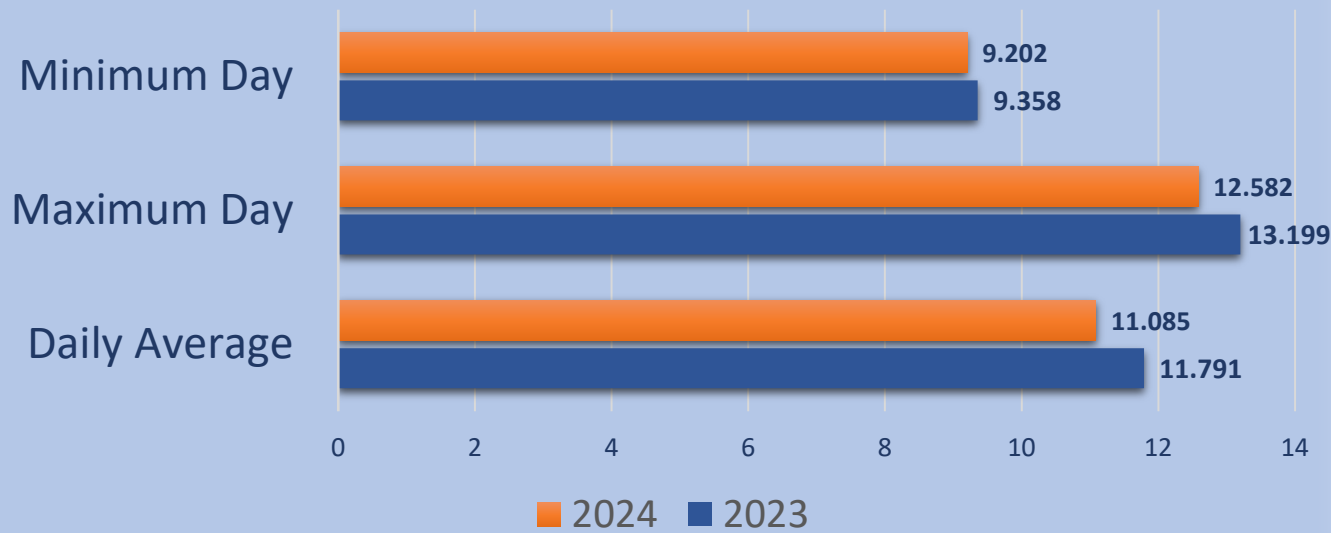


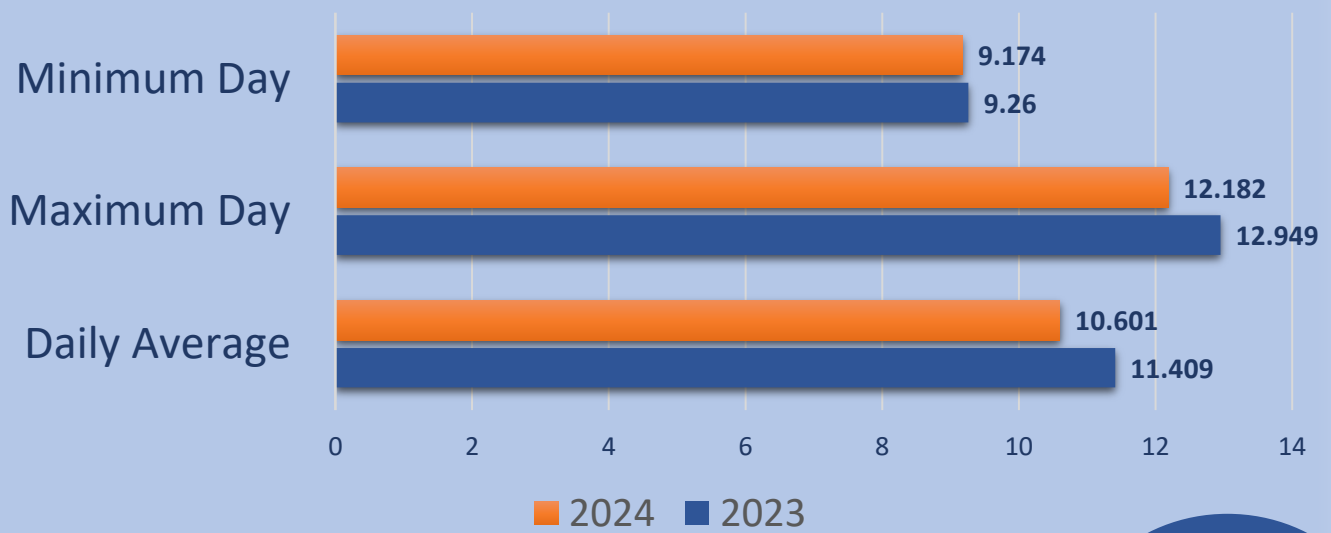
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



1,323,561,000
Gallons Pumped YTD

APRIL
2024

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

160'

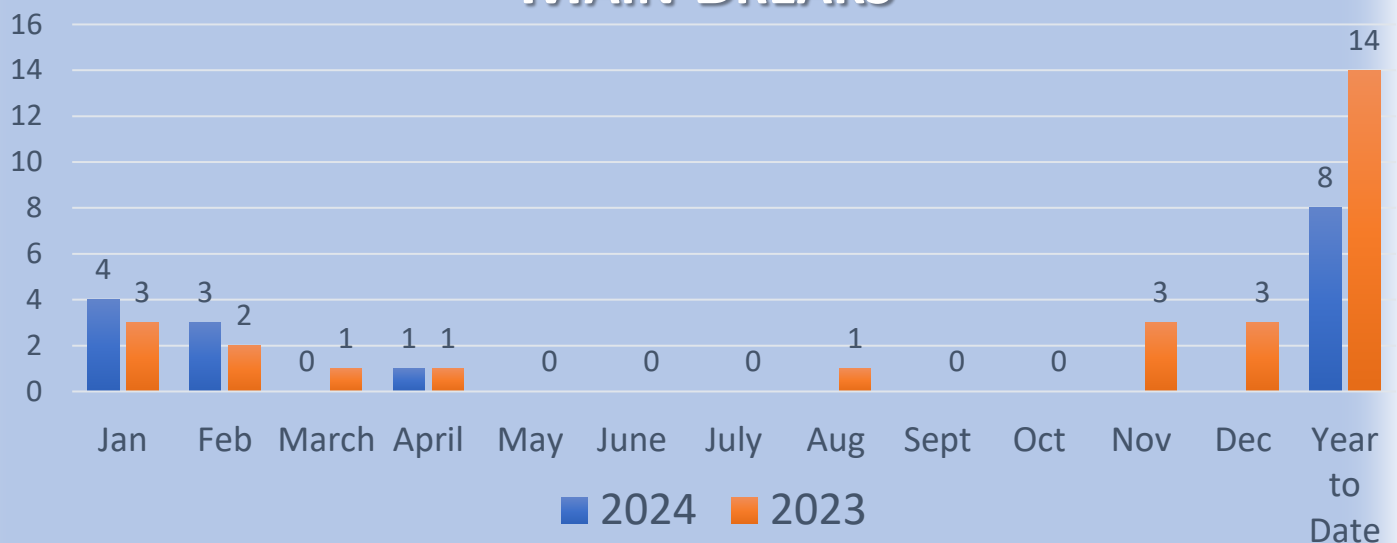
YTD

Street, Curb, and
Sidewalk Restoration

5220 sq ft

YTD

MAIN BREAKS



HYDRANTS YEAR TO DATE



Removed



Installed

VALVES YEAR TO DATE



Exercised



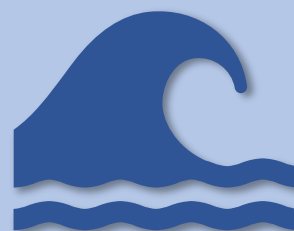
Installed

APRIL
2024

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2023	2024
Turbidity	7	2.2
pH	8.25	8.29
Alkalinity	116.1	109.5
Temperature	40.5	40.9
Positive Bacteriological Testing	5.6	0.5



Finished Water		
	2023	2024
Turbidity	0.037	0.043
pH	7.58	7.74
Alkalinity	105.8	103.7
Temp.	42.5	43.4
Chlorine Residual	0.84	0.82
Fluoride Residual	0.71	0.7
Orthophosphate Residual	1.46	1.48
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES - APRIL

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ RWI Project
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ RWI Training
- ◆ Plant Exterior Light Work
- ◆ Filter to Waste Valve Controller Replacements
- ◆ Shift Coverage
- ◆ Water Quality Notes:
 - ◆ Aluminum Sulfate Usage Down 45.6%
 - ◆ Raw Turbidity Down 68.5%

APRIL
2024

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



250

2024 Replacement
Goal

44%

2024 Replacement
Goal Completed

24

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES - APRIL

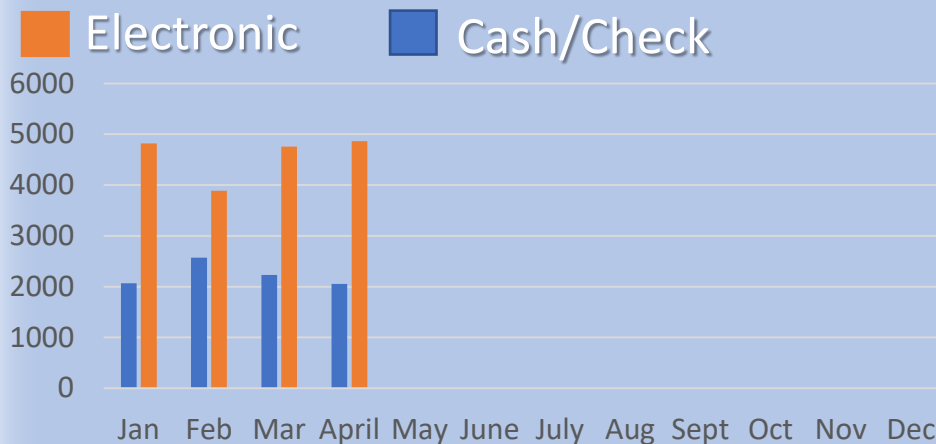
- ◆ Constructed, tested, and installed temporary water to homes ahead of the Lincoln Avenue watermain project.
- ◆ Attended First-Aid and traffic safety training.
- ◆ Completed seasonal spring water quality flushing.
- ◆ Continued inspection, and data collection for annual LSL projects.



**APRIL
2024**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

4,295

CUSTOMER TRANSFERS

140

COLLECTIONS

District 3

\$1,133,215

Total Billed

\$177,353

Outstanding
After Due Date

1,038

Past Due Letters Mailed

115

Disconnection
Letters Mailed

12

Properties Disconnected

\$87,375.03

Outstanding At
Month End

METERS



232

Meters

Installed/Replaced

120

Meters Tested

CROSS CONNECTION



331

Inspections Completed

WEBSITE VISITORS

2,689



APRIL
2024

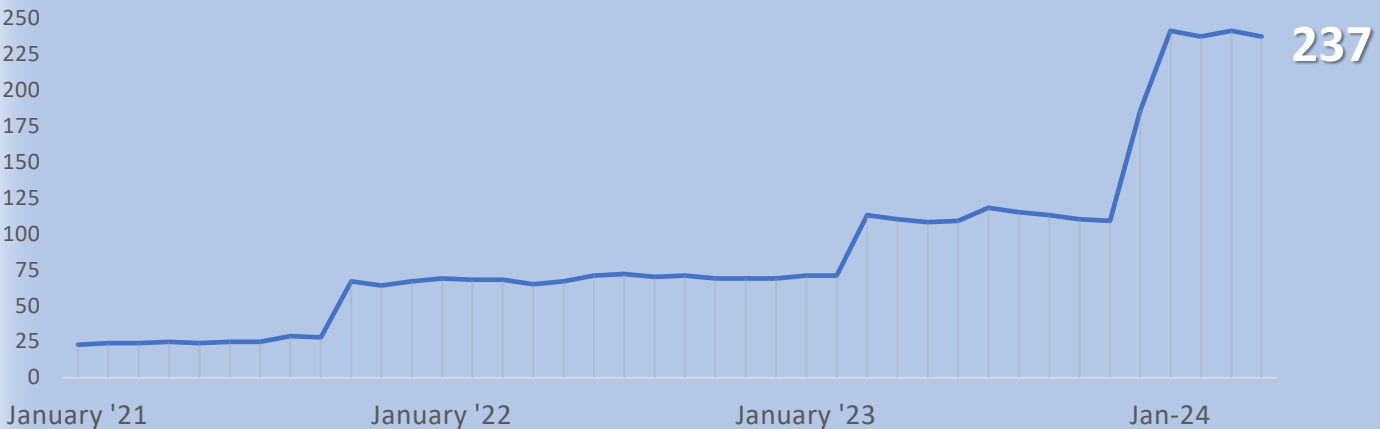
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

4 Customer Requests **1287** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES - APRIL

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to the LSL Projects.
- ◆ USSs issued bills to District 2 and Monthly customers.
- ◆ CRF Supervisor, LST, and STs completed Confined Space Entry Training and CPR/Frist Aid Certifications.
- ◆ The winter moratorium on disconnections where water is used as a heating source (boilers) ended.

**APRIL
2024**