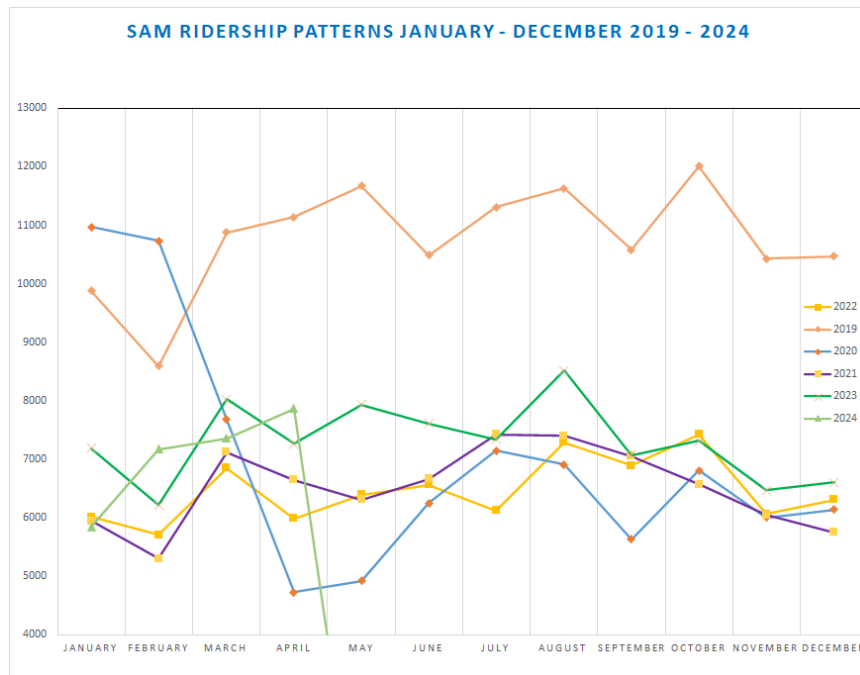


Transit Staff Report – April 2024



From the Program Administrator

Ridership



Overall ridership for April 2024 was 7,865, a 8.27% increase from April of 2023. SAM-Gresham provided 5,887 rides, an increase of 8.84%. SAM-Estacada had 338 rides, a decrease of 22.65%. SAM-Clackamas provided 303 rides, a 326.76% increase from the initial ridership in January. The Shopper Shuttle had 512 passengers, a decrease of 5.71%.

SAM rides saw a slight decrease of 6.08% providing 512 rides compared with 543 rides in April of 2023. ED also saw a slight decrease of 2.35% providing 83 rides in April.

Sandy Drivers Receive National Company Recognition for Safety

Charles Lowe and Chrysler Collins both received national recognition for their dedication to safety and service. Charles was recognized in MV Transportation's quarterly national newsletter for his awareness and safety practices. During a routine stop Charles demonstrated remarkable vigilance by performing a "Rock and Roll" maneuver – pausing for three seconds and looking right, left, right before proceeding forward through a green light. This proactive pause can prevent accidents such as drivers running red lights or pedestrians still crossing the street. The YouTube video <https://www.youtube.com/watch?v=IJE97LbaExY> illustrates how Charles's quick thinking and adherence to safety protocol prevented a severe accident with a semi-truck.



Chrysler Collins recently received the prestigious Katherine McClary Award for quarter four of 2023, MV's highest safety and service honor recognizing the nation's top transit drivers. Out of over 15,000 drivers, only one is selected quarterly for this award based on their safety, positive work attitude, customer service, dress code, attendance, initiative, quality of work and overall job performance. Chrysler's accomplishment is remarkable, but for those who know her, it is no surprise that she rose to the challenge!

SAM is one of the smaller MV divisions, but we have been recognized 4 times in 4 years for our safe practices and friendly customer service. We take immense pride in our drivers and are thrilled to showcase their dedication to excellence.



Sandy-Clackamas County Partnership

In April 2024, SAM brought in \$4,422.34 from the oversight of Mt. Hood Express. The revenue from medical rides was \$5,476.24. Total earnings from the Clackamas County partnership were \$9,898.58.