

CITY OF SHEBOYGAN

REQUEST FOR TRANSIT COMMISSION CONSIDERATION

ITEM DESCRIPTION: 7. Request to Increase Metro Connection Agency Fare

REPORT PREPARED BY: Derek Muench, Director of Transit & Parking

REPORT DATE: 8/8/22

MEETING DATE: 8/16/22

FISCAL SUMMARY:

Budget Line Item:	N/A
Budget Summary:	N/A
Budgeted Expenditure:	N/A
Budgeted Revenue:	N/A

STATUTORY REFERENCE:

Wisconsin	N/A
Statutes:	
Municipal Code:	N/A

BACKGROUND / ANALYSIS:

Shoreline Metro established an agency fare back in August 2011 to pass along the cost of paratransit rides to social service agencies. The agency rate has been \$13.85 per trip (2011), \$15.20 (2012-2018), and \$17.00 (2018-2022). It is proposed to increase the agency fare to \$18.75 per one-way trip.

The agency rate is charged to social service agencies to prevent cost-shedding of transportation trips from one subsidized agency to another. These agencies include Family Care Managed Care Organizations, Non-Emergency Medical Transportation (NEMT) and DVR.

STAFF COMMENTS:

The Director of Transit & Parking is proposing an increase to the agency rate from the current \$17.00 per trip to \$18.75 per trip effective 1/1/2023. Several agencies including Community Care, iLife, Care Wisconsin and Veyo would be notified of the increase. This rate would be the first increase in over four years and is justified to keep operations sustainable without cutting service to social service agencies. This would allow a four-month notification to agencies to allow for budget planning.

The increase is a result of:

- Significant increases to driver salaries over the past three labor agreements (around \$12.00 per hour to near \$17.00 per hour).
- Added benefits including creating full-time driver positions within Metro Connection.
- Cost of fuel in 2022.

Comparable services charge upwards of \$40.00 for one-way trips. In order to maintain operations, prevent cost-shedding and charge an appropriate rate to agencies, this increase is required and justified. This rate has been incorporated into the 2023 transit budget.

ACTION REQUESTED:

Staff recommends the acceptance and approval of the agency rate for Metro Connection effective 1/1/23.

ATTACHMENTS:

- I. N/A