OPERATING METRICS FOR TRANSIT OPERATIONS - 2021 to 2022																				
OPERATING METRICS	FIRST QUARTER				SECOND QUARTER				THIRD QUARTER				FOURTH QUARTER				YEAR END			
Shoreline Metro	2022	2021	Difference	Target	2022	2021	Difference	Target	2022	2021	Difference	Target	2022	2021	Difference	Target	2022	2021	Difference	Target
Cost-Efficiency	•	<u> </u>		•	•							-							•	
Expense/Revenue Hour	\$93.78	\$96.11	\$2.33	\$94.85	\$130.27	\$106.46	\$23.81	\$94.85	\$105.21	\$112.89	\$7.67	\$94.85	\$114.06	\$140.88	\$26.82	\$94.85	\$111.10	\$113.99	\$2.89	\$94.85
Expense/Revenue Mile	\$26.31	\$30.53	\$4.22	N/A	\$12.26	\$11.40	\$0.87	N/A	\$12.88	\$11.15	\$1.74	N/A	\$12.50	\$10.40	\$2.10	N/A	\$12.35	\$10.49	\$1.86	N/A
Cost-Effectiveness	•	<u> </u>	•	•	•			•	•	•		•	•	•			•		•	
Expense/Passenger Trip	\$6.83	\$10.17	\$3.35	\$7.25	\$9.98	\$10.06	\$9.69	\$7.25	\$9.09	\$9.84	\$6.54	\$7.25	\$7.77	\$9.12	\$169.35	\$7.25	\$8.38	\$9.72	\$0.06	\$7.25
Service-Effectiveness																				
Passengers/Revenue Hour	13.74	9.45	4.29	13.80	13.05	10.59		13.80	11.58	11.48	0.10	13.80	14.69	15.44	-0.75	13.80	13.26	11.72	1.53	
Passengers/Revenue Mile	1.01	0.70	0.32	N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A	0.00	0.00	0.00	N/A
Passenger Revenue-Effectiveness																				
Revenue/Expense (Ratio)	13.6%	10.1%	3.4%	11.5%	10.2%	11.6%	-1.4%	11.5%	13.3%	10.7%	2.6%	11.5%	11.9%	8.0%	3.9%	11.5%	12.1%	10.0%	2.1%	11.5%
Revenue/Passenger Trip	\$0.93	\$1.03	-\$0.10	\$0.66	\$1.02	\$1.17	-\$0.15	\$0.66	\$1.21	\$1.05	\$0.15	\$0.66	\$0.92	\$0.73	\$0.19	\$0.66	\$1.01	\$0.97	\$0.04	\$0.66
Metro Connection	2022	2021	Difference	% Change	2022	2021	Difference	% Change	2022	2021	Difference	% Change	2022	2021	Difference	% Change	2022	2021	Difference	% Change
Service-Effectiveness																				
Passengers/Revenue Hour	2.45	2.07	0.38	18.4%	2.68	2.07		29.9%	2.43	2.15	0.27	12.7%	2.39	2.28	0.11	4.9%	2.49	2.14	0.34	16.0%
Passengers/Revenue Mile	0.19	0.18	0.02	10.0%	0.20	0.17	0.03	17.8%	0.18	0.17	0.01	4.3%	0.18	0.17	0.01	4.3%	0.19	0.17	0.02	9.2%
OPERATING STATISTICS		FIRST QU			L	SECOND (-			THIRD Q	-			FOURTH C	•			YEAR		
Shoreline Metro	2022	2021	Difference	% Change	2022	2021	Difference	% Change	2022	2021	Difference	% Change	2022	2021	Difference		2022	2021	Difference	
Shoreline Metro Revenue Miles	120,172	2021 120,066	Difference 106	0.1%	127,872	2021 130,431	Difference 2,559	-2.0%	128,891	2021 131,527	Difference 2,636	-2.0%	127,130	2021 123,981	Difference 3,149	2.5%	504,065	2021 506,005	Difference 1,940	-0.38%
Shoreline Metro Revenue Miles Total Miles	120,172 124,297	2021 120,066 124,187	Difference	0.1% 0.1%	127,872 130,680	2021 130,431 134,908	2,559 4,228	-2.0% -3.1%	128,891 133,315	2021 131,527 136,042	2,636 2,727	-2.0% -2.0%	127,130 131,494	2021 123,981 128,237	Difference 3,149 3,257	2.5% 2.5%	504,065 519,786	2021 506,005 523,374	Difference 1,940 3,588	-0.38% -0.69%
Shoreline Metro Revenue Miles Total Miles Revenue Hours	120,172 124,297 8,879	2021 120,066 124,187 8,873	106 110 6	0.1% 0.1% 0.1%	127,872 130,680 9,431	2021 130,431 134,908 9,262	2,559 4,228 169	-2.0% -3.1% 1.8%	128,891 133,315 9,215	2021 131,527 136,042 8,871	2,636 2,727 344	-2.0% -2.0% 3.9%	127,130 131,494 9,237	2021 123,981 128,237 8,860	3,149 3,257 377	2.5% 2.5% 4.3%	504,065 519,786 36,762	506,005 523,374 35,866	1,940 3,588 896	-0.38% -0.69% 2.50%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours	120,172 124,297 8,879 9,627	2021 120,066 124,187 8,873 9,621	106 110 6 6	0.1% 0.1% 0.1% 0.1%	127,872 130,680 9,431 10,226	2021 130,431 134,908 9,262 10,043	2,559 4,228 169 183	-2.0% -3.1% 1.8%	128,891 133,315 9,215 9,992	2021 131,527 136,042 8,871 9,619	2,636 2,727 344 373	-2.0% -2.0% 3.9% 3.9%	127,130 131,494 9,237 10,016	2021 123,981 128,237 8,860 9,607	3,149 3,257 377 409	2.5% 2.5% 4.3% 4.3%	504,065 519,786 36,762 39,861	506,005 523,374 35,866 38,890	1,940 3,588 896 971	-0.38% -0.69% 2.50% 2.50%
Shoreline Metro Revenue Miles Total Miles Revenue Hours	120,172 124,297 8,879	2021 120,066 124,187 8,873	106 110 6	0.1% 0.1% 0.1%	127,872 130,680 9,431	2021 130,431 134,908 9,262	2,559 4,228 169 183	-2.0% -3.1% 1.8%	128,891 133,315 9,215	2021 131,527 136,042 8,871	2,636 2,727 344	-2.0% -2.0% 3.9%	127,130 131,494 9,237	2021 123,981 128,237 8,860	3,149 3,257 377	2.5% 2.5% 4.3%	504,065 519,786 36,762	506,005 523,374 35,866	1,940 3,588 896	-0.38% -0.69% 2.50%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours	120,172 124,297 8,879 9,627 121,968	2021 120,066 124,187 8,873 9,621 83,830	106 110 6 6 38,138	0.1% 0.1% 0.1% 0.1% 45.5%	127,872 130,680 9,431 10,226 123,073	2021 130,431 134,908 9,262 10,043 98,042	2,559 4,228 169 183 25,031	-2.0% -3.1% 1.8% 1.8% 25.5%	128,891 133,315 9,215 9,992 106,672	2021 131,527 136,042 8,871 9,619 101,802	2,636 2,727 344 373 4,870	-2.0% -2.0% 3.9% 3.9% 4.8%	127,130 131,494 9,237 10,016 135,680	2021 123,981 128,237 8,860 9,607 136,829	3,149 3,257 377 409 1,149	2.5% 2.5% 4.3% 4.3% -0.8%	504,065 519,786 36,762 39,861 487,393	2021 506,005 523,374 35,866 38,890 420,503	1,940 3,588 896 971 66,890	-0.38% -0.69% 2.50% 2.50% 15.91%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection	120,172 124,297 8,879 9,627 121,968	2021 120,066 124,187 8,873 9,621 83,830	106 110 6 6 38,138	0.1% 0.1% 0.1% 0.1% 45.5%	127,872 130,680 9,431 10,226 123,073	2021 130,431 134,908 9,262 10,043 98,042	2,559 4,228 169 183 25,031	-2.0% -3.1% 1.8% 1.8% 25.5%	128,891 133,315 9,215 9,992 106,672	2021 131,527 136,042 8,871 9,619 101,802	2,636 2,727 344 373 4,870	-2.0% -2.0% 3.9% 3.9% 4.8% Change	127,130 131,494 9,237 10,016 135,680	2021 123,981 128,237 8,860 9,607 136,829	3,149 3,257 3,77 409 1,149	2.5% 2.5% 4.3% 4.3% -0.8%	504,065 519,786 36,762 39,861 487,393	2021 506,005 523,374 35,866 38,890 420,503	1,940 3,588 896 971 66,890	-0.38% -0.69% 2.50% 2.50% 15.91%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles	120,172 124,297 8,879 9,627 121,968 2022 31,649	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936	106 110 6 6 38,138 Difference 3,713	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3%	127,872 130,680 9,431 10,226 123,073 2022 33,894	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790	2,559 4,228 169 183 25,031 Difference 3,104	-2.0% -3.1% 1.8% 1.8% 25.5% % Change 10.1%	128,891 133,315 9,215 9,992 106,672 2022 34,167	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085	2,636 2,727 344 373 4,870 Difference 2,082	-2.0% -2.0% 3.9% 3.9% 4.8% * Change 6.5%	127,130 131,494 9,237 10,016 135,680 2022 34,625	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028	3,149 3,257 377 409 1,149 Difference	2.5% 2.5% 4.3% 4.3% -0.8% % Change 1.8%	504,065 519,786 36,762 39,861 487,393 2022 134,335	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839	1,940 3,588 896 971 66,890 Difference 9,496	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979	Difference 106 110 6 6 38,138 Difference 3,713 3,303	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3% 10.3%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821	2,559 4,228 169 183 25,031 Difference 3,104 2,712	-2.0% -3.1% 1.8% 1.8% 25.5% % Change 10.1% 7.8%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974	2,636 2,727 344 373 4,870 Difference 2,082 1,906	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909	3,149 3,257 3,77 409 1,149	2.5% 2.5% 4.3% 4.3% -0.8% *Change 1.8% -0.5%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683	1,940 3,588 896 971 66,890 Difference 9,496 7,729	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6% 5.5%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3% 10.3% 5.3%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473	2,559 4,228 169 183 25,031 Difference 3,104 2,712	-2.0% -3.1% 1.8% 1.8% 25.5% % Change 10.1% 7.8% -0.2%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526	2,636 2,727 344 373 4,870 Difference 2,082 1,906	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590	3,149 3,257 377 409 1,149 Difference	2.5% 2.5% 4.3% 4.3% -0.8% % Change 1.8% -0.5% -0.1%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971	1,940 3,588 896 971 66,890 Difference 9,496 7,729	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6% 5.5%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Miles Total Miles Revenue Hours Total Hours	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382 2,608	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127 93	0.1% 0.1% 0.1% 0.1% 45.5% % Change 10.3% 5.3% 3.6%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473 2,677	Difference 2,559 4,228 169 183 25,031 Difference 3,104 2,712 5 12	-2.0% -3.1% 1.8% 1.8% 25.5% **Change 10.1% 7.8% -0.2% -0.4%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526 2,737	Difference 2,636 2,727 344 373 4,870 Difference 2,082 1,906 17 5	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7% 0.2%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590 2,824	Difference 3,149 3,257 377 409 1,149 Difference 597 192 3 45	2.5% 2.5% 4.3% 4.3% -0.8% **Change 1.8% -0.5% -0.1% -1.6%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971 10,846	1,940 3,588 896 971 66,890 Difference 9,496 7,729 136	-0.38% -0.69% 2.50% 2.50% 15.91% ** Change 7.6% 5.5% 1.4%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3% 10.3% 5.3%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473	Difference 2,559 4,228 169 183 25,031 Difference 3,104 2,712 5 12	-2.0% -3.1% 1.8% 1.8% 25.5% % Change 10.1% 7.8% -0.2%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526	2,636 2,727 344 373 4,870 Difference 2,082 1,906	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590	Difference 3,149 3,257 377 409 1,149 Difference 597 192	2.5% 2.5% 4.3% 4.3% -0.8% % Change 1.8% -0.5% -0.1%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971	1,940 3,588 896 971 66,890 Difference 9,496 7,729	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6% 5.5%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Miles Total Miles Revenue Hours Total Hours	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382 2,608 4,925	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127 93 1,215	0.1% 0.1% 0.1% 0.1% 45.5% % Change 10.3% 5.3% 3.6%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473 2,677 5,110	Difference 2,559 4,228 169 183 25,031 Difference 3,104 2,712 5 12 1,515	-2.0% -3.1% 1.8% 1.8% 25.5% **Change 10.1% 7.8% -0.2% -0.4%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526 2,737 5,438	Difference 2,636 2,727 344 373 4,870 Difference 2,082 1,906 17 5 734	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7% 0.2%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590 2,824 5,895	Difference 3,149 3,257 377 409 1,149 Difference 597 192 3 45 284	2.5% 2.5% 4.3% 4.3% -0.8% **Change 1.8% -0.5% -0.1% -1.6%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971 10,846 21,368	Difference 1,940 3,588 896 971 66,890 Difference 9,496 7,729 136 41 3,748	-0.38% -0.69% 2.50% 2.50% 15.91% ** Change 7.6% 5.5% 1.4%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Miles Total Miles Revenue Hours Total Hours	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,140	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382 2,608 4,925	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127 93 1,215	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3% 10.3% 5.3% 3.6% 24.7%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473 2,677 5,110	Difference	-2.0% -3.1% 1.8% 1.8% 25.5% **Change 10.1% 7.8% -0.2% -0.4% 29.6%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526 2,737 5,438	Difference 2,636 2,727 344 373 4,870 Difference 2,082 1,906 17 5 734	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7% 0.2%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590 2,824 5,895	Difference 3,149 3,257 377 409 1,149 Difference 597 192 3 45 284	2.5% 2.5% 4.3% 4.3% -0.8% *Change 1.8% -0.5% -0.1% -1.6% 4.8%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,116	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971 10,846 21,368	1,940 3,588 896 971 66,890 Difference 9,496 7,729 136 41 3,748	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6% 5.5% 1.4% 0.4% 17.5%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Miles Revenue Hours Total Hours Ridership	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,140	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382 2,608 4,925	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127 93 1,215	0.1% 0.1% 0.1% 0.1% 45.5% % Change 10.3% 5.3% 3.6%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473 2,677 5,110 SECOND 0	Difference 2,559 4,228 169 183 25,031 Difference 3,104 2,712 5 12 1,515 QUARTER Difference Differ	-2.0% -3.1% 1.8% 1.8% 25.5% **Change 10.1% 7.8% -0.2% -0.4%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526 2,737 5,438 THIRD Q	Difference 2,636 2,727 344 373 4,870 Difference 2,082 1,906 17 5 734 JARTER	-2.0% -2.0% 3.9% 3.9% 4.8% *Change 6.5% 5.3% 0.7% 0.2%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590 2,824 5,895	Difference 3,149 3,257 377 409 1,149 Difference 597 192 3 45 284	2.5% 2.5% 4.3% 4.3% -0.8% **Change 1.8% -0.5% -0.1% -1.6%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,116	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971 10,846 21,368 YEAR 2021	1,940 3,588 896 971 66,890 Difference 9,496 7,729 136 41 3,748	-0.38% -0.69% 2.50% 2.50% 15.91% ** Change 7.6% 5.5% 1.4%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Total Miles Revenue Hours Total Hours Ridership REVENUES/EXPENSES	120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,140	2021 120,066 124,187 8,873 9,621 83,830 2021 27,936 31,979 2,382 2,608 4,925	Difference 106 110 6 6 38,138 Difference 3,713 3,303 127 93 1,215	0.1% 0.1% 0.1% 0.1% 45.5% % Change 13.3% 10.3% 5.3% 3.6% 24.7%	127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	2021 130,431 134,908 9,262 10,043 98,042 2021 30,790 34,821 2,473 2,677 5,110	Difference	-2.0% -3.1% 1.8% 1.8% 25.5% **Change 10.1% 7.8% -0.2% -0.4% 29.6%	128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	2021 131,527 136,042 8,871 9,619 101,802 2021 32,085 35,974 2,526 2,737 5,438	Difference 2,636 2,727 344 373 4,870 Difference 2,082 1,906 17 5 734 JARTER	-2.0% -2.0% 3.9% 3.9% 4.8% **Change 6.5% 5.3% 0.7% 0.2% 13.5%	127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	2021 123,981 128,237 8,860 9,607 136,829 2021 34,028 37,909 2,590 2,824 5,895	Difference 3,149 3,257 377 409 1,149 Difference 597 192 3 45 284	2.5% 2.5% 4.3% 4.3% -0.8% *Change 1.8% -0.5% -0.1% -1.6% 4.8%	504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,116	2021 506,005 523,374 35,866 38,890 420,503 2021 124,839 140,683 9,971 10,846 21,368	1,940 3,588 896 971 66,890 Difference 9,496 7,729 136 41 3,748	-0.38% -0.69% 2.50% 2.50% 15.91% % Change 7.6% 5.5% 1.4% 0.4% 17.5%

Definitions

Cost-Efficiency examines the amount of service produced in relation to the amount of resources expended. The lower the ratio, the more cost efficient the service

Cost-Effectiveness metrics addresses transit use in relation to the level of resources expended. The lower the cost per passenger, the more cost effective the service

Service-Effectiveness is a measure of the consumption of public transportation service in relation to the amount of service available. The larger the ratio, the more effective the service

Passenger Revenue-Effectiveness, or average fare per passenger trip, measures the amount each passenger is paying to use the service. The higher the average, the more cost is being borne by the passenge