



COMMISSION STAFF REPORT

MEETING DATE: May 21, 2024

SUBMITTED BY: John Young, LT

TITLE: Consideration and Approval for the Amendment No. 3 for Inmate Telephone Service Agreement between Inmate Calling Solution, LLC and San Juan County.

RECOMMENDATION:

SUMMARY

Amendment to current inmate telephone service provider contract with Inmate Calling Solutions (ICSolutions). ICS has had an agreement with GTL for inmate tablet technology and has recently agreed to terms with Bridge Tablet. The new Bridge Tablet program will replace the current program. All inmates will have access to tablet technology, depending on their behavior, which will provide them with access to facility rules and expectations; legal services and resources; education; visits, phone calls, emails, and letter scanning with friends and family; entertainment such as tv, movies, music, and games; the ability to communicate with staff discreetly and receive communication back; etc. Agreement to this amendment will renew the current contract and ICSolutions has committed to installing necessary equipment in the jail remodel and expansion to cover any additional space and/or upgrade equipment in the existing space. ICSolutions has been very responsive during the current contract period to fix/install/maintain their current systems.

HISTORY/PAST ACTION

ICSolutions brought new services and technology to the facility by contract early in 2020. These services provide inmates the ability to communicate with friends, family, legal representation, clergy, etc.

FISCAL IMPACT

\$0. All technology, equipment, and services are provided by ICSolutions at no cost to the county/jail. In addition, the jail receives commission payments monthly based on inmate purchases and usage. These commissions help offset expenses incurred for operating the correctional facility.