Sandy Community/Senior Center Services

Caroleana Smallwood Client Services Coordinator



Agenda:

• Senior Services

- OAA funded Services
- Fundraising March for Meals





Senior Services

OAA Assisted Programs-Managed by Client Services Coordinator

- Nutrition
- Transportation
- Case Management
- Information & Assistance
- Reassurance
- Evidence Based Health
- Respite
- Energy Assistance





Transportation

• Trips

- 2,700 individual rides
 - Recreational & Social Activities
 - Shopping Shuttle
 - Scheduled Rides





M.O.W. Boundary









Nutrition

- Meals On Wheels
 - Home delivered meals to homebound Seniors (60+ years) twice a week
 - Number of clients- currently 63 clients,
 - Meals in 2023 estimated total of 17,000
 - 12 volunteers weekly deliver throughout Sandy, Boring and even into Damascus
 - More than just a meal; social interaction & connection that impacts a seniors overall wellbeing.
- Congregate
- Education-
 - University of Oregon extension program, "Food Hero" newsletter which provides educational material on a variety of topics and other online articles
 - Monthly, and at the initial Home Visit









Case Management

- Clients on Case Management are those on Meals & Wheels and in Respite program. Relationship starts with an assessment and in depth interview with a client and his/her family to determine needs during a home visit.
- Assist in linking the client to resources and community programs
- Ongoing follow up with client and/or agency to see if needs were met.





Information & Assistance

- Providing assistance and locating resources to meet a specific need, or multiple needs. With an average of 16 <u>new</u> contacts a month, this varies greatly each month and does not include general information provide over the phone to the public. Individuals need to be a senior (60+ years) or calling on behalf of a senior.
 - \circ Fire Wood
 - Adoption Forms
 - Social Security specialized forms
 - Drivers license application
 - Food pantry, Christmas food boxes
 - Home Care agencies
 - Senior Law Project
 - Volunteer opportunities
 - Tax Aid
 - Oregon Project Independence
 - Etc.



Reassurance

- Regular friendly telephone calls and visits to physically, geographically, or social isolated clients- seniors- that are receiving services, to determine if they are safe and well. This includes calls to client's family or emergency contact person.
- Our Meals on Wheels drivers provide us with feedback and concerns from their delivery routes
 - Phone Calls
 - Sending cards when a client has gone to hospital or to a care home
 - Home visits





Home Energy Assistance

- Through the Clackamas County Energy Assistance Program (LIEAP), we assisted with applications for seniors (62+ years) and those with disabilities. Heating assistance eligibility is based on total household income.
- For the 2022-2023 fiscal year we served 109 households





Evidence Based Health and Wellness



- Better Balance Tai Chi with Bonnie Newman
- Bonnie is a certified instructor of Tai Chi and received training and certification in 2013 from Dr. Fuzhong Li, Oregon Research Institute.



- She provides classes in Sandy and the Hoodland Senior Center
- 1 hr class twice a week, throughout the year
- In 2023 an average of 18 seniors in attendance each week.

Tai Chi is not the only evidence-based health and wellness program. OAA request that the program focus on strength, balance and flexibility to promote physical activity and/or prevent falls or focus on disease self management/stress management. Another approved program is **Walk with Ease**.



Senior Services

Recreation/Programs-Subsidized Programming (not financially supported with OAA funding)

- Recreation Classes
 - Fitness
 - Art
 - Culinary
- Trips
- Events
- Education
 - **AARP**
 - Grief
 - Financial Ed
 - Medicare

















Participating businesses will be donating a percentage of sales, from their specific date, to go towards the Sandy Meals on Wheels Program.

> For more information please scan QR code to view the March for Meals Campaign webpage



Questions?



