



South Central Wyoming Emergency Medical Services Joint Powers Board

Press Release - For Immediate Release

South Central Wyoming EMS Announces Switch to EMS|MC for Billing Services Effective March 1, 2025

February 21st 2025 – South Central Wyoming EMS (SCWEMS) is announcing a change in their billing services effective March 1, 2025. SCWEMS will be transitioning from Wakefield and Associates to EMS|MC for all ambulance billing operations moving forward. This change is part of SCWEMS's ongoing efforts to enhance customer service, improve efficiency and contain costs. EMS|MC began in 1996 and handles billing for 5.5 million ambulance transports nationwide.

Starting March 1, 2025, EMS|MC will handle all billing for ambulance services provided by SCWEMS.

Important Details:

- Any ambulance services invoices with a date of service prior to March 1, 2025, will continue to be processed by Wakefield and Associates. This change does not affect any current patient payment plans or collections agreements.
- EMS|MC will begin processing claims with a date of service on and after March 1st 2025 and can be reached at 1-800-849-5603.

SCWEMS appreciates your understanding and cooperation as we transition to EMS|MC. We are confident that this change will help us better serve our community and improve the billing experience for our patients.

For more information, please visit our website at www.scwems.org or call 307-710-7559.

Contact:

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