



CITY COUNCIL COMMUNICATION

DATE: June 20, 2022

FROM: Clayton Gray, Finance Director

AGENDA ITEM: Consider an agreement with Tyler Technologies for cloud services in the amount of \$45,047, authorizing the City Manager to execute the agreement.

SUMMARY:

- This item was first presented to City Council as part of the City's Technology Update Plan on June 21, 2021.
- Sanger has utilized Tyler Technologies INCODE software since 1998, and the City uses INCODE modules for accounting, budgeting, purchasing, cash collections, utility billing, payroll, and inventory.
- INCODE software and data files are currently housed on three separate servers at City offices, and this agreement moves all those files to the cloud, with all software and data files hosted offsite by Tyler.
- The cloud version of the software includes many enhancements that are not available in the City's current software version.
- In an age where governments are vulnerable to cyberattacks, moving to the cloud offers increased security for the City's sensitive information.
- The cloud software will give all departments direct access to critical information, including budgets, general ledger accounts, and vendor files.
- The cloud software provides access to INCODE outside City offices, which will help ensure the continuity of operations during events like COVID-19 and winter storms.
- Moving to the cloud eliminates the need for the City's third-party IT consultant to manage that software and servers.
- The server at City Hall houses both INCODE and Laserfiche document imaging software, and the move to cloud services will free up the entire server for use by Laserfiche.
- As is the current practice, annual recurring costs for the software will be allocated to the Finance, Court, and Electric Departments.

FISCAL INFORMATION:

Budgeted: YES	Amount: \$38,405	GL Account: 180-19-5214
Budgeted: YES	Amount: \$4,228	GL Account: 471-26-5724
Budgeted: YES	Amount: \$2,414	GL Account: 008-58-5214

RECOMMENDED MOTION OR ACTION:

- Staff recommends approval of the agreement.

ATTACHMENTS:

- Tyler Technologies Software as a Service Agreement