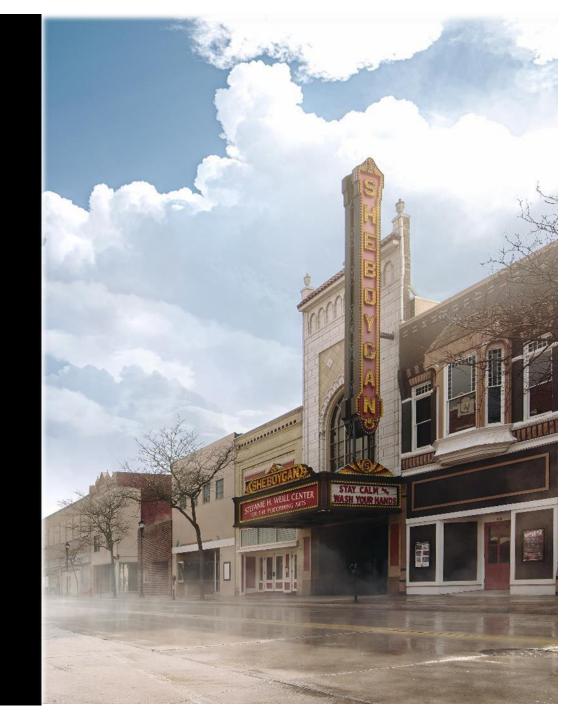
City of Sheboygan, Wisconsin

Strategic Planning Project

City Council Update

Committee of the Whole 05/16/2022





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#### **Project Status**

#### Completed

- ✓ Internal Stakeholder Engagement
- ✓ Community Focus Group Discussions
- ✓ Resident Input Questionnaire
- ✓ Strategic Visioning Workshop Session
- ✓ Develop Preliminary Strategic Goals and Objectives

#### **On-Going Next Steps**

- Finalize Strategic Goals and Objectives
- Develop Strategic Initiatives
- Begin Preliminary Draft Strategic Plan Document

# Internal Stakeholder Engagement Summary



#### Internal Stakeholder Participants

#### **Elected Officials**

- Amanda Salazar, Alderperson
- Andre Walton, Alderperson
- Barb Felde, Council President
- Charles Adams, City Attorney
- Dean Dekker, Alderperson
- Grazilla Perralla, Alderperson
- Leslie Laster, Alderperson
- Markus Savagilo, Alderperson
- Meredith DeBruin, City Clerk
- Natasha Torry, Municipal Court Judge
- Roberta Filicky-Peneski, Council Vice-President
- Ryan Sorenson, Mayor
- Trey Mitchell, Alderperson

#### Staff

- Chad Pelishek, Director of Planning & Development
- Christopher Domagalski, Police Chief
- David Biebel, Director of Public Works
- Derek Muench, Director of Parking and Transit
- Emily Rendall Araujo, Senior Services Director
- Eric Bushman, Director of IT
- Eric Montellano, Fire Chief
- Garrett Erickson, Library Director
- Joe Trueblood, Water Utility Superintendent
- Kaitlyn Krueger, Director of Finance
- Todd Wolf, City Administrator



# Internal Stakeholder Engagement Common Themes

- Municipal Infrastructure, primarily roads and facilities, is a significant concern.
- Improvement of the effectiveness of the City's communication and engagement with the public is a concern, including a lot of criticism of the city's website and the resultant proliferation of city websites for specific departments/programs.
- Housing choice concerns about the availability of affordable workforce housing, senior housing and potential opposition to increasing densities.
- Economic Development and Tourism
- "Operational Excellence" people/process/technology issues to address, including diversity, equity, inclusion and belonging
- Quality of life parks/recreation/library/arts and culture, etc.

# Community Focus Group Summary



#### Community Focus Groups

- Small Employers
- Large Employers
- Neighborhoods
- Social Services

- Tourism
- Housing
- Families and Schools
- Community, Arts and Culture
- Elevating Diverse Voices



# Community Focus Group Sessions Common Themes

- Shopping, Restaurants, and Downtown
- Community
- Communication, Collaboration, and Clarification of Roles and Responsibilities
- Businesses and Workforce
- Community Amenities
- Housing

# Resident Input Questionnaire Summary



#### Resident Input Questionnaire Participants

- Over 1,800 Responses
- Years Living in Sheboygan:
  - 0 10 Years = 38.5%
  - 11 25 Years = 61.5%
- Participants Age Range:

0 - 17	11%
18-25	11%
26-35	11%
36-45	14%
46-55	14%
56-65	18%
66-75	14%
75+	6%



# Visioning Workshop Summary



#### Visioning Workshop Summary Future Vision Activity











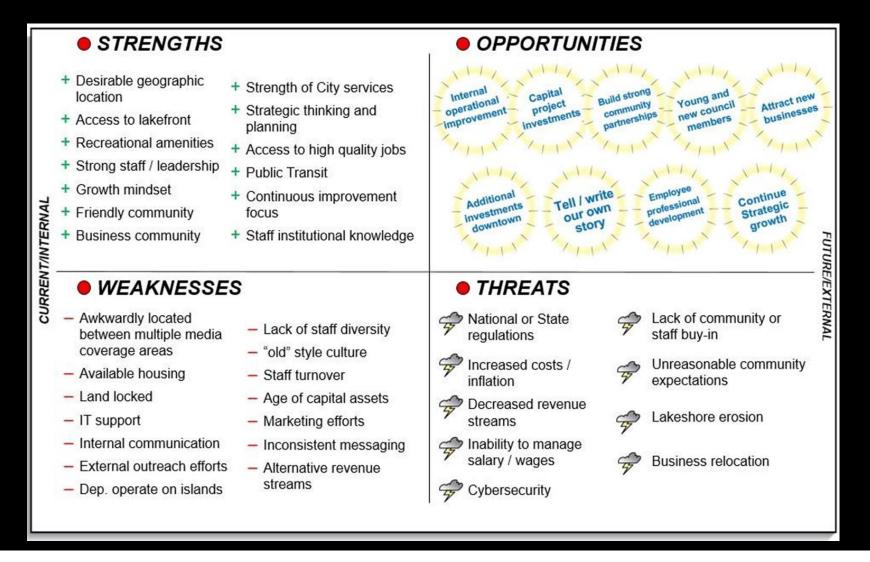
- Industry and recreation
- Unity, care for others
- Teamwork, future sports complex
- Adventure, nature, peace
- Resources to thrive, transparency
- Diversity, coming together as a whole
- Connecting generations
- Activities that bring people together
- Great place to work and raise a family
- Comfortable place for all



#### Visioning Workshop Summary Future Vision Activity



#### Visioning Workshop Summary SWOT Analysis





# Visioning Workshop Summary Preliminary/Draft Goals and Objectives

#### STRATEGIC GOALS, OBJECTIVES

#### **Practice Intentional Communication & Engagement**

Actively explore hiring a public relations consultant Develop ways to synchronize communication efforts Host listening sessions with the community Ask for opinions of all involved / inclusive

#### **Strengthen Governance Processes**

Improve the appointment process / outreach Develop an effective council training plan

#### **Advance Human Capital**

Work to standardized performance evaluations
Obtain employee buy-in
Actively hold leaders accountable
Develop avenues to reward good performance
Empower employees
Identify investments for continuous improvement

#### **Embrace Continuous Improvement**

Effectively leverage technology

Take immediate action to start working toward solutions

Strive for continuous process improvements

#### **Foster and Build Community Alliances**

Create synergistic relationships

Develop new partnerships with community groups

#### **Demonstrate Strong Stewardship**

Develop sufficient and stable revenue structure
Examine strategic funding / planning
Follow the plan with dedication
Continuously evaluate effectiveness

#### **Focused Infrastructure Investments**

Implement infrastructure plan efficiently Identify and acquire growth corridors for future expansion Provide quality infrastructure and services sustainably

#### **Build an All-Inclusive & Supportive Culture**

Always stay true to ourselves
Be inclusive and engaging
Develop a robust DEI plan
Leverage human resources department to recruit diverse candidates
Work to eliminate negative cultures



#### Visioning Workshop Summary Preliminary/Draft Priority Areas

#### **Community Priorities**

Elevate Quality of Life

- Revitalize Neighborhoods
- Expand Parks and Open Space
- Develop Third Space
- Recreation and Leisure Services

Robust Infrastructure Sustainable Growth Community Alliances and Belonging

#### Organizational Priorities

Stewardship

Human Capital

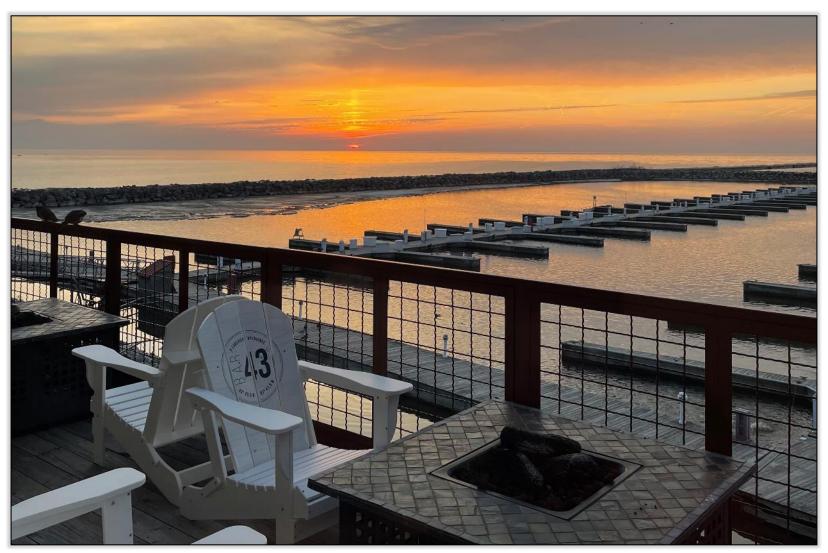
Inclusive Culture

Continuous Improvement

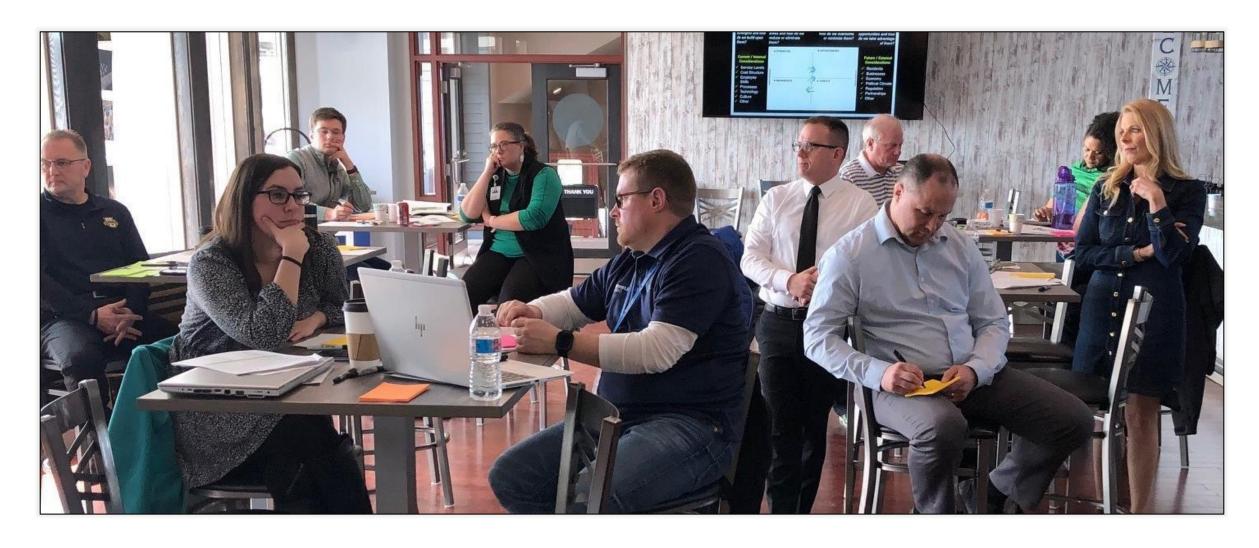
## Visioning Workshop Summary

# **bakertilly**



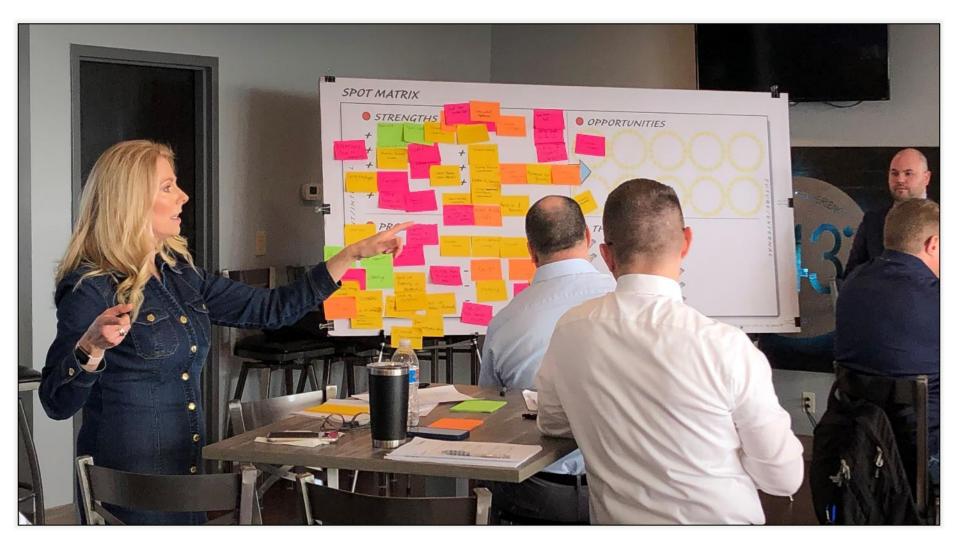
















# Thank You!

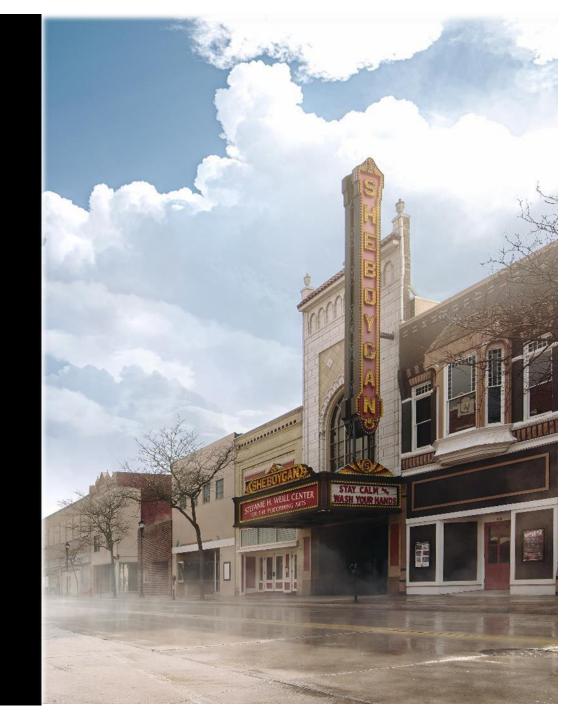
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