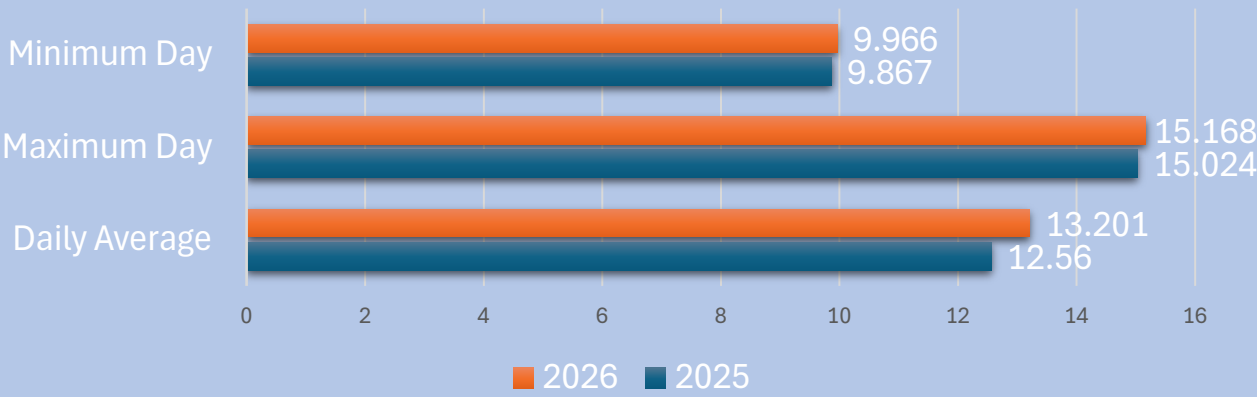


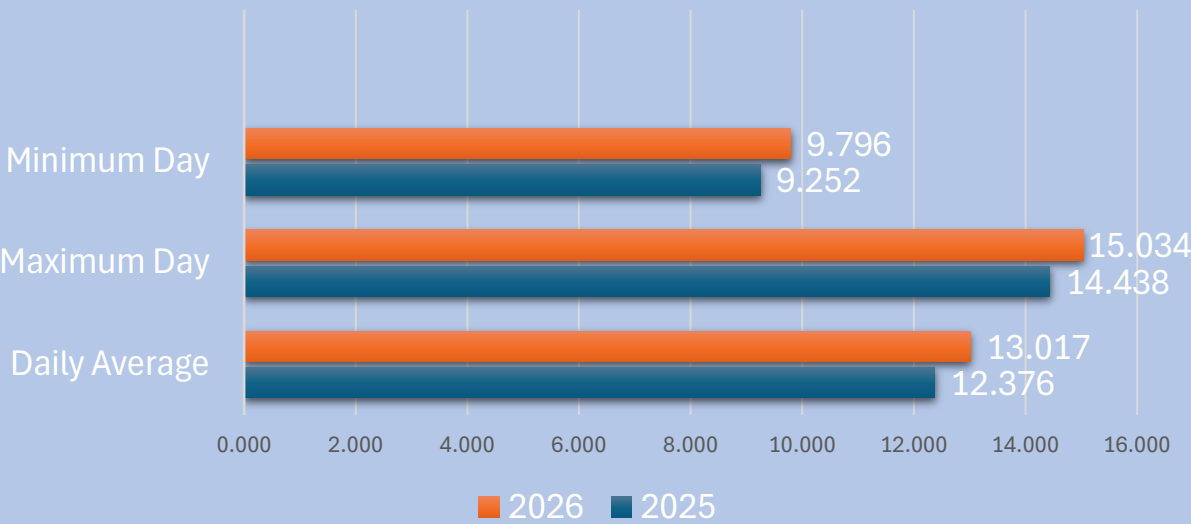
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



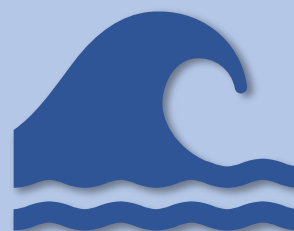
3,209,436,000
Gallons Pumped YTD

SEPTEMBER
2026

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2025	2026
Turbidity	0.5	2.3
pH	8.28	8.17
Alkalinity	108.9	108.1
Temperature	55	54.1
Positive Bacteriological Testing	1.8	5.1



Finished Water		
	2025	2026
Turbidity	0.045	0.048
pH	7.75	7.65
Alkalinity	103.6	102
Temp.	61.1	56.1
Chlorine Residual	57	54.1
Fluoride Residual	0.9	0.87
Orthophosphate Residual	1.5	1.6
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Filter Project Rehab Project Work
- ◆ Two new operators completed initial training and began independent shift rotations
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Safety program management and training
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

SEPTEMBER
2026

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

39.5'

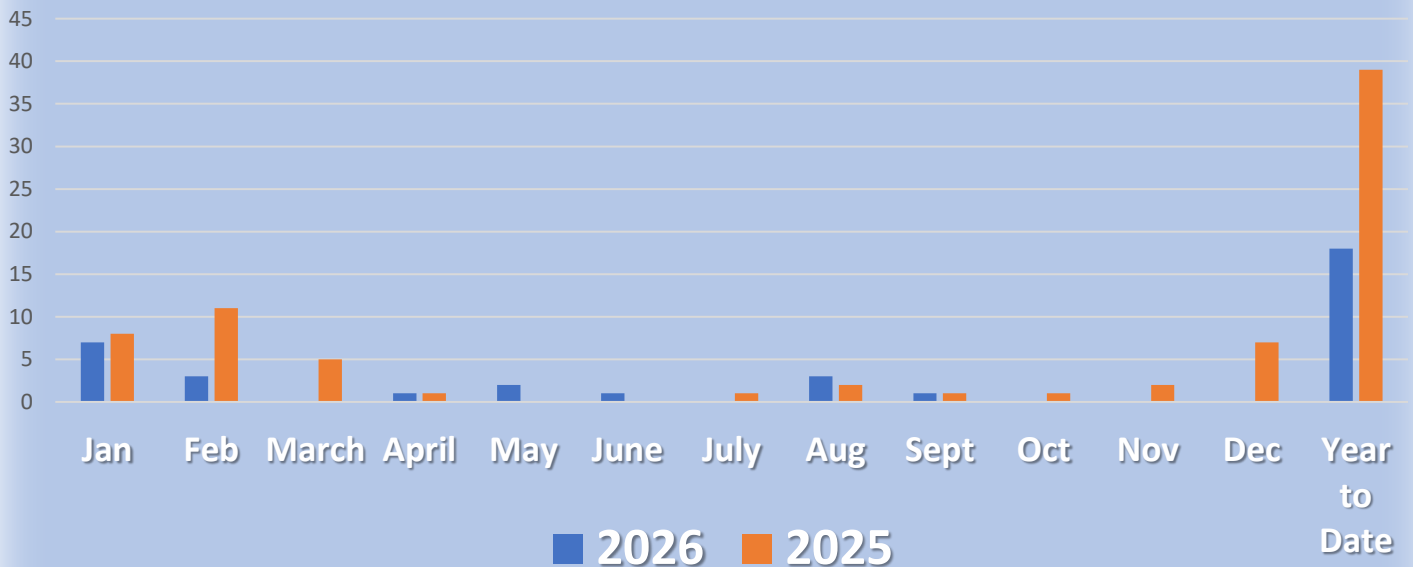
YTD

Street, Curb, and
Sidewalk Restoration

6,587

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE

496
Inspected

8
Installed

VALVES YEAR TO DATE

795
Exercised

4
Installed

SEPTEMBER
2026

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION

LEAD SERVICE LINES REMAINING



300

2026 Replacement
Goal

72%

2026 Replacement
Goal Completed

150

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

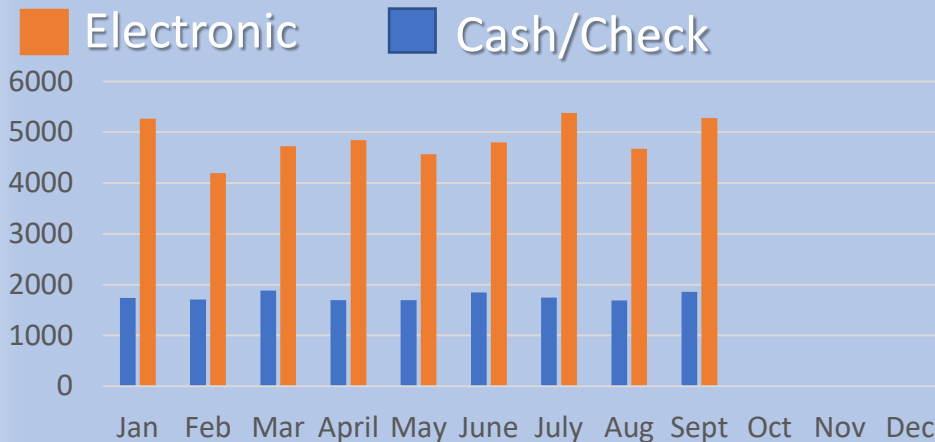
- ◆ Engineering began design on 2027 LSL projects.
- ◆ Engineering assessing repairs to Taylor Hill Reservoir along with planning for Reservoir at N 36th Street.
- ◆ Contractor to begin watermain project on Clara Avenue and Julson Court in October.
- ◆ Watermain break location: 2727 N 10th Street



**SEPTEMBER
2026**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

5,354

CUSTOMER TRANSFERS

185

COLLECTIONS

District 2

\$1,303,558

Total Billed

\$356,196

Outstanding
After Due Date

1341

Past Due Letters Mailed

502

Owner/Landlord Letters
Mailed

\$163,566

Outstanding At
Month End

METERS



90

Meters

Installed/Replaced

101

Meters Tested

CROSS CONNECTION



82

Inspections Completed

WEBSITE VISITORS

3,554



SEPTEMBER
2026

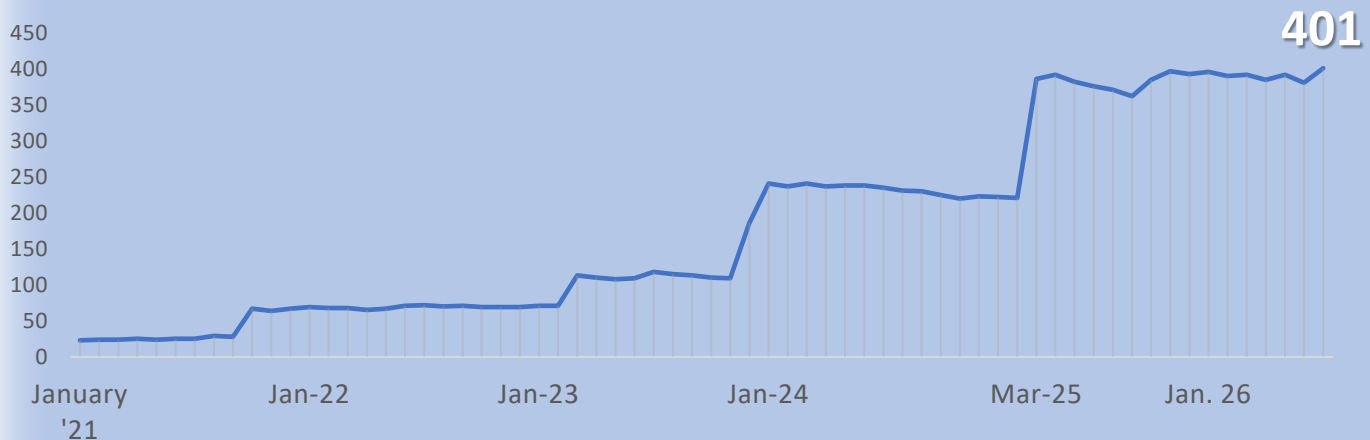
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

1 Customer Requests **124** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ Service Techs read meters for District 1 and Monthly.
- ◆ CRF Supervisor attended Caselle Summit.

SEPTEMBER
2026