

Transit Staff Report-January 2026

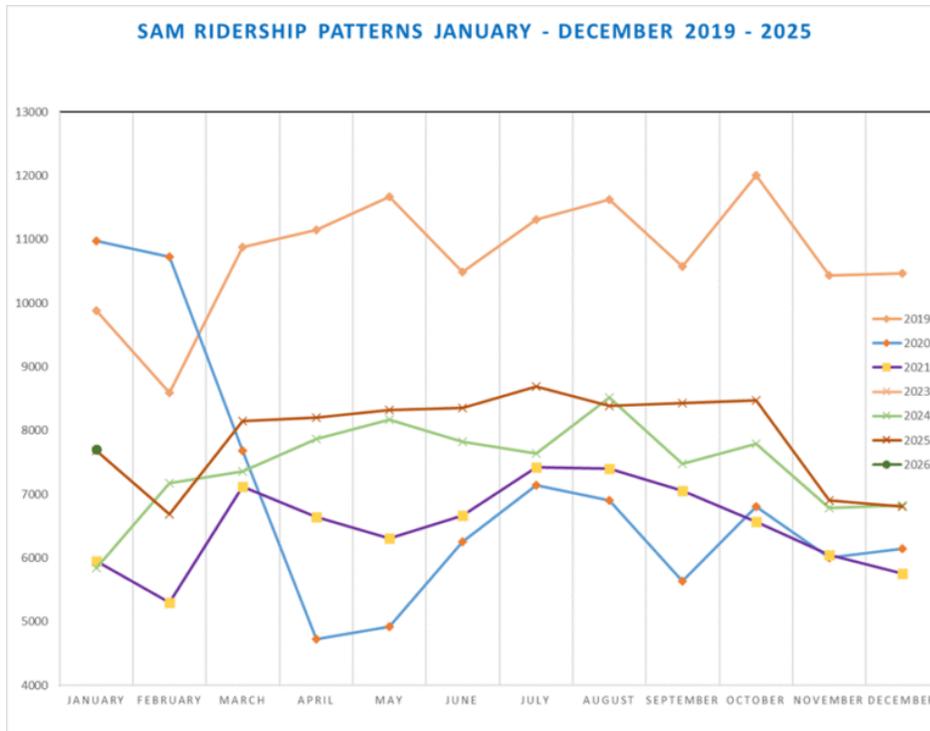
Posted on February 10, 2026 by ahowell



SANDY AREA METRO

From the Transit Manager

January Ridership



In January of 2026 SAM provided 7,704 rides, an overall increase of 0.26% compared to January of 2025. SAM Gresham experienced a slight decrease of 2.72%. SAM Estacada provided 711 rides, an increase of 16.56% compared to January of 2025. SAM Clackamas also had an increase of 4.56 % and the Shopper Shuttle increased by 8.6%.

SAM rides provided 679 rides in January 2026, an increase of 4.78% from January 2025. SAM med (formerly known as ED) provided 70 rides, a decrease of 28.57%.

Rider Comments

From time to time, we receive comments from passengers that reflect what the drivers do every day. A recent message left by a rider stated, “Thank you for keeping us safe at the metro here in this area. God bless and thank you for all that you do. Thank you for all the rides and the help and everything. Thank you for protecting my military family.”

Another passenger sent in the following email, “I did not catch the gentleman’s name who was driving last night but I just wanted to say you have truly hired a gem of a person with him. Last night there was an elderly man, who was very confused about where he was and where he needed to go and your driver went above and beyond to help take care of him. In the turmoil of our society these days, it was a blessing to see firsthand such a kindhearted person caring for someone he didn’t even know.”

Drivers often go without recognition, but they truly are the heart and soul of our operation. They truly set the standard for excellent customer service!