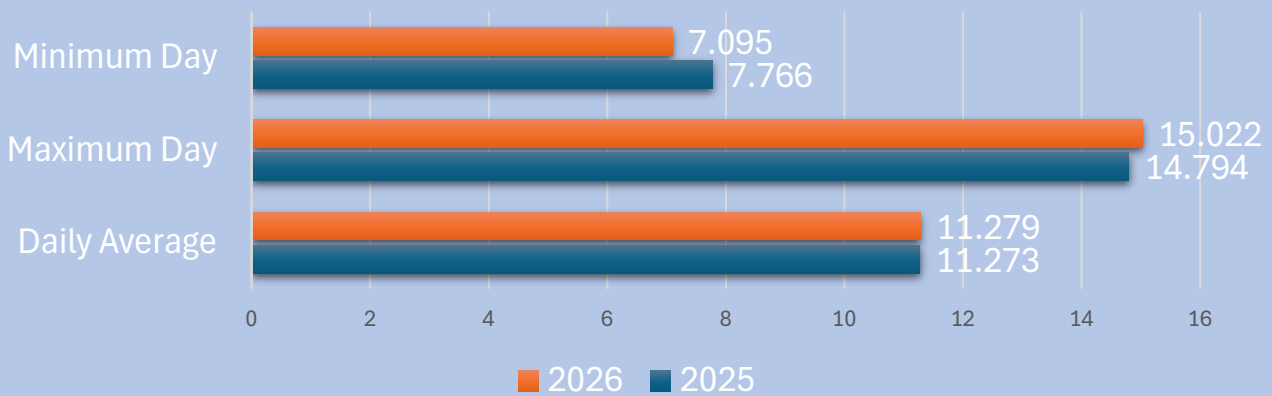


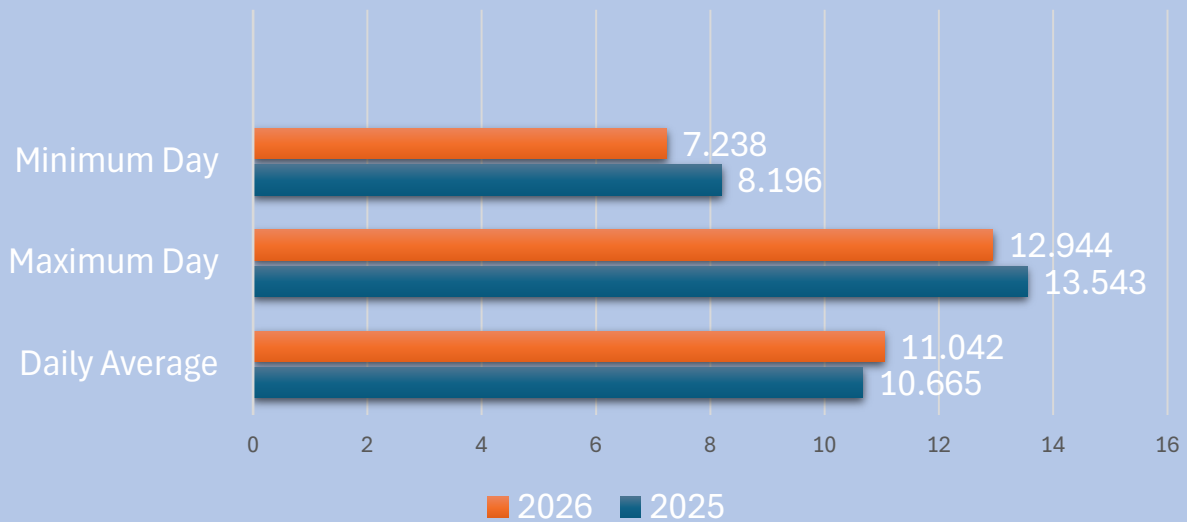
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)

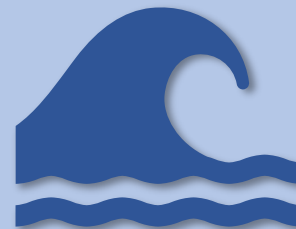


1,301,311,000
Gallons Pumped YTD

APRIL
2026

OPERATIONS MONTHLY REPORT

WATER QUALITY



Raw Water		
	2025	2026
Turbidity	3	5.3
pH	8.27	8.17
Alkalinity	111	110.6
Temperature	41.4	40.7
Positive Bacteriological Testing	0.4	2.6



Finished Water		
	2025	2026
Turbidity	0.04	0.046
pH	7.69	7.6
Alkalinity	103	101.6
Temp.	41.9	41.5
Chlorine Residual	0.87	0.85
Fluoride Residual	0.67	0.65
Orthophosphate Residual	1.45	1.6
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Winter Work
- ◆ Annual Fire Inspection
- ◆ Filter Rehab Project Work
- ◆ First Aid/CPR Safety Training
- ◆ Treatment Plant WiFi Installation
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

APRIL
2026

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

0'

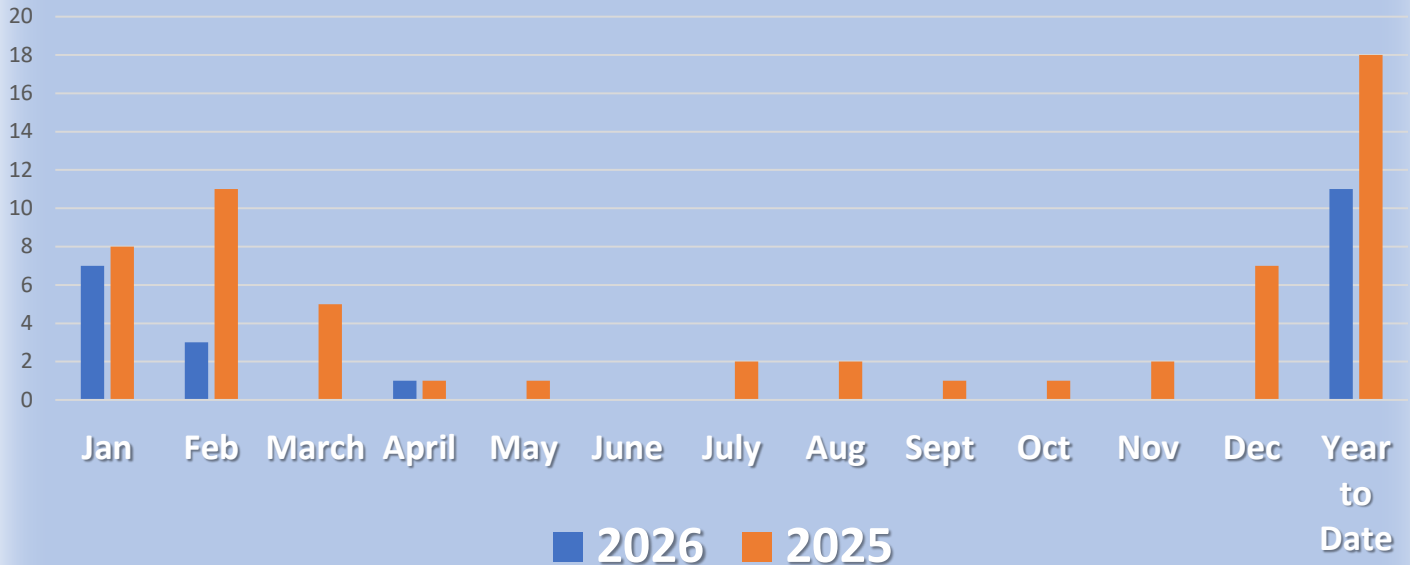
YTD

Street, Curb, and Sidewalk Restoration

3,049

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE



Removed



Installed

VALVES YEAR TO DATE



Exercised



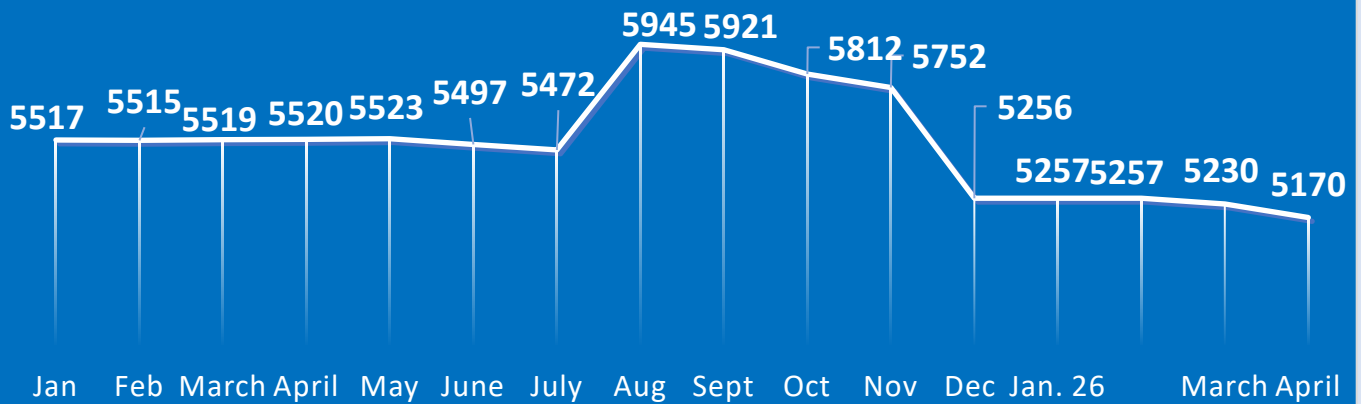
Installed

APRIL
2026

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



300

2026 Replacement
Goal

35%

2025 Replacement
Goal Completed

59

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

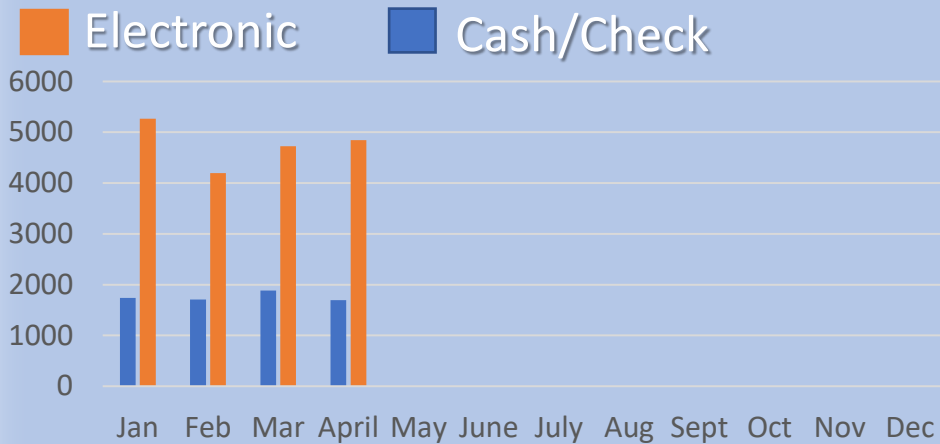
- ◆ LSL spot replacements were completed and LSL RFQ #1 was started.
- ◆ Annual hydrant inspections and valve turning began.
- ◆ Autoflushing units were installed in the distribution system to aid in water quality hydrant flushing.
- ◆ Traffic safety training was attended by some C/M staff in Plover, and leadership training was attended by the LDT.
- ◆ Watermain Leak Location: N 25th Street, north of Geele Avenue.



**APRIL
2026**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,221

CUSTOMER TRANSFERS

194

COLLECTIONS

District 3

\$1,329,269

Total Billed

\$321,144

Outstanding After Due Date

943

Past Due Letters Mailed

229

Owner/Landlord Letters Mailed

\$157,027

Outstanding At Month End

METERS



155

Meters

161

Meters Tested

Installed/Replaced

CROSS CONNECTION



257 Inspections Completed

WEBSITE VISITORS

3,137



APRIL 2026

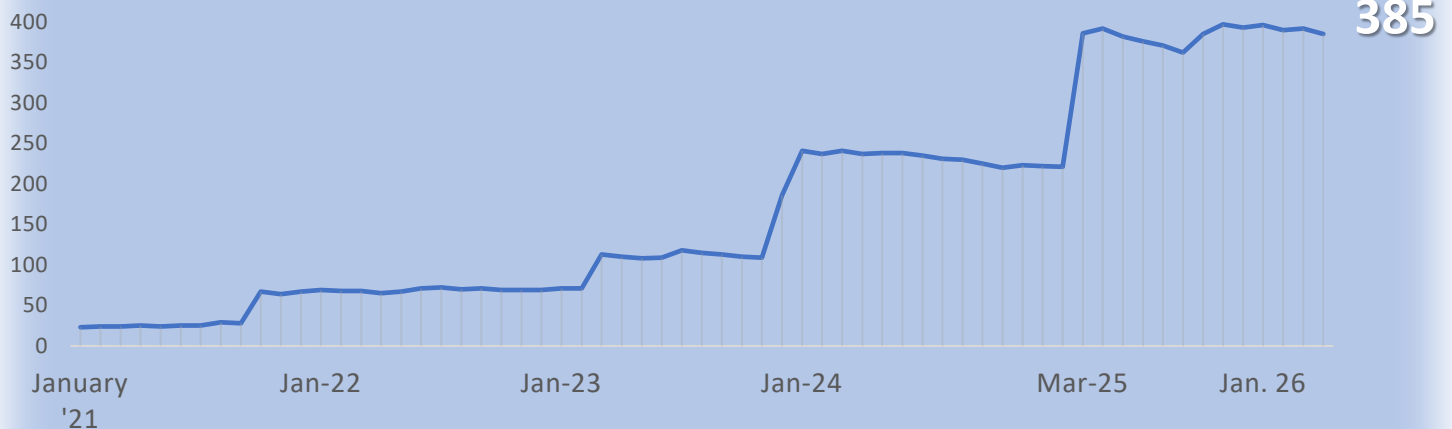
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

1 Customer Requests **1011** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Service Techs read meters for District 2 and Monthly.
- ◆ Malings regarding LSL Replacement Program.
- ◆ 2 STs attended Badger Meter Product Training

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