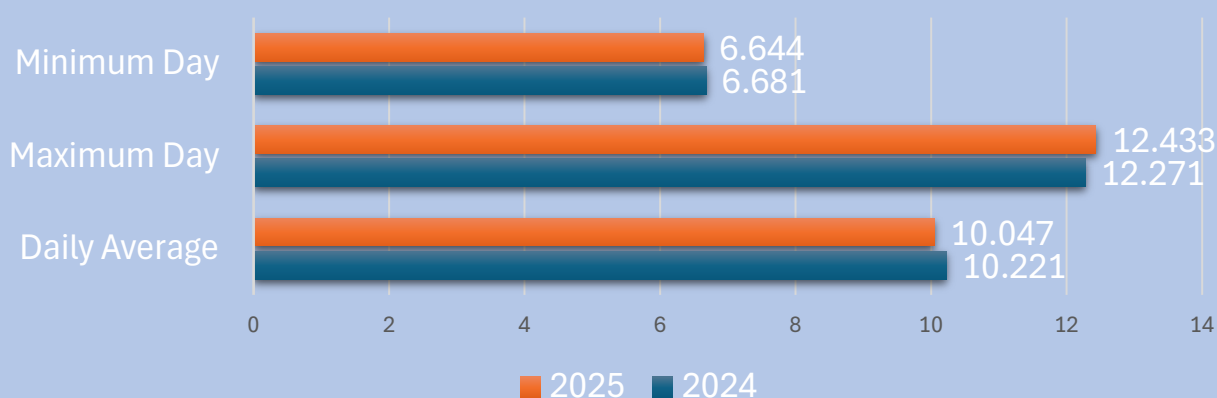


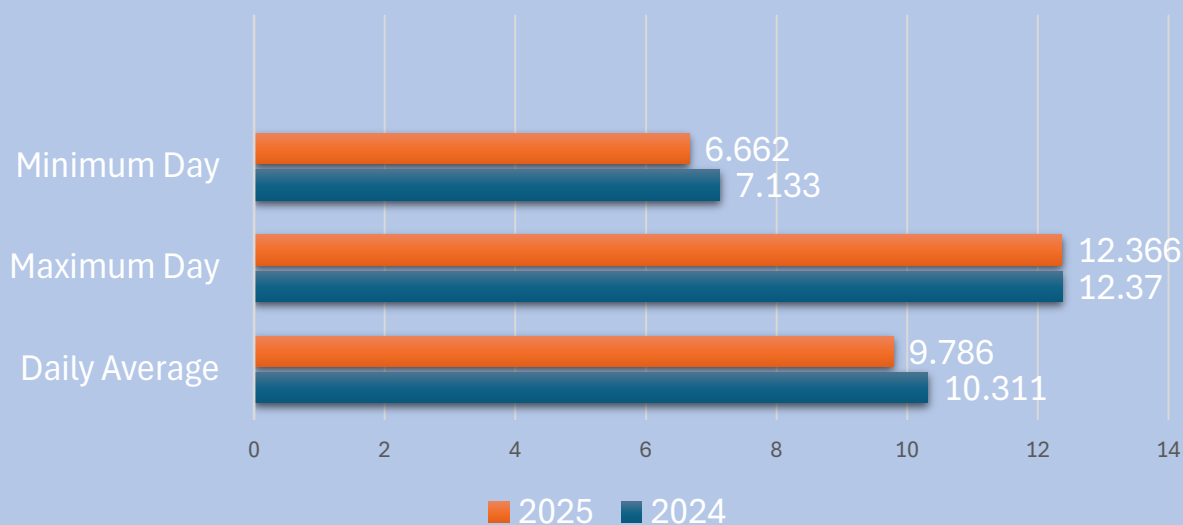
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



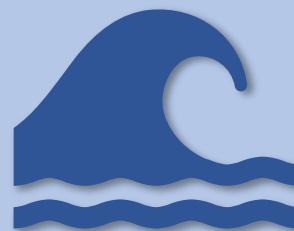
4,199,541,000
Gallons Pumped YTD

DECEMBER
2025

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2024	2025
Turbidity	1.5	3
pH	8.2	8.22
Alkalinity	108.9	110.5
Temperature	40	37.9
Positive Bacteriological Testing	0	2.8



Finished Water		
	2024	2025
Turbidity	0.042	0.045
pH	7.72	7.68
Alkalinity	103.1	103
Temp.	39.8	38.6
Chlorine Residual	0.87	0.91
Fluoride Residual	0.59	0.6
Orthophosphate Residual	1.45	1.5
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

DECEMBER
2025

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

6,663'

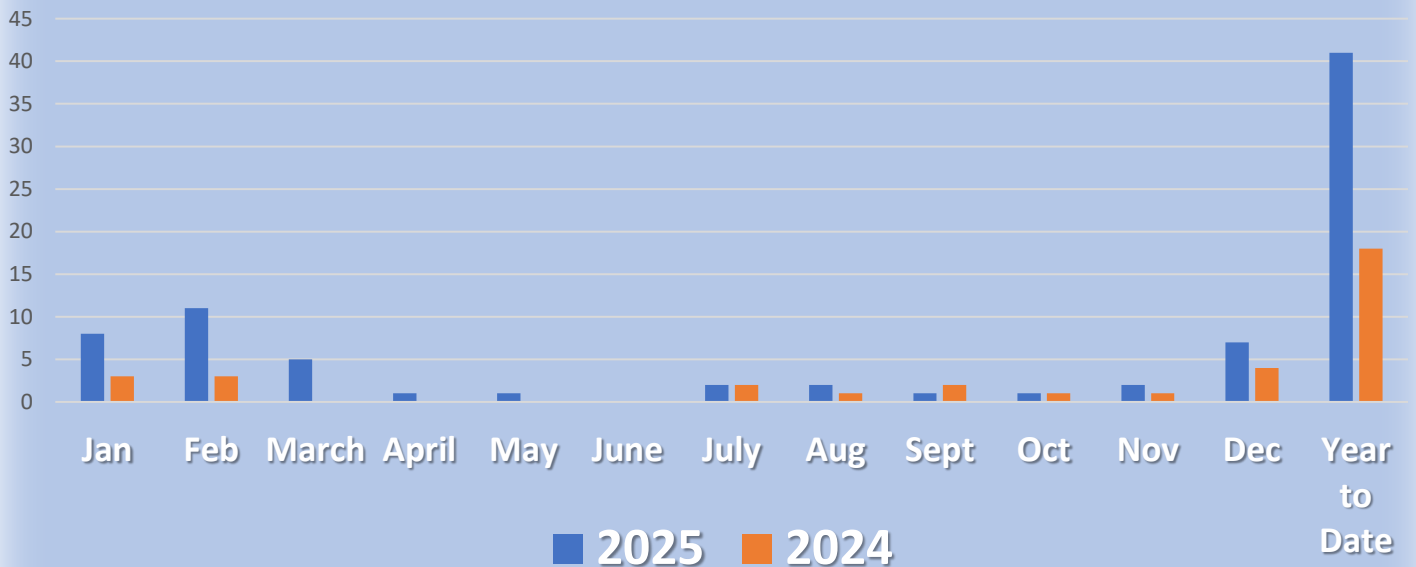
YTD

Street, Curb, and
Sidewalk Restoration

9,040

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE

23

Removed

20

Installed

VALVES YEAR TO DATE

518

Exercised

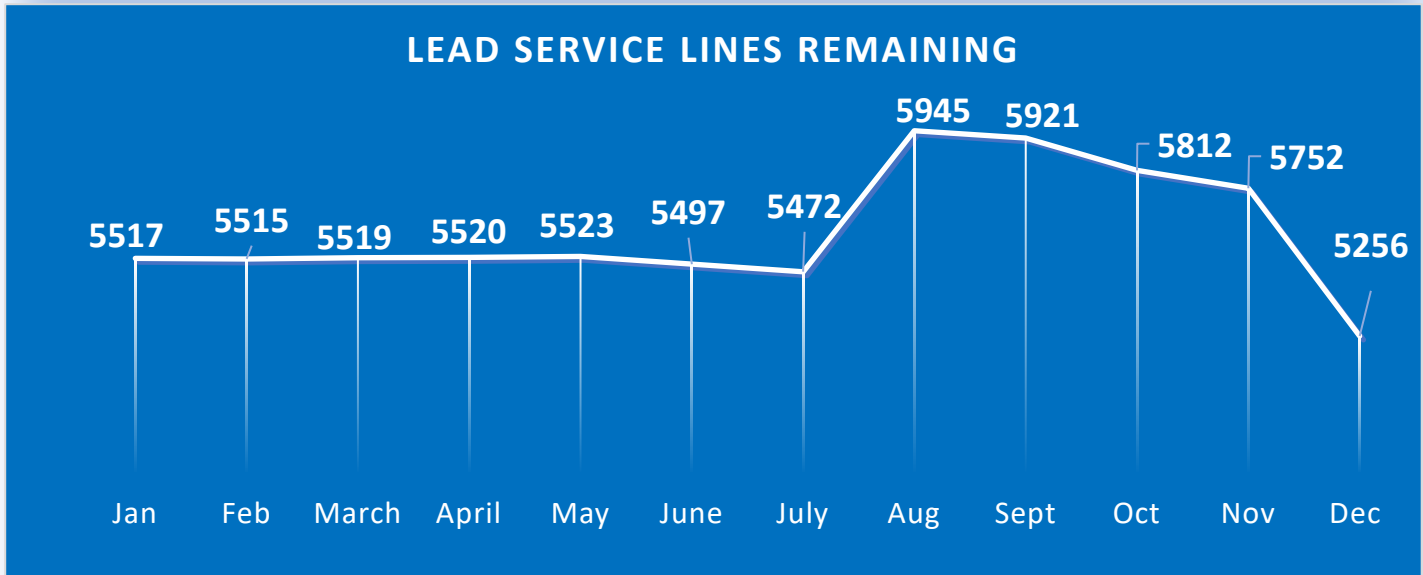
39

Installed

DECEMBER
2025

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION



250

2025 Replacement
Goal

126%

2025 Replacement
Goal Completed

245

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

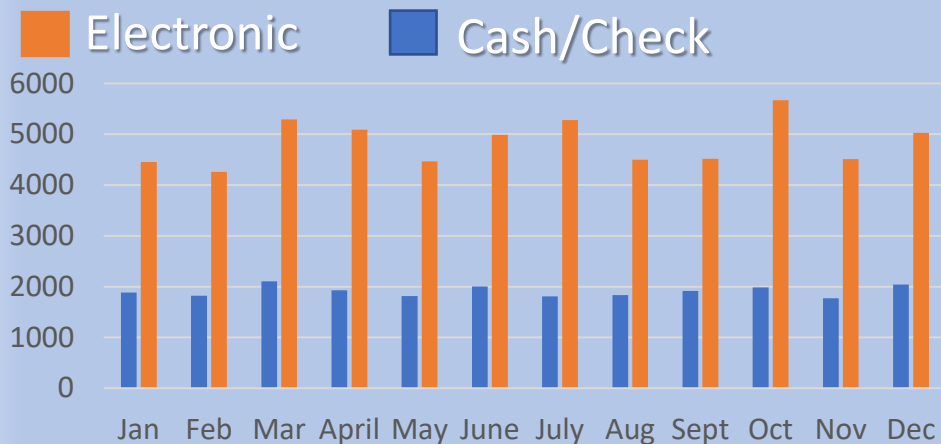
- ◆ C/M completed winter hydrant checks.
- ◆ C/M completed snow removal at Utility sites.
- ◆ Engineering continued design on 2026 water main projects.
- ◆ Engineering began design work for 2026 LSL projects.



DECEMBER
2025

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,154

CUSTOMER TRANSFERS

166

COLLECTIONS

District 2

\$1,309,999

Total Billed

\$320,664

Outstanding
After Due Date

1302

Past Due Letters Mailed

452

Owner/Landlord Letters
Mailed

\$151,046

Outstanding At
Month End

METERS



124

Meters

Installed/Replaced

189

Meters Tested

CROSS CONNECTION



193 Inspections Completed

WEBSITE VISITORS

3,940



DECEMBER
2025

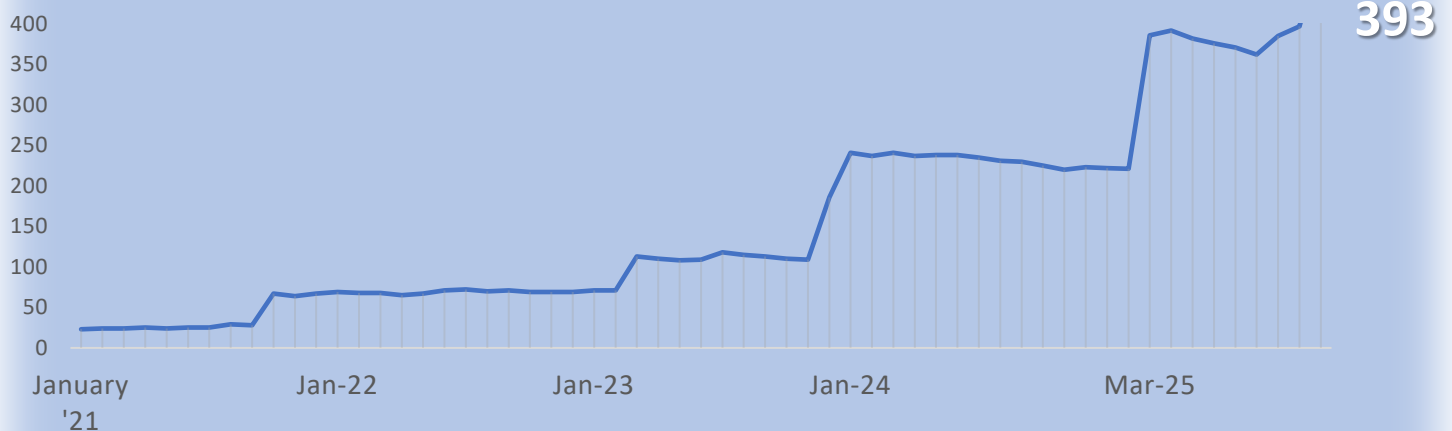
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

5 Customer Requests **546** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Completed large meter testing with Midwest Testing.
- ◆ Service Techs read meters for District 1 and Monthly.
- ◆ Completed required EPA lead/galvanized/unknown service line material notifications.

DECEMBER
2025