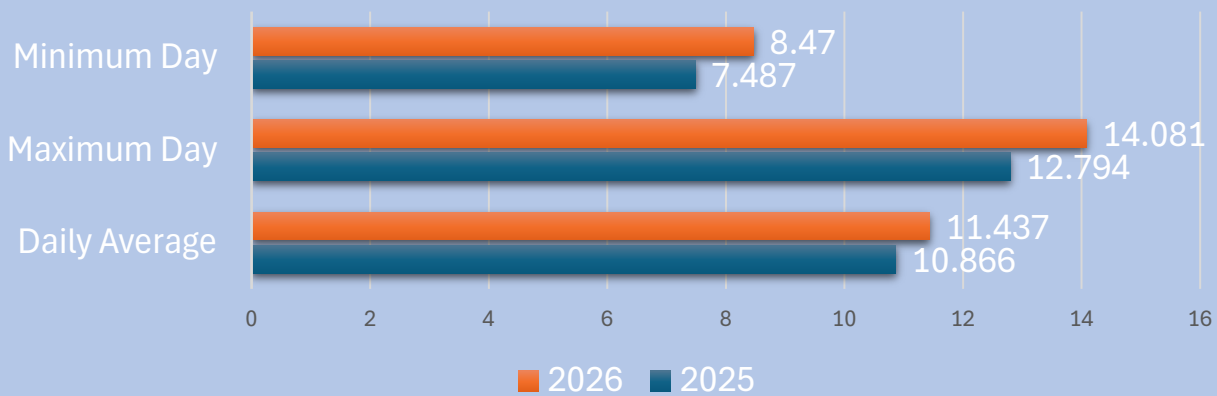


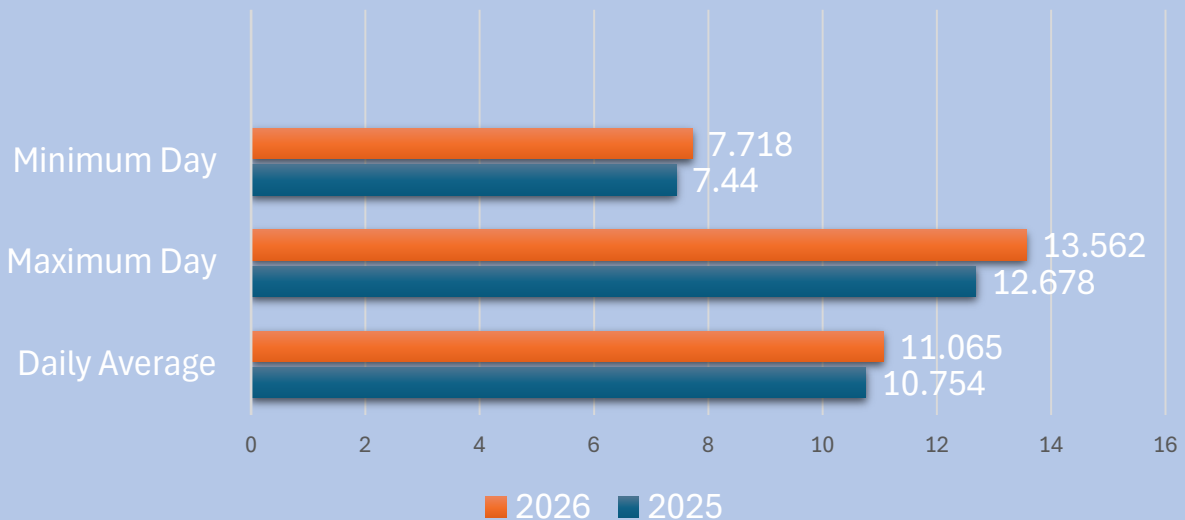
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



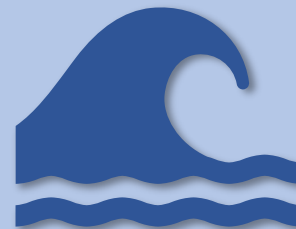
970,072,000
Gallons Pumped YTD

MARCH
2026

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2025	2026
Turbidity	3.1	6.2
pH	8.31	8.22
Alkalinity	110.6	110.6
Temperature	37	37.5
Positive Bacteriological Testing	0.5	4.7



Finished Water		
	2025	2026
Turbidity	0.042	0.041
pH	7.77	7.65
Alkalinity	102.8	102.1
Temp.	38.3	37.4
Chlorine Residual	0.88	0.85
Fluoride Residual	0.64	0.63
Orthophosphate Residual	1.45	1.6
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Winter Work
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

MARCH
2026

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

0'

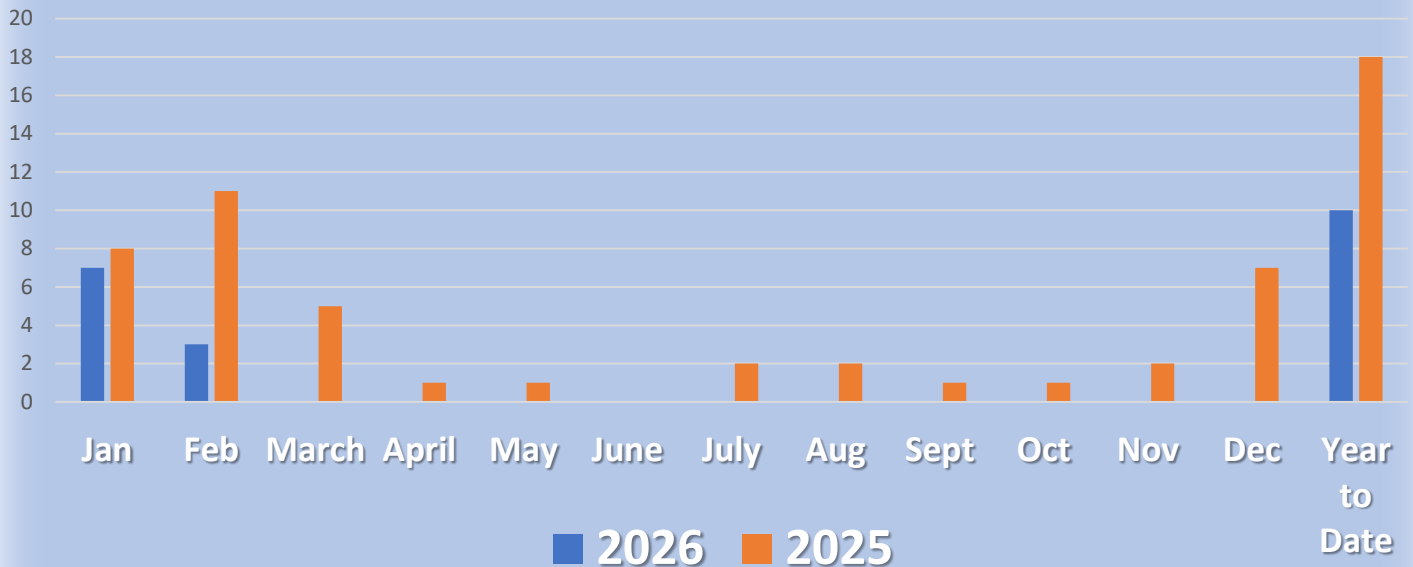
YTD

Street, Curb, and Sidewalk Restoration

2,350

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE



Removed



Installed

VALVES YEAR TO DATE



Exercised



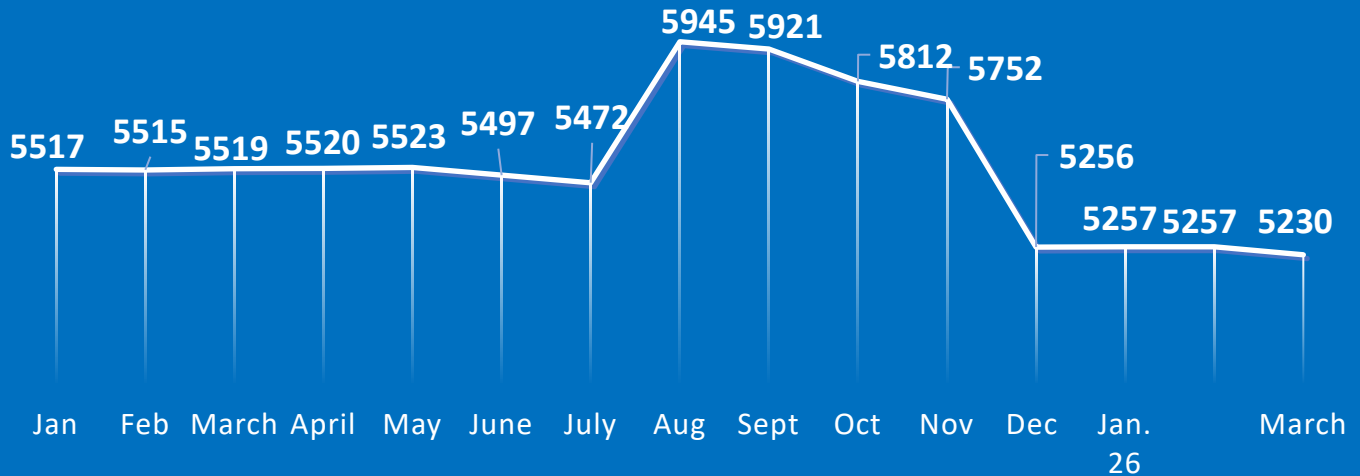
Installed

MARCH
2026

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



300

2026 Replacement
Goal

13%

2025 Replacement
Goal Completed

41

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

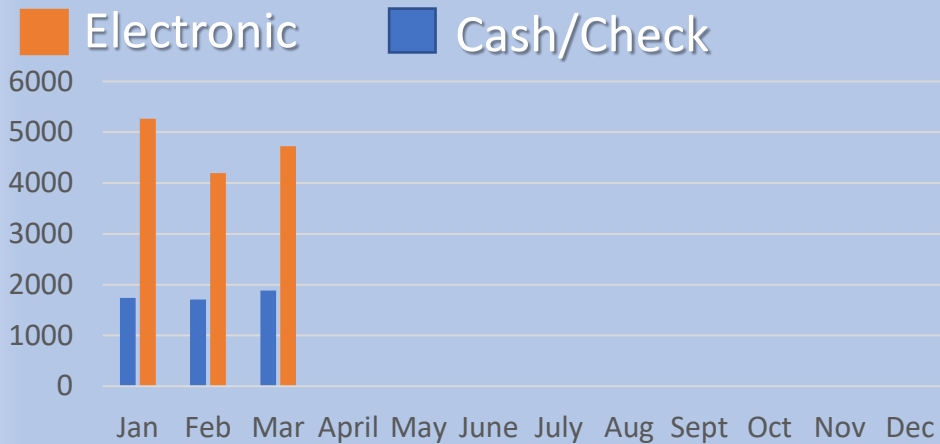
- ◆ Received WDNR approvals for both Clara Avenue and Julson Court watermain projects. Projects went out to bid.
- ◆ Volunteer LSL spot replacements began by the low quoted contractors.
- ◆ Watermain break service hole project went out to bid.
- ◆ C/M staff attended first aid and CPR training.



**MARCH
2026**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,228

CUSTOMER TRANSFERS

165

COLLECTIONS

District 2

\$1,276,609

Total Billed

\$369,283

Outstanding
After Due Date

1151

Past Due Letters Mailed

431

Owner/Landlord Letters
Mailed

\$145,210

Outstanding At
Month End

METERS



152

Meters
Installed/Replaced

168

Meters Tested

CROSS CONNECTION



189 Inspections Completed

WEBSITE VISITORS

3,095



MARCH
2026

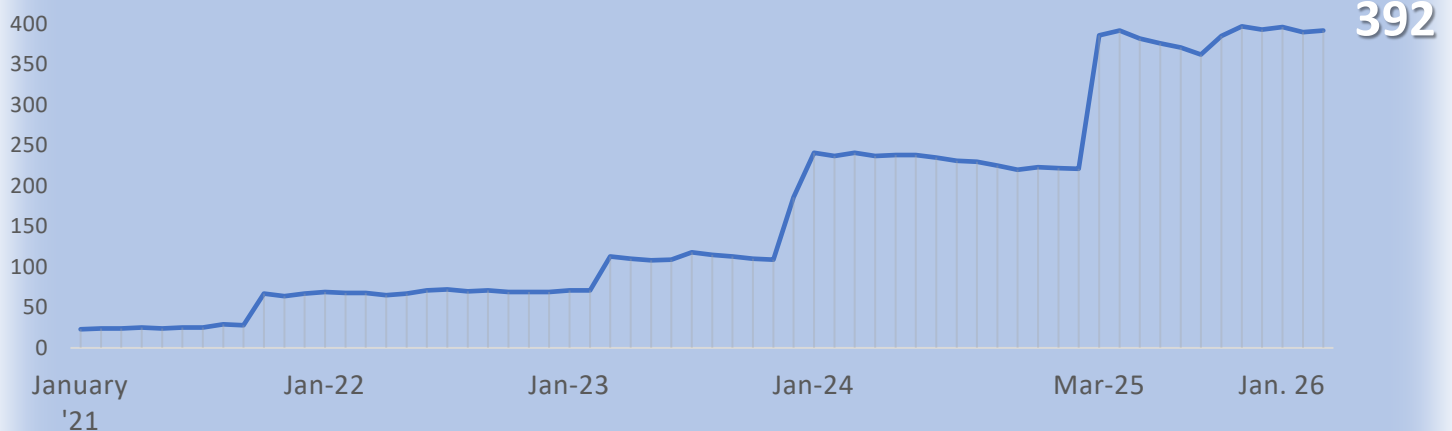
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

9 Customer Requests **1887** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Service Techs read meters for District 1 and Monthly.
- ◆ Malings regarding LSL Replacement Program.
- ◆ LST Attended UW Leadership Courses.
- ◆ ST's, CRF Supervisor, and USS attended First Aid/CPR Training.

MARCH
2026