

Support Services Manager Report to the Library Board

01/23/24

1. Collections

- a. We are trialing a number of new online resources and reviewing our current holdings to ensure that we are offering resources that will be utilized by the community
- b. We updated our individual patron checkout limits (changed from 10/month to 6/month) and added funds to our Hoopla subscription to meet the growing demand for this resource.

2. Patron Services

- a. We hired a new Page after one of our Pages left to move back to Illinois.
- b. We lost one of our Circulation staff and will soon be opening up a search to fill that position.
- c. The automated material handling machine (AMH) patron side services has been down for a number of weeks again. IT is working with the vendor to fix this newest issue.