

Support Services Report to the Mead Library Board of Trustees  
Submitted by Cheryl Nessman  
June, 2024

**Staffing**

- Library Page, Salem Radey, will be leaving us on June 26th as he pursues a Doctorate of Computer Science at UW Madison. We wish him all the best.

**Collections**

- An LED Page Magnifier was added to the Experience Collection
- With the database, Learning Express Library, due to expire from the Badgerlink collection at the end of June, we are looking into our own subscription to this resource or to another, similar database. We mainly recommend Learning Express to patrons who are working on their GED and on other test preparation.
- We have a working group looking at how our e-resources are marketed and represented on the library's website and hope to make some helpful changes.
- We have purchased Ingram's, one-time, iCurate inClusive assessment service which will perform a diversity audit on our adult and children's book collections.

**Patron Services**

- Monarch decided to go ahead with a soft launch of the new discovery layer, Vega Discover, which you can now test out for yourselves by going to the library's homepage and clicking on the "try the new Monarch Catalog" banner. Feedback is encouraged.
- Our new holds lockers are scheduled to be installed on June 25th at which point we will begin testing and planning workflows.
- There is a working group that has been tasked with coming up with a Teacher Card service which we hope will provide Sheboygan teachers with the additional services that they need to be successful in their classrooms. We are hoping to launch the new service this fall.
- We are working with Mead IT to look for a replacement for our aging Automated Material Handling machine.