

Disruptive Patron Interaction Report September 2024

	2024	2023	
Reported Incidents	Adult	29	27
	Teen	7	7
	Senior (65+)	3	0
	Kids	0	0
Exclusions Over 10 Days	13	1	
Emergency Services Called	4	0	
Encounter Type	Trespass after exclusion	3	3
	Dispute/argument/altercation between patrons (not physical)	5	1
	Fighting/Physical Altercations	1	0
	Harassment/Threatening Language	3	1
	Homeless or Runaway (Youth Only)	0	0
	Horseplay and/or excessive noise	4	5
	Inappropriate comments and/or excessive demands	10	8
	Intoxicated/Addiction	2	2
	Medical or mobility issue	0	1
	Mental Health	1	0
	Mess (Food waste, spills)	1	1
	Theft/Vandalism	1	1
	Trouble getting patron to leave after closing	0	0
	Truancy	0	0
	Used in the building: Vaping, Drugs, Alcohol, or Tobacco	0	2
	Weapons	0	0
	Other (Specify in Description)	13	9
Location	1st Café	5	3
	1st Desk	4	5
	1st DVD's/Music	0	1
	1st Fiction	1	0
	1st Fireplace	0	2
	1st Lobby/Foyer	7	6
	1st Restrooms	1	3
	2nd Computers	6	0
	2nd Desk	1	2
	2nd Hansen Teen	0	0
	2nd Imaginarium	0	0
	2nd Quiet Study	2	2
	2nd Restrooms	0	1
	3rd Desk	1	0
	3rd Children's (North)	1	0
	3rd Children's (South)	2	0
	3rd Restrooms	0	0
	3rd Teen Center	0	0
	Outside (Specify in Description)	0	0
	Other (Specify in Description)	4	6