



CITY COUNCIL COMMUNICATION

DATE: October 3, 2022

FROM: Clayton Gray, Finance Director

AGENDA ITEM: Consideration and possible action on an agreement with the Texas Utility Help program to assist low-income households in paying for utility services and authorize City Manager to execute all necessary documents.

SUMMARY:

- The Texas Utility Help Program is funded by the Comprehensive Energy Assistance Program and the Low-Income Home Water Assistance Program.
- The Program provides emergency assistance to low-income households to pay for utility services.
- Individuals can apply to the Program for assistance, and if approved, the Program can help by paying a portion of the customer's bill.
- The agreement would allow customers of the City of Sanger's utilities to apply to the program, enabling the City to receive payments from the Program on behalf of customers.
- The City has a similar agreement with The Texoma Council of Governments, which has proven beneficial to households struggling to pay bills.
- Staff believes that this additional source of assistance for Sanger's citizens in need would benefit the community.

FISCAL INFORMATION:

N/A

RECOMMENDED MOTION OR ACTION:

- Staff recommends approval

ATTACHMENTS:

- Texas Utility Help Program Utility Provider Agreement
- Texas Utility Help Program flyer