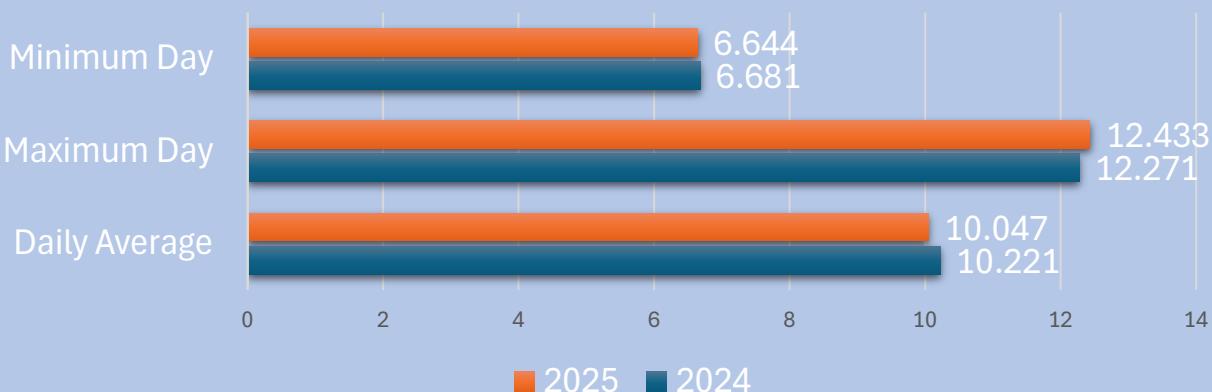


# OPERATIONS MONTHLY REPORT

## PUMPING

### Raw Water Pumpage (MGD)



### Finished Water Pumpage (MGD)



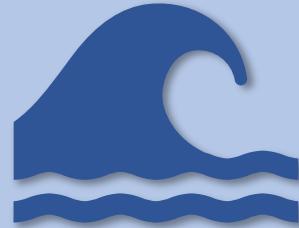
**4,199,541,000**  
Gallons Pumped YTD

DECEMBER  
2025

# OPERATIONS MONTHLY REPORT

## WATER QUALITY

Raw Water		
	2024	2025
Turbidity	1.5	3
pH	8.2	8.22
Alkalinity	108.9	110.5
Temperature	40	37.9
Positive Bacteriological Testing	0	2.8



## Finished Water

	2024	2025
Turbidity	0.042	0.045
pH	7.72	7.68
Alkalinity	103.1	103
Temp.	39.8	38.6
Chlorine Residual	0.87	0.91
Fluoride Residual	0.59	0.6
Orthophosphate Residual	1.45	1.5
Bacteriological Testing	0	0

## ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

DECEMBER  
2025

# DISTRIBUTION MONTHLY REPORT

## WATER MAIN

Water Main Installed

**6,663'**

YTD

Street, Curb, and  
Sidewalk Restoration

**9,040**

Cu Ft  
YTD

## Water Main Breaks



## HYDRANTS YEAR TO DATE

**23**

Removed

**20**

Installed

## VALVES YEAR TO DATE

**518**

Exercised

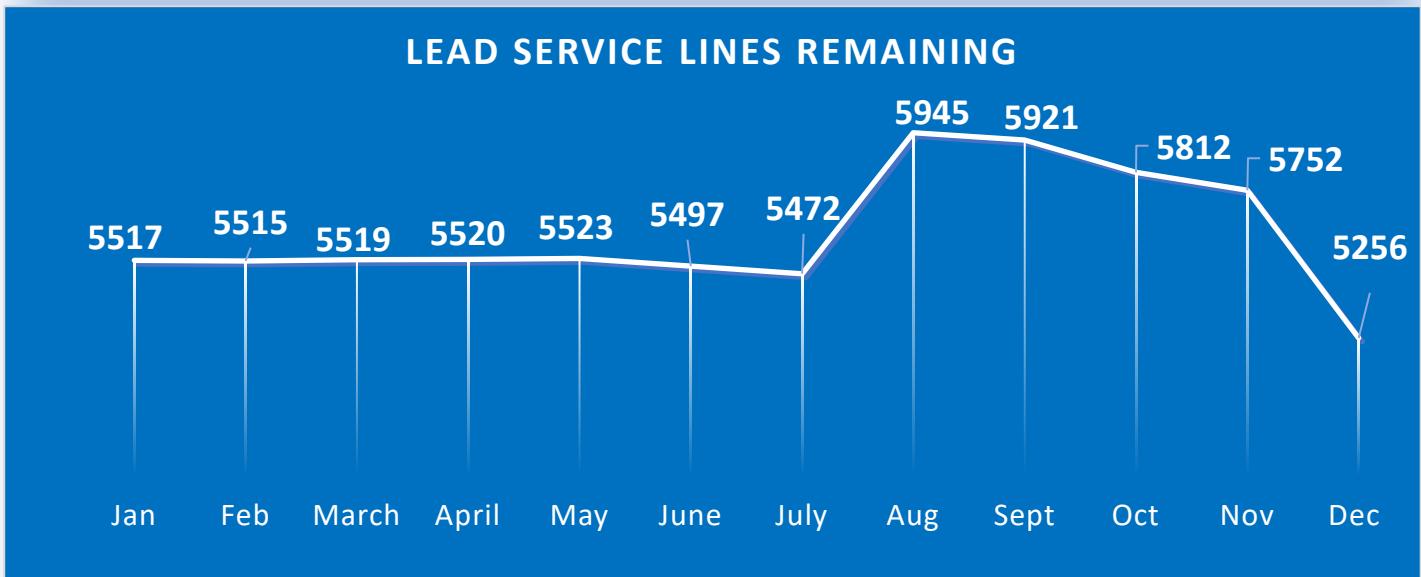
**39**

Installed

**DECEMBER  
2025**

# DISTRIBUTION MONTHLY REPORT

## LEAD SERVICE LINE INFORMATION



**250**

2025 Replacement  
Goal

**126%**

2025 Replacement  
Goal Completed

**245**

YTD WIDNR Lead  
Brochures  
Distributed

## ADDITIONAL ACTIVITIES

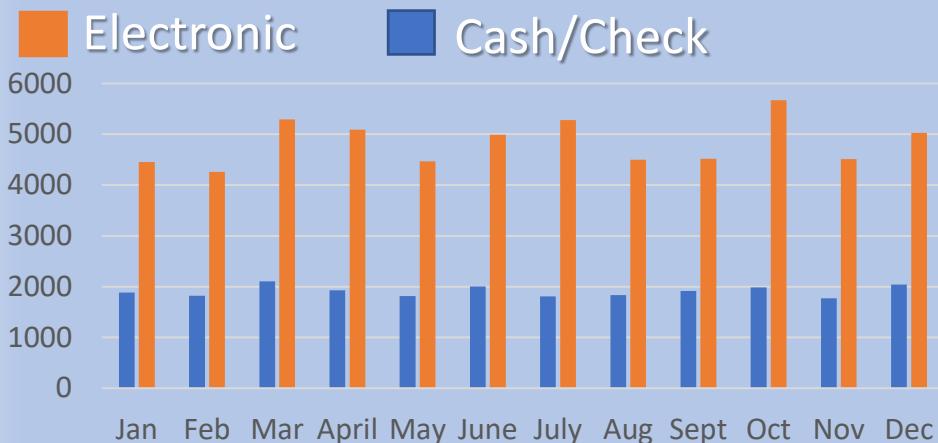
- C/M completed winter hydrant checks.
- C/M completed snow removal at Utility sites.
- Engineering continued design on 2026 water main projects.
- Engineering began design work for 2026 LSL projects.



**DECEMBER  
2025**

# CUSTOMER RELATIONS & FISCAL SUMMARY

## PAYMENT TRANSACTIONS



## PAPERLESS ENROLLMENT

**5,154**

## CUSTOMER TRANSFERS

**166**

## COLLECTIONS

District 2

**\$1,309,999**

Total Billed

**\$320,664**

Outstanding  
After Due Date

**1302**

Past Due Letters Mailed

**452**

Owner/Landlord Letters  
Mailed

**\$151,046**

Outstanding At  
Month End

## METERS



**124**

Meters

Installed/Replaced

**189**

Meters Tested

## CROSS CONNECTION



**193**

Inspections Completed

## WEBSITE VISITORS

**3,940**



**DECEMBER  
2025**

# CUSTOMER RELATIONS & FISCAL SUMMARY

## LEAK ALLOWANCES ISSUED

**5** Customer Requests    **546** CCF Allowed @ Reduced Rate



## LEAD SERVICE LINE REPLACEMENT LOANS



## ADDITIONAL CR/F ACTIVITIES

- Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- Conducted small and large meter testing.
- Completed large meter testing with Midwest Testing.
- Service Techs read meters for District 1 and Monthly.
- Completed required EPA lead/galvanized/unknown service line material notifications.

DECEMBER  
2025