

Support Services Report to the Mead Library Board of Trustees

Submitted by Cheryl Nessman

August, 2025

Staffing: Nothing to report

Collections

- Hmong language titles have been purchased for the new Children's World Languages collection. Alison Loewen, with her partners from the Hmong community, will host a celebration on the 3rd floor to introduce the collection to our patrons. There will be dancing, storytelling and eggrolls. *We hope you will consider attending!* **When: Nov. 10th at 5:30pm. Where: Children's Floor at the Mead Public Library.**
- We continue to work on the Mead's Disaster Plan and hope to have a final draft out in a few weeks, followed by staff training.
- We are discussing new shelving options with the architect. New, more user-friendly shelving is part of the Library's master architectural plan and must be chosen before 2nd floor carpeting is replaced and collections are moved.
- We continue to purchase more Hoopla Flex audio and e-books to meet patron demand and have also started to purchase additional Libby (Overdrive) titles for patrons who prefer that platform. Libraries across the country are trying to keep up with the growing demand for ebooks and audiobooks without busting their budgets.

Patron Services

- 24/7 Locker Updates:
 - D-Tech is working on our new column of lockers and we hope to have an estimated installation time soon.
- Information on Mead's Teacher Cards was shared in the August newsletter, and we're already seeing more people sign up for those at our service desks. Local public, private and homeschool teachers are eligible for the cards, and benefits include access to our online resources, curated book bundles for the classroom, and larger checkout limits. More information can be found here:
<https://www.meadpl.org/institution-cards>