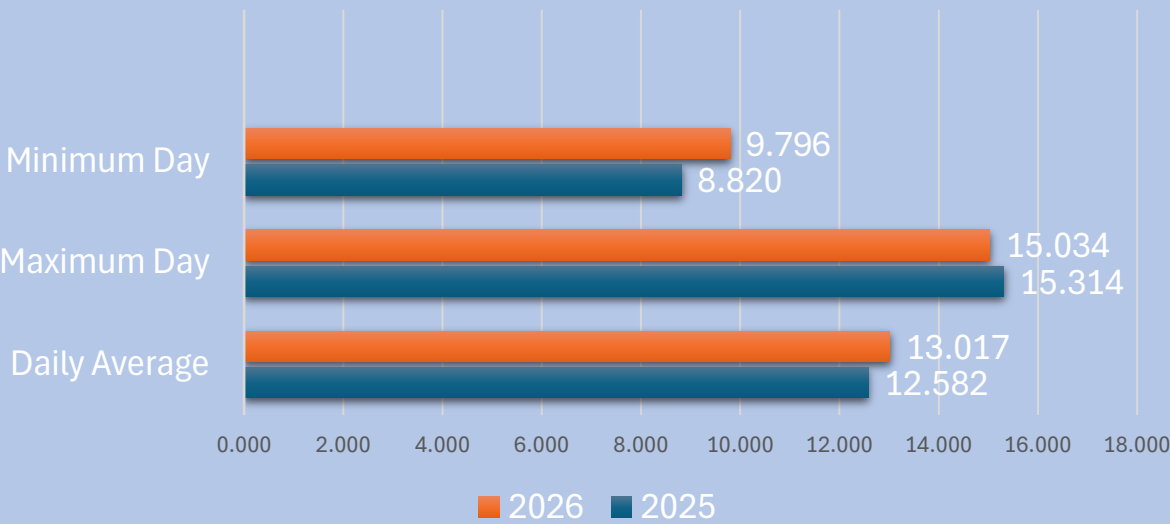
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



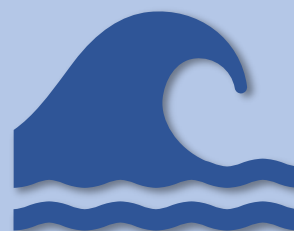
2,839,440,000
Gallons Pumped YTD

**AUGUST
2026**

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2025	2026
Turbidity	0.7	1
pH	8.28	8.25
Alkalinity	108.5	107.9
Temperature	59.7	56.2
Positive Bacteriological Testing	1.9	6.3



Finished Water		
	2025	2026
Turbidity	0.044	0.044
pH	7.72	7.69
Alkalinity	103	102.1
Temp.	61.1	56.1
Chlorine Residual	0.94	0.88
Fluoride Residual	0.65	0.65
Orthophosphate Residual	1.5	1.6
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Filter Project Rehab Project Work
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

AUGUST
2026

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

39.5'

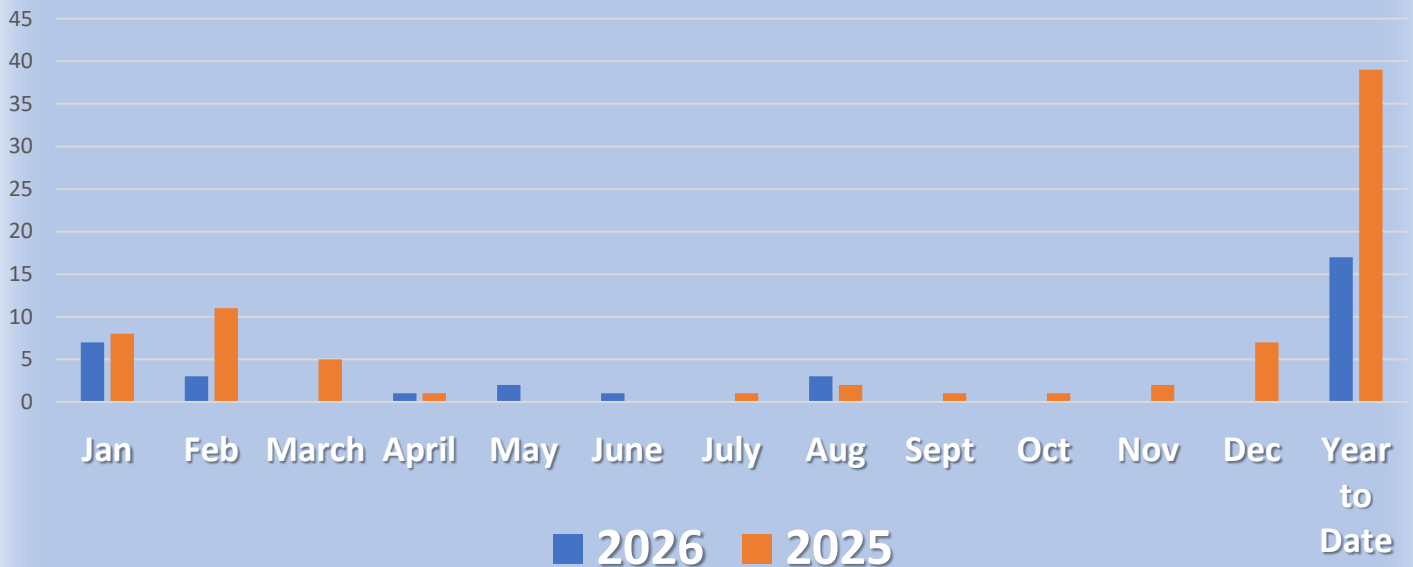
YTD

Street, Curb, and
Sidewalk Restoration

5,982

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE

235
Inspected

8
Installed

VALVES YEAR TO DATE

795
Exercised

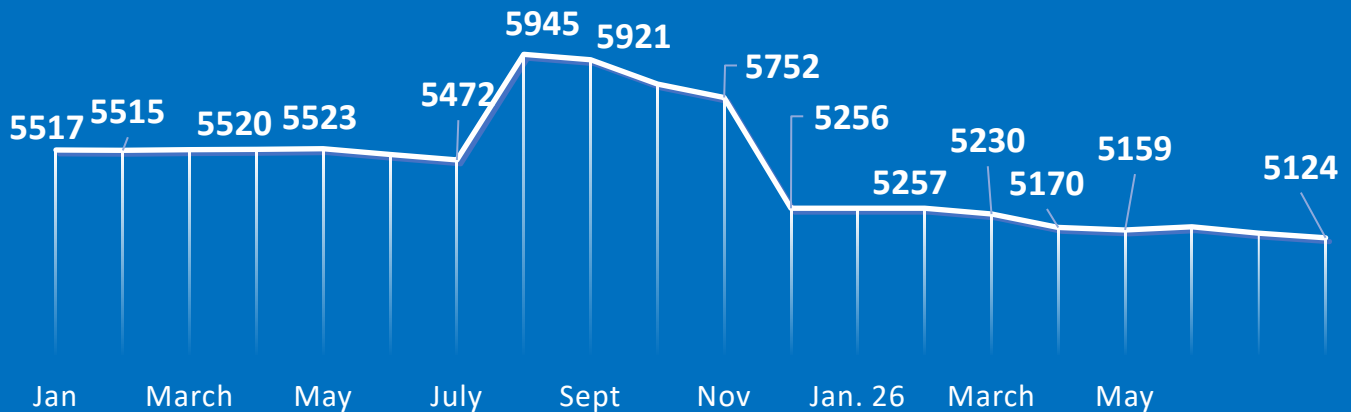
1
Installed

AUGUST
2026

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



300

2026 Replacement
Goal

63%

2026 Replacement
Goal Completed

141

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

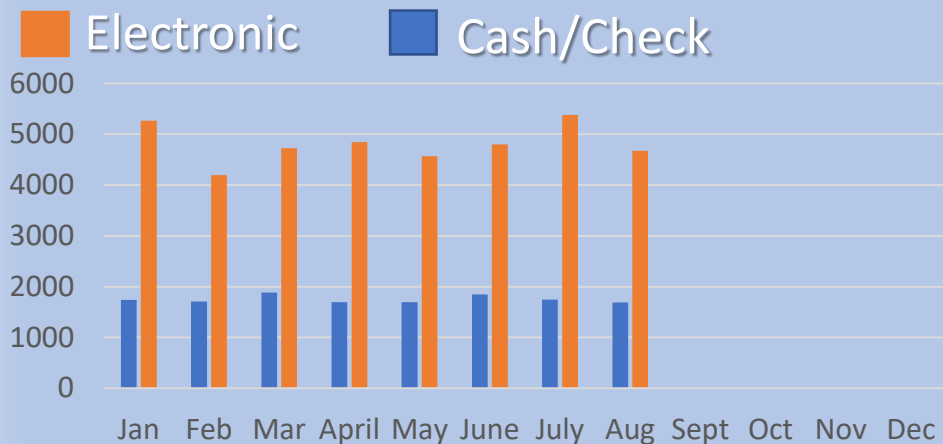
- ◆ Distribution staff worked with public works to lower watermain in conflict with storm sewer at Evans Street and Erie Avenue.
- ◆ Engineering staff completed ESRI forms and dashboard to enable digital project management and inspection capabilities.
- ◆ Contractor to begin watermain project on Clara Avenue and Julson Court in October.
- ◆ Continued water quality flushing throughout the distribution system.
- ◆ Watermain break locations: 1240 Plath Ct, 630 S 13th Street, N Franklin Street and Center Ave.



**AUGUST
2026**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,318

CUSTOMER TRANSFERS

199

COLLECTIONS

District 1

\$1,235,629

Total Billed

\$248,968

Outstanding
After Due Date

1143

Past Due Letters Mailed

399

Owner/Landlord Letters
Mailed

\$136,300

Outstanding At
Month End

METERS



101

Meters

Installed/Replaced

148

Meters Tested

CROSS CONNECTION



87

Inspections Completed

WEBSITE VISITORS

4,254



AUGUST
2026

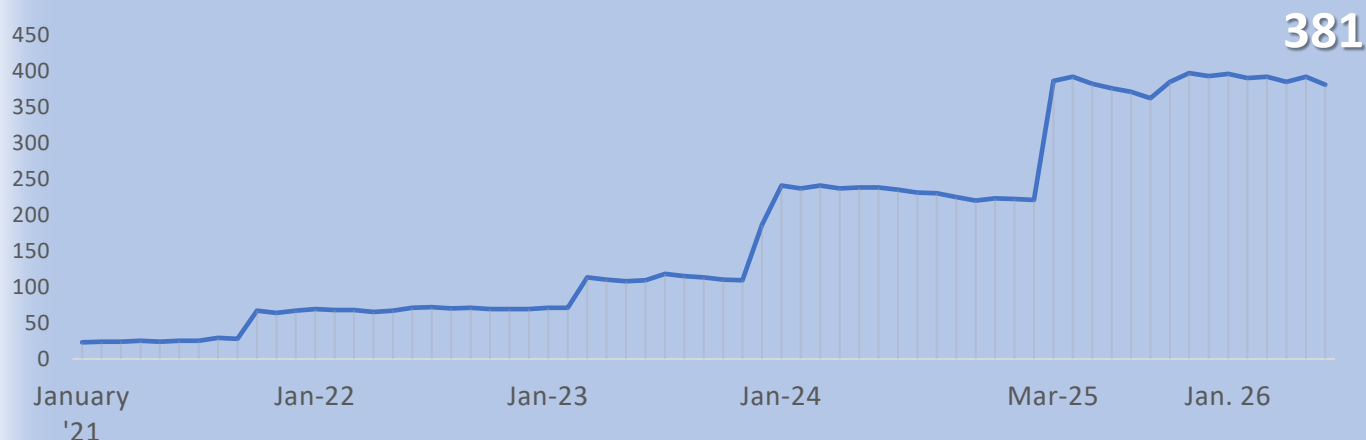
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

2 Customer Requests **140** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Service Techs read meters for District 3 and Monthly.
- ◆ Customer Applications for LSL RFQ 3.

AUGUST
2026