

OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)

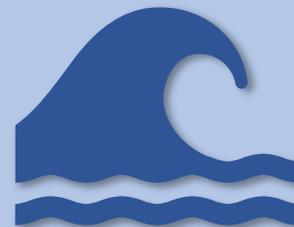


320,040,000
Gallons Pumped YTD

JANUARY
2026

OPERATIONS MONTHLY REPORT

WATER QUALITY



| Raw Water | | |
|----------------------------------|-------|-------|
| | 2025 | 2026 |
| Turbidity | 1.6 | 1.6 |
| pH | 8.19 | 110.6 |
| Alkalinity | 106.6 | 110.6 |
| Temperature | 35.6 | 35 |
| Positive Bacteriological Testing | 0 | 0.9 |



| Finished Water | | |
|-------------------------|-------|-------|
| | 2025 | 2026 |
| Turbidity | 0.045 | 0.041 |
| pH | 7.71 | 7.73 |
| Alkalinity | 104.1 | 104.2 |
| Temp. | 36.1 | 36.2 |
| Chlorine Residual | 0.9 | 0.88 |
| Fluoride Residual | 0.63 | 0.65 |
| Orthophosphate Residual | 1.45 | 1.55 |
| Bacteriological Testing | 0 | 0 |

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Annual Performance Evaluations
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

JANUARY
2026

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

0'

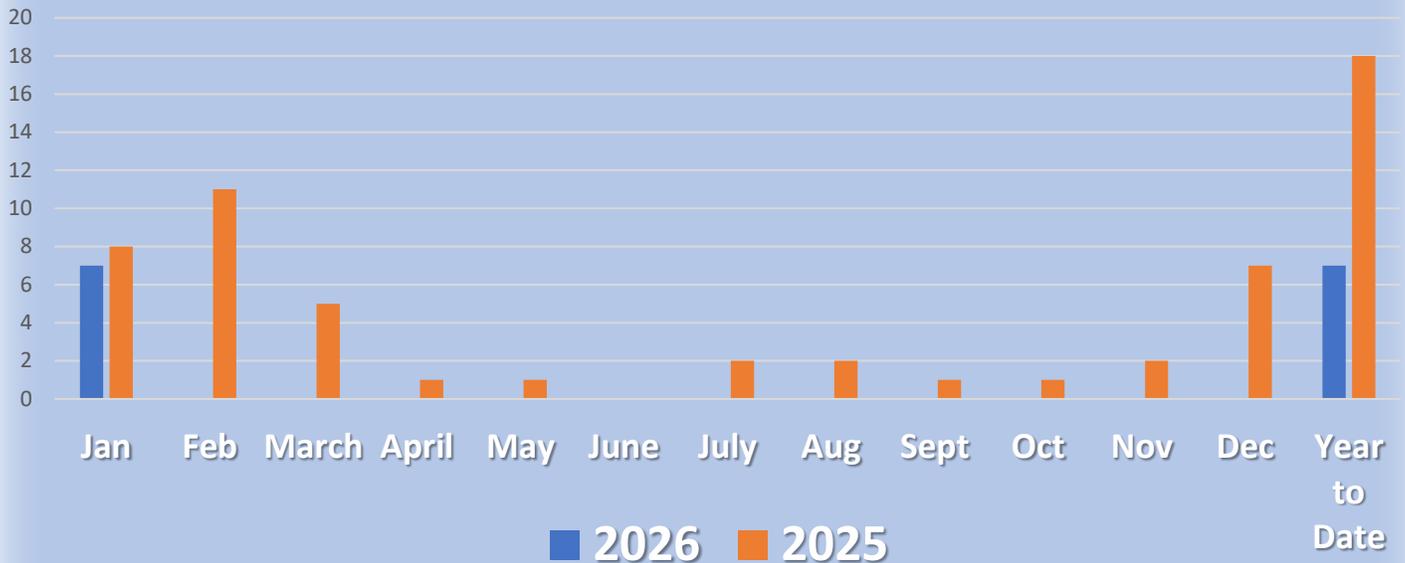
YTD

Street, Curb, and
Sidewalk Restoration

1,303

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE



Removed



Installed

VALVES YEAR TO DATE



Exercised



Installed

JANUARY
2026

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



250

2025 Replacement
Goal

0%

2025 Replacement
Goal Completed

13

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

- ◆ Finished LSL project designs.
- ◆ Submitted Clara Avenue Watermain project to WDNR for review.
- ◆ Began design on Julson Ct. Watermain project.
- ◆ Staff attended safety training from Fox Valley Safety.
- ◆ Installed new stairs for north side of pipe gallery in Filter Plant.



**JANUARY
2026**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,195

CUSTOMER TRANSFERS

158

COLLECTIONS

District 3

\$1,379,735

Total Billed

\$232,313

Outstanding
After Due Date

1098

Past Due Letters Mailed

394

Owner/Landlord Letters
Mailed

\$33,710

Outstanding At
Month End

METERS



107

Meters

Installed/Replaced

107

Meters Tested

CROSS CONNECTION



106 Inspections Completed

WEBSITE VISITORS

4,637



JANUARY
2026

CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

0 Customer Requests

0

CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Completed Performance Evaluations for CRF Staff.
- ◆ Service Techs read meters for District 2 and Monthly.
- ◆ Mailings, applications, and customer communications regard Lead Service Line Replacements and identification.
- ◆ ADA Accessibility work on website.
- ◆ Initial phase of Fiber Internet Project.
- ◆ Staff attended Fox Valley Safety Training.

JANUARY
2026