# MICHEAL WEIGHT

567 Summit Trails, Santaquin Utah, 84655 | 816-803-3823 | mike.weight@gmail.com

2021-11-08

Aaron Shirley Finance Director/City Recorder Santaquin City 275 West Main Street Santaquin, UT 84655

### Dear Aaron Shirley:

I would like to express my interest in the open City Council position. I have included my resume, and the application for the position. I have run for City Council in the last two elections, and would very much appreciate your, the Mayor, and the City Council's consideration to allow me to serve as a replacement for this open seat.

Sincerely,

Micheal Weight



# **Santaquin City**

275 West Main Street Santaquin, UT 84655

PH: 801-754-3211 FX: 801-754-3526

Santaquin City is accepting applications to fill an at-large vacancy on the City Council. The term of office for this appointment is through 12:00 noon on the first Monday of January 2024. Those interested in being appointed to fill the vacancy must meet the Requirements for Office outlined below and shall submit a complete and notarized application to the Santaquin City Recorder\* no later than Friday, November 19, 2021 at 1:00pm.

Applicants to fill this vacancy will be interviewed by the Mayor and City Council in an open public meeting of the City Council to be held at 6:00pm on November 23, 2021 at the City Council Chambers on the 2<sup>nd</sup> floor of the Public Safety Building, 275 West Main Street, Santaquin, UT. It is anticipated that the Mayor and Council will then select an applicant to fill the vacancy during the same meeting.

# **City Council Member Appointment Application**

Name: Micheal Weight		
Address: 567 Summit Trails Santaquin,	UT 84655	
Phone: (816) 803 - 3823 Email:	mike.weight@gmail.com	
Number of years as a Santaquin resident: 6	U.S. Citizen (Y/N) Y	Registered voter? (Y/N) Y

#### **Requirements for Office:**

- 1. Must be at least 18 years of age, a United States citizen and a registered voter of Santaquin City;
- 2. Must have resided within the boundaries of Santaquin City for at least twelve (12) consecutive months immediately preceding the date of appointment;
- 3. Must not be a convicted felon; must not have been convicted of treason or of an election crime; must not have been declared mentally incompetent; and must not have had the right to hold public office restricted pursuant to Article IV, Section 6, of the Utah Constitution and U.C.A. 20A-2-101.5.

I, Micheal Weight	, certify that I have read and understand the Requirement	S
for Office listed above to file as a potential City Cour	ncil member in Santaquin City, Utah, and verify that I me	et
said requirements and understand the legal qualificat	ions for office.	
State of Utah	Signature	
County of Utah		
Subscribed and sworn to (or affirmed) before me this 2021 by Michael Weight	s_8_day of November_,	
m /5/2015 5 M NOTAL A LADIE - STATE OF OTAL	tary Public   2.14-2024	

Please provide responses to the following questions. A cover letter and resume may be submitted with this application. Note: Any information submitted with this application is considered public, will be provided to the Mayor and City Council, and will be made available to the public in the City Council Agenda Packet for the November 30, 2021 meeting.

1) Please provide information about your background in Santaquin City and your interest in serving on the Santaquin City Council. How will you be an asset to the Council? Include any professional or civic experience you may have had. (NOTE: Professional or civic experience is not a requirement to be appointed to the Council). You may attach a cover letter and resume.

I have lived in Santaquin for a little over 6 years. I have really enjoyed living in our town and getting to know neighbors here. We have had our boys participate in the local baseball, and basketball rec teams.

We have really loved being able to see the parade, car show, rodeo and the other activities that we have here for orchard days. We moved here specifically because of the more rural nature of Santaquin with all of the orchards and farms that are here and nearby. We love that this is a community that we can participate in and be a part of. I appreciate all of the hard work and effort that our city employees and those that are serving as elected officials put in and I want to help out where I can to help our wonderful community continue on with it's heritage of being a place that we can all raise our families in and enjoy the good values here.

In the past I have been involved with various community commitees, from Boy Scout's to working with the local fire department and ambulance team to become part of the local CERT. Currently I am working on a charter school board to help bring another K-8 school option to Santaquin city residents.

school board to help bring another K-6 school option to Santaquin city residents

<ul><li>2) What do you perceive as the three best things about Santaquin City that set it apart from other cities?</li><li>1- The family atmosphere of our city and that people choose to live here for generations is a testament of how special our city is</li></ul>
2- The area that we live in is fairly rural and we have the mountains and Santaquin canyon so close by.
3- The people that live here are just incredible! We have so many people here that have helped me and taken the time to teach
me so many great things about our town and what it means to them, I am really appreciative of them.
<ol> <li>Please share a current or past issue in Santaquin that you are passionate about and how you feel your appointment as a City Council member can impact that issue.</li> <li>I think our current biggest issue is the growth of our city and how that is effecting us all. Water, emergency services for fire,</li> </ol>
police, and ambulance. Also where and how to change city ordinances to continue to attract business and protect our agricultura
heritage, without crippling us for future possibilities. These are the things that come to mind as I think about this question. I have
worked onsite for state agencies, and with city, state, and federal organizations in my professional life. I know that it takes
patience and perserverance to get things done as there are so many laws, regulations, and other items that need to be consider

# Mike Weight

567 Summit Trails, Santaquin, UT 84655

816-803-3823

mike.weight@gmail.com

# **Career Summary**

A highly skilled team leader with over 20 years experience working with and leading technical teams in corporate IT environments. Proven collaboration skills with senior management, Information Technology, and multiple business units implementing new software and systems, problem solving, testing, and training.

Team Leader

- Server OS
- Desktop OS

- System Documentation
- Troubleshooter
- Business Enabler

- Process Improvement
- Communicator
- System Management

# **Career History:**

#### Adobe, Lehi, UT

May 2016 - Present

Customer Success Engineer - May, 2016 - Present

Create, manage, and maintain a managed service environment running AEM on Redhat Linux in AWS, for assigned customers. Single point of contact for support and all other operations needed within a managed service environment. Customer set includes fortune 100 and 500 customers. Managed customer relationship and infrastructure running RedHat Linux and Adobe Experience Manager, for content management and serving of customer content and websites.

- Successfully managed the customer upgrade process for multiple customers resulting in a better upgrade experience and reducing costs.
- Maintained customer relationships, service, and environments in such a way that they all renewed their contracts and even expanded them to provide more revenue.

#### Brigham Young University, Provo, UT

November 2014 - April 2016

<u>Linux Platform Engineer</u> - November, 2014 – April 2016

Linux platform team, installing configuring and maintaining Linux server environment for 1000+ Red Hat Linux servers. Research and build of Docker and Kubernetes environment for both on premise and AWS cloud install.

- Built and maintained the Docker and Kubernetes environments supporting the CI/CD development teams.
- Created Atomic host infrastructure installation and maintenance scripts to automate processes for the Docker and Kubernetes clusters.
- Created routes and configurations for AWS that facilitated the use of AWS for research projects for the CI/CD pipelines.

Novell Inc., Provo, UT

April 2008 - November 2014

#### Senior Technical Support Engineer - April, 2012 - November 2014

Top tier technical support, facilitating bug fixes and liaison with customers and developers. Supporting Novell ZENworks and dealing with customer environments supporting 30,000+ seats.

- Author and/or editor of 96 Technical Information Documents (TIDs) providing configuration and support information for Novell ZENworks product suite. Resulting in code fixes for the software and improved customer communication.
- Developed and presented training at Advanced Technical Training Live conference showing best practices and top issues of ZENworks product suite. Training presented was rated above average by attendees who filled out the training surveys.
- Documented, reported, and helped to resolve 27 defects in the Novell ZENworks suite. This work resulted in code fixes and improvements to the capabilities within the ZEN suite.

#### Advantage Support Engineer - April, 2008 – April, 2012

Assigned support contact for high level customers in the large and very large customer base usually managing 5,000+ devices. Supported products were Novell eDirectory, Identity Manager, and ZENworks.

- Led the team in number of Service Requests (SRs) satisfactorily resolved. Achieving a satisfactorily closed issue rate of 15-20% more calls than the team average.
- Learned and supported 2 new products, Identity Manager and ZENworks, to fill in gaps on the support team. Resulting in 4 hour response time, instead of 6-8 hours for this customer set.

Assurant Employee Benefits, Kansas City, MO

October, 2006 - April, 2008

## Team Leader Delivery Services - October, 2006 - April, 2008

Team leader for tier 3 support and application packaging and distribution team. Supporting and managing the desktop devices and software packaging and delivery systems for 37 offices across the United States. Supported products were Windows desktop devices, Linux, NetWare, and Windows servers.

- Created and implemented a training plan to educate the delivery services team on newer versions
  of tools used, every team member trained and skill sets strengthened. This decreased the time to
  package each software deployment by a day on the average.
- Led implementation and migration to a single updated version of delivery and management software for 37 offices throughout the United States. This allowed a single package to deliver software to be used across the organization instead of having to package the software multiple times for multiple locations. The overall reduction in packaging went from creating 5 or more packages to 1.

Novell Inc., Provo, UT

May 2002 - October 2006

IT Services Team Lead - January, 2006 - October, 2006

Team lead for the managed services team tasked with the management and upgrade of a 5000+ user email and network operating system infrastructure.

- Implemented new hardware infrastructure to consolidate servers in over 30 locations, into business continuity clusters located in 2 datacenters for service and data redundancy. Eliminating the travel to the many locations and providing greater uptime for the services. Uptime previous to the transition was less than 95% and was increased to 99.999%.
- Migrated 5000+ users from old email system to new, including server hardware, OS, software, and desktop software. Resulting in client load time reduction of up to 60%, and the ability to backup and manage the data to fulfill long term storage and retrieval requirements.
- Implemented server and service monitoring system to provide guaranteed SLA for critical services within the environment. Resulting in exceeding a targeted 99.999% uptime for mail and file servers, previous uptime was less than 95%.

<u>Dedicated Support Engineer</u> - April, 2005 – January, 2006

Novell Inc., Provo, UT

Single point of contact for all Novell support needs for state agency.

- Documented and helped to define the weaknesses in the current systems and suggested updates where needed. These suggestions resulted in the customer purchasing a managed services contract worth over two million dollars.
- Collaborated with the customer's IT staff to implement new data sync processes to provide data backups and availability. This resulted in a consolidated backup system that allowed same day restores of data, instead of the standard 1-2 business days.

#### Service Account Manager - May, 2002 - April, 2005

Novell Inc., Provo, UT

Customer support liaison for 32 enterprise accounts overseeing their technical support needs related to their Novell products. Documented and presented quarterly reports with customer support cases showing products, processes, services, and skills that could be implemented or better implemented to meet the business' needs

- Collaborated with sales teams to present support solutions to customers resulting in contract renewals and upgrades for both software and services.
- Collaborated with customers and helped to show areas of training that would help them to better
  implement and utilize their systems. This resulted in the purchase of training and consulting
  services.

Mike Weight Page four

# **Education and Certifications**

Master CNE and CDE Certification

Novell Training Services, Novell Inc., Provo, Utah

CompTIA IT Project+ Certified Professional

CompTIA

Bachelor of Science, Information Technology

University of Phoenix, Kansas City, MO