

## CITY COUNCIL ACTION FORM

DEPARTMENT	PRESENTED BY	DATE
Planning	Bill Almquist - Community Development Director	May 17, 2022

#### ITEM

Resolution 2022-22: A Resolution of the City Council for the City of Salida, Colorado, Approving the Agreement With Bringing Everyone Through the Crisis of Housing (BETCH) for a Temporary Safe Outdoor Space (TSOS)/Overnight Parking Permit Program at Centennial Park

#### **BACKGROUND**

City Council has directed staff to work with the Bringing Everyone Through the Crisis of Housing (BETCH) group to design and establish a temporary Safe Outdoor Space (TSOS)/overnight parking permit program for local workers who are without housing. Council identified Centennial Park as the preferred location for such a program, due to its access to various services (showers, restrooms, potable water, trash containers, etc.) and its visibility and safety for both permittees and the general public.

Staff has been working to clear space within a portion of the parking lot located at the northwest corner of Centennial Park while working with BETCH representatives to develop an agreement outlining roles and responsibilities, provisions, and rules for all participants of the TSOS. This agreement addresses a wide variety of topics including, but not limited to:

- Dates of anticipated operation (Approx. June 1 Oct. 31<sup>st</sup>, 2022)
- Permittee eligibility requirements, including:
  - o Proof of current Salida-area employment (min. 20 hours/week)
  - o Paystubs
  - o Background check (no violent crime history, no outstanding warrants, etc.)
- Supervision/staffing requirements
- Access to basic services
- Adherence to park rules (inc. no alcohol or drug use)
- Quiet hours (same as park hours)
- No tents or tarps (vehicles only)
- Primary contact information
- Insurance requirements
- Neighborhood outreach and service
- Monthly summary reports
- Disqualifying factors and termination language
- Other parameters for respecting neighborhood and general community, etc.



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### **FISCAL NOTE**

In addition to staff time in preparing the site, the agreement, and other involvement, the City is anticipated to incur modest additional costs associated with basic provisions for the site (e.g. two porta-potties with handwashing station, site signage, hanging permits). BETCH will provide an updated program budget to be shared with Council. Also, the Chaffee Housing Authority has agreed to contribute approximately \$25,000 to BETCH towards the administrative and supervisory overhead for the program, out of Housing and Health Grant funds.

#### **SUGGESTED MOTION**

"I move that the City Council approve Resolution 2022-22 approving the agreement with BETCH for a temporary outdoor space/overnight parking permit program at Centennial Park."

#### Attachments:

Resolution 2022-22 Agreement with BETCH Program Host and Administrator Position Descriptions SOS Values Sheet

# RESOLUTION NO. 22 (Series 2022)

# A RESOLUTION OF THE CITY COUNCIL FOR THE CITY OF SALIDA, COLORADO APPROVING THE AGREEMENT WITH BRINGING EVERYONE THROUGH THE CRISIS OF HOUSING (BETCH) FOR A TEMPORARY SAFE OUTDOOR SPACE (TSOS)/OVERNIGHT PARKING PERMIT PROGRAM AT CENTENNIAL PARK

WHEREAS, the City of Salida ("City") and its City Council ("Council") recognize that the community continues to experience a severe workforce housing shortage, due to exacerbated prices and extremely limited availability in the local housing market; and

WHEREAS, the Salida community, whether housed or unhoused, as well as the visitor population are dependent upon a host of vital services provided by area businesses and organizations; and

WHEREAS, it is understood that a notable percentage of the local workforce is currently living out of their vehicles due to the housing shortage; and

WHEREAS, the demand for housing, especially affordable housing, despite the City's efforts is not anticipated to be met anytime soon, due to a variety of factors including elevated land and material costs, labor constraints, and lack of funds for affordable housing; and

WHEREAS, the City recognizes the inherent value of every individual, including those who contribute to the community and local businesses through their employment; and

WHEREAS, the City desires that unhoused members of the local workforce have a safe and healthy location to sleep at night and to keep their belongings, and that they are encouraged to remain a part of the local workforce and help maintain services for the local population and visitors despite the current housing crisis; and

**WHEREAS**, the City also desires to minimize impacts on the local natural resources and wildlands where many of the unhoused workforce may be living, and

WHEREAS, the City wishes to enter into an agreement with Bringing Everyone Through the Crisis of Housing (BETCH) to establish a temporary Safe Outdoor Space (TSOS)/overnight parking permit program where unhoused members of the local workforce can safely sleep and park their vehicles for approximately five (5) months of the summer season, with access to basic services.

**NOW, THEREFORE, BE IT RESOLVED** BY THE CITY COUNCIL OF THE CITY OF SALIDA THAT:

**Section 1.** The Salida City Council incorporates the foregoing recitals as its conclusions, facts, determinations and findings.

**Section 2.** The Salida City Council hereby formally adopts and approves the Agreement with Bringing Everyone Through the Crisis of Housing (BETCH) for a Temporary Safe Outdoor Space (TSOS)/Overnight Parking Permit Program at Centennial Park, attached hereto as Exhibit A.

**Section 3.** The Salida City Council authorizes the Mayor to execute said Agreement with BETCH, attached hereto as Exhibit A, and additionally authorizes the City to execute all applicable documents associated with the TSOS/Overnight Parking Permit Program or necessary to formalize such approval.

RESOLVED, APPROVED, AND ADOPTED this 17th day of May, 2022.

	CITY OF SALIDA	
	By:	
[SEAL]	Dan Shore, Mayor	
ATTEST:		
City Clerk/Deputy City Clerk		

## Exhibit A

# AGREEMENT FOR A TEMPORARY SAFE OUTDOOR SPACE (TSOS) AT CENTENNIAL PARK

This Agreement is entered into by and between **BETCH Foundation (BETCH)** hereinafter referred to as "the Organization," **City of Salida (CITY OF SALIDA)** the "Property Owner" or "City", and **BETCH SOS, LLC (BETCH SOS)** the "Site Operator", all of which are collectively referred to as the "Parties".

#### I. RECITALS

- A. Whereas, the Organization and Site Operator are community-based organizations providing certain human services throughout the City of Salida ("City") including those programs necessary to the stability, survival, and independence of unhoused Salidan workforce.
- B. Whereas, the Organization is comprised of a nonprofit organization whose mission is to create a community focused discussion on the housing crisis and solutions; to raise awareness of the housing crisis in the Arkansas River Valley of Colorado; to generate solution-based conversations with members of the community; to subsidize rent for those in need through a community fund; to inspire the community to take action to solve the housing crisis in the Arkansas River Valley (the "Neighborhood"), and whose safety and well-being of the Salida community is a priority.
- C. Whereas, the Parties wish to protect and improve the safety, health, welfare, and quality of life in the Neighborhood for the housed and unhoused residents of the Neighborhood.
- D. Whereas, the Parties agree the City and Neighborhood should include affordable, accessible, and attractive places to live, visit, work, and recreate in order for residents to be fully engaged, participative citizens within the Neighborhood.
- E. Whereas, the Parties agree the City and Neighborhood should be a welcoming, inclusive community that embraces diversity and cultivates creative problem solving related to those issues impacting the Neighborhood, including addressing homelessness within the Salidan workforce population;
- F. Whereas, the Parties agree that each organization has an obligation to be a thought leader and collaborative; further the Parties desire to span the divide between the unhoused and housed workforce, to connect residents with City officials, and to examine and address homelessness and displacement of the workforce in a comprehensive way.
- G. Whereas, the Parties agree *Temporary Safe Outdoor Spaces Program* ("TSOS" or "Program") serve as an otherwise necessary "stop-gap" measure to address the increase in displacement of the workforce during the pandemic, as long as they are well-maintained, secure, supervised, and provide essential wrap-around services, further outlined in this agreement.
- H. Whereas, **CITY OF SALIDA** is the owner of the Centennial Park property located at 1695-1699 Holman Avenue, Salida, CO 81201, (as used herein, the "Property").
- I. Whereas, the City has granted **BETCH SOS** permission to operate a TSOS on the Property for the Salidan workforce experiencing homelessness and temporary displacement ("Participants").
- J. Whereas, collectively, the Property Owner and Site Operator have applied to the City to operate a TSOS for no more than a period of six (6) months commencing no earlier than **June 1, 2022, and ending by October 31, 2022.**

- K. Whereas, Site Operator have applied for and seek temporary permits pursuant to, and in compliance with, the *Municipal Code of the City of Salida* and other applicable laws.
- L. Whereas, the Parties wish to establish clear expectations and strong channels of communication for ensuring collaboration and mutual respect among the Participants and those in the Neighborhood.

#### II. AGREEMENT

**NOW, THEREFORE,** in consideration of the mutual agreements herein, which have been negotiated by the Parties in the interest of creating a cooperative process of building communication and understanding among the Organization, Property Owner, and Site Operator, and the constituents of each, and to help ensure that the TSOS operations will support a safe and hospitable neighborhood environment, to the Parties agree to the following terms:

- a. Screening and Assurances to Neighborhood
- 1. This TSOS will be open to INDIVIDUAL PERSONS AND COUPLES,
- 2. The maximum number of parking permits granted of the TSOS is for **20** persons and no more than **15** overnight parking spaces.
- 3. The maximum length of parking permit granted under TSOS program is 5 months on the Property referenced herein, or until October 31, 2022, whichever comes first.
- 4. The Site Operator shall have full managerial responsibility of operations for the TSOS.
- 5. Site Operator will be responsible for working with partner organizations and agencies to establish transition plans for Participants upon arrival and acceptance into the program.
- 6. Property Owner and Site Operator will conduct a screening process as well as a comprehensive intake application, with eligibility of Participants to be approved by Site Operator, with such eligibility including proof of current employment, including paystubs, for at least twenty (20) hours per week within the City of Salida or neighboring communities within Chaffee County, that will be kept on site to help ensure that only those appropriate for being granted a temporary parking permit in a TSOS site will be permitted to park overnight at the TSOS. Those not appropriate for parking overnight within or around the TSOS at any time include, but are not limited to:
  - a. Individuals in possession of or under the influence of illegal drugs.
  - b. Individuals whose abuse of alcohol, marijuana, or illegal drugs becomes harmful to themselves or others.
  - c. In accordance with the Site Operator's screening procedures, individuals who are listed on the Colorado Sex Offender Registry or other similar registry maintained by the Colorado Bureau of Investigation (CBI), or have been convicted of a violent crime, assault, domestic violence, theft (Class 1 misdemeanor or above) in the past five years, or who have an outstanding warrant for any of the above charges.
  - d. Individuals not following all the TSOS site rules and unwilling to participate in site upkeep.
  - e. Individuals not willing to treat other site participants and permit holders, staff,

- neighborhood residents, neighborhood hired help, and businesses and their patrons with respect.
- f. Individuals not willing to abstain from violence, weapon possession, illegal drugs, theft, and oppressive/discriminatory behavior.
- g. Individuals unwilling to make a good faith attempt to work toward long-term stability.

#### b. Participant Cooperation

- 1. TSOS Participants will be required to sign and uphold basic Site Operator's non-negotiable community agreements ("Participant Agreement", also sometimes referred to as the "SOS Use Agreement"). These Participant Agreements include the following expectations: No violence, no assault, no harassment, no weapons, no illegal drugs, no discriminatory behavior, no persistent disruptive behavior, participation in upkeep of the site, following all applicable Centennial Park rules, and mutual respect for participants, staff, City residents, and businesses.
- 2. TSOS Participants will be instructed to refrain from trespassing on private property at all times.
- 3. Participants who fail to honor these commitments may be subject to immediate expulsion from the site.
- 4. Participants who fail to honor these commitments and have been expelled from the TSOS will not be allowed to return and participate in the Program.

#### c. Controlled Environment of Overnight Parking Permit Program

- 1. The TSOS will be appropriately staffed by the Site Operator, have two or more program staff on site at all times, and safety measures in place, provide the needed support services, and will be mindful of the Property's immediate surroundings. Therefore, Site Operator must do the following:
  - a. **Staffing and Security:** Staff the TSOS twenty-four (24) hours per day with at least two (2) trained people who will monitor the site and the immediate surroundings of the site throughout the day, the purposes of which will be to monitor activity that can adversely affect the broader community and the TSOS site itself.
  - b. **Essential Sanitation Services:** Support the Participants with necessary amenities to maintain health and sanitation of the TSOS and surrounding Neighborhood including toilets and showers, personal hygiene items, etc.
  - c. **Economic, Health and Housing Services:** Help provide ongoing access to stable housing and job opportunities, substance abuse and mental health counseling, and other services that help Participants transition to a more permanent place of stability and independence.
  - d. **Work to prevent unsanctioned encampments:** Make good faith attempt to prevent unsanctioned, illegal or permanent encampments from establishing within the immediate

surroundings and a 2-block radius (as defined below in "Controlled Parameters"); survey surrounding neighborhoods for existing persons camping that should be brought into the TSOS site as participants to the parking permit program.

- e. **Cleanliness of TSOS and Surrounding Neighborhood:** Service Provider will keep the premises free of trash, weeds, drug paraphernalia, snow, and debris.
- f. **Participant and Staff Accountability:** TSOS Participants and staff will be responsible for maintaining the premises at all times. Failure to maintain premises may result in formal complaint.
- g. **Enforcement of Loitering Policies:** No loitering or soliciting will be permitted in public spaces adjacent to or at the TSOS site. If loitering occurs, participants and site staff will be responsible for addressing the activity immediately and asking the individuals to move on.
- h. Shift in expectations concerning unsanctioned encampments, enhancing neighborhood security: Non-TSOS overnight parking will not be considered acceptable within a 2-block radius of the TSOS (as defined below in "Controlled Parameters"); the Parties agree to work with the City to enforce this measure.
- i. Strict prohibition of certain possessions within the TSOS: Prohibit certain items within, and near the TSOS, including: drug and alcohol use; weapons including guns, knives, tasers, stun guns, baseball bats and similar "clubs," or dangerous sharp objects, etc. and other items that the Service Provider or TSOS site staff deem dangerous or potentially harmful.
- j. Strict prohibition of certain possessions within the TSOS: Alcohol and marijuana use will be prohibited on or near the Property, including in outdoor spaces and public or common areas.
- k. **Trash Containers**. Site Operator shall be responsible for ensuring that trash containers are kept in tidy condition and shall notify staff as needed for additional trash removal.
  - d. Supportive Environment and Engaging in Best Practices
- 1. Service Provider will work with partner organizations and City agencies to establish transition plans to guide site Participants towards long term stability in regard to income and housing, accessing healthcare and other services, as well as obtaining employment and permanent housing.
- Site Participants will be expected to meet with such representatives on a regular basis throughout such Participant's permission to park overnight in the TSOS. Failure to do so may result in removal from the site.

- e. Service Provider cooperation, accountability, and communication
- 1. To ensure a fair, open, and transparent operation, Site Operator agree to regularly communicate with the Organization, Neighborhood, and City regarding the safety, health, well-being, and efficacy of the TSOS. In doing so, Site Operator will:
  - a. Provide and publicly post at least two (2) contacts who will be on call 24 hours a day and 7 days per week for immediate needs, emergencies, or other safety or public health issues arising from the TSOS. In general, postings should include the following:
    - i. In the event of an active crime or fire, please call 9-1-1.
    - ii. To report a crime that is **not actively occurring**, please call 719-539-2596
    - iii. With trash, noise, loitering, or other concerns please call the TSOS Staff Line at 719-297-3302 or email SOS@betchsalida.org.
  - b. Submit a written monthly summary of results and challenges with site operations to the City and Parties on a monthly basis.
  - c. Coordinate regular meetings with the Parties to share information and report out on progress and/or concerns resulting from the operation of the TSOS.
  - d. Beginning in July 2022, Parties agree to attend monthly BETCH meetings in order to provide updates on the project.

#### f. Services Provided by the City

The City agrees to provide the following services for the duration of the TSOS Program, within the parameters set forth below:

- 1. Potable water (for drinking and washing dishes) shall be available via a spigot located near the pavilion and the back of the Aquatic Center. There are also water fountains available inside of the Aquatic Center. Dishes, laundry and bathing shall not occur in restroom sinks.
- 2. Restrooms (with handwashing stations) shall be available next to the pavilion and TSOS site, and are also available at the pool building during open hours.
- 3. Bathing shall occur at the showers at the Aquatic Center, pursuant to a use pass, with terms to be agreed upon by the Parties.
  - g. Additional Rules and Parameters of TSOS Program
- 1. TSOS is a overnight parking permit program, which is temporary and which shall end by October 31, 2022.
- 2. Participants and permittees under this program, as well as the Site Operator, agree that no residency or tenancy rights or expectations are being provided, permitted or granted.
- 3. Permits for overnight parking at designated locations at Centennial Park shall be granted to individual persons who qualify for eligibility, including employment within the City of Salida or neighboring communities within Chaffee County for a minimum of twenty (20) hours per week,

which such eligibility to be approved by the Site Operator.

- 4. Permits are non-transferable, and are associated with the specific individual who is granted such permit, not with the vehicle or particular parking spot or location.
- 5. No electric or gas generators shall be permitted.
- 6. No extra electricity shall be provided.
- 7. No tents, tarps or clothes lines shall be permitted at the Property.
- 8. All City and Centennial Park rules shall apply, with the exception of the prohibition of dogs. Dogs shall be permitted to stay with their owner, provided that individual is a program participant and an overnight parking permit holder, overnight, but shall not be left unattended at the Property or Centennial Park at any time.
- 9. No fires are permitted, outside the charcoal grills provided at Centennial Park when no applicable fire restrictions are in effect.
- 10. Any vehicle parked on site shall be registered and insured as a motor vehicle at all times, and shall be capable of moving at any time for any reason. No campers or other non-mobile structures which are not attached to a motor vehicle capable of moving at any time are permitted. Maximum size of vehicles permitted to park at the Property is 28 feet long.

#### h. Other Obligations

- 1. The Parties acknowledge that Centennial Park is surrounded by a neighborhood consisting of businesses, low density residential, multi-family residential, senior living, and the home to a number of adolescents and children. These families are supported by a number of public and private schools, religious organizations and programs. Business corridors consist of retail, brewery, and restaurant businesses along US Highway 50. The neighborhood also contains significant bicycle traffic, bike routes, and private and public transportation.
- 2. If Site Operator receives any local, state, or federal law enforcement action resulting from the TSOS participation at the Property, Site Operator will promptly notify the Parties to this Agreement, when possible within 48-hours of such an incident.
- 3. Property Owner and Site Operator shall initiate a formal wrap-up period in the TSOS's final month of participation commencing on November, 2022, after the overnight parking permit program ends on October 31, 2022; the TSOS must be returned to its original state effective November 15, 2022.
- 4. Site Operator agree that they and their participants, contractors, agents, or invitees will not permit the use or playing of sound inside the TSOS outside of quiet hours. Quiet hours are defined as the hours in which Centennial Park is not open.
- 5. All noise emanating from the Property shall be strictly limited to a maximum 55 decibels, and no amplified sound shall be permitted at any time.
- 6. Site Operator agree they will at all times discourage any staff, contractors, participants, agents,

guests, employees or other users of any portion of the Property from parking any vehicles on I Street and K Street.

- 7. Site Operator further agree to direct designated personnel to respond in a reasonable amount of time and to attempt in good faith to resolve complaints from Organization regarding noise, odors, litter, loud profanity, smoking and all other disturbances of any type.
- 8. Site Operator agree that quiet hours shall be the same those times which are not regular Centennial Park hours.

#### i. Dispute Resolution & Mediation

- 1. Should any Party believe that the Property Owner or Site Operator is in default or violation of this Agreement, that Party shall notify the other in writing of the alleged event constituting breach of this Agreement.
- 2. Upon receipt of such notice, the receiving party shall have twenty-four (24) hours within which to effect a cure of the alleged breach, or such longer time as may be reasonably required in the circumstances, not to exceed in any event ten (10) calendar days, provided that the party having received notice of an alleged breach has made reasonable, continuous efforts to cure such alleged breach.
- 3. If a cure does not occur, such issues shall be referred to mediation through and approved by the City of Salida, in its sole discretion.
- 4. Notwithstanding the foregoing, if Site Operator fails to perform its obligations under this Agreement, or if any program participant violates the terms of this Agreement and Site Operator fails to enforce or ensure compliance of this Agreement, then City shall end this Agreement upon five (5) day written notice.

#### j. Miscellaneous

- 1. Property Owner and Site Operator agree BETCH's directors, officers and employees shall not be liable for any action or omission, negligent or otherwise, of the Property Owner and/or Site Operator, their employees, agents or volunteers, in operating the TSOS and carrying out the provisions of this Agreement.
- 2. Site Operator shall procure, obtain and maintain in effect during the term of this Agreement an insurance policy with a licensed company doing business in the state of Colorado to provide a minimum amount of \$1,000,000 per occurrence for bodily injury and property damage combined, naming the Site Operator and BETCH, and with the City of Salida being listed as Additional Insured on a primary and noncontributory basis. Site Operator shall provide a copy of the Certificate of Insurance to the City upon execution of this Agreement.
- 3. This Agreement is not for the benefit of any third party and shall not be deemed to give any right or remedy to any such party whether referred to herein or not.
- 4. No director, officer, agent or employee of any of the Parties, nor any signatory to this Agreement, shall be personally or contractually liable by or under any term or provision of this Agreement or because of any breach thereof or because of its or their execution or approval of this Agreement.

- 5. This Agreement is the entire agreement between the Parties with respect to the subject matter hereof, and may not be amended or modified except by an instrument executed in writing by the parties hereto.
- 6. No provision of this Agreement may be released, discharged, abandoned, supplemented, amended, changed, or modified in any manner, orally or otherwise, without the written consent of the Parties. Nor shall any waiver of any of the provisions be valid or enforceable unless in writing and signed by a duly authorized officer or representative of each of the Parties.
- 7. Each person signing on behalf of an entity below represents that she/he has the authority to execute and deliver this Agreement on behalf of such entity and to bind such entity to the terms hereof.

[THE REMAINDER OF THIS PAGE HAS BEEN LEFT INTENTIONALLY BLANK]

[SIGNATURE PAGE FOLLOWS]



IN WITNESS WHEREOF, the Parties have executed this Agreement as of the latest date set forth below.

<b>BETCH Foundation</b> , a Colorado nonprofit corporation	
Name:	_
Title:	•
Date:	
Signature:	
BETCH SOS, a Colorado Limited Liability	
Name:	
Title:	
Date:	
Signature:	
City of Salida	
Name:	<u> </u>
Title:	<u>.</u>
Date:	
Signature:	



# Safe Outdoor Space Values and Agreements

To ensure that the Safe Outdoor Space program continues to exist for all of those in need, we require that each of our residents agrees to the following values. Failure to follow these agreements may result in your removal from the site:

- 1. Obey quiet hours are from 10 p.m. to 8 a.m. every day.
- 2. Violence of any kind is prohibited.
- 3. No weapons are permitted at the SOS.
- 4. No illegal drugs or alcohol are allowed on SOS property.
- 5. No trading or selling illegal substances.
- 6. No theft will be tolerated respect our residents, park visitors, and neighbors.
- 7. No visitors within the SOS residents are free to take visitors in the park.
- 8. No fires. A designated safe propane fire pit will be provided and maintained by the SOS Host and Director.
- 9. No disruptive behavior or amplified sound respect the quiet hours.
- 10. No discriminatory or oppressive behavior will be tolerated.
- 11. Pets must be approved and must be kept on-leash and cleaned up after.
- 12. Promote peace and well-being for all guests.

- 13. Treat other residents, staff, park visitors, neighborhood residents, businesses and their patrons with respect.
- 14. Use the provided hand-washing and greywater disposal and follow other safe sanitation procedures.
- 15. If a resident presents immediate danger to themselves or others, such as concerning mental stability symptoms that put anyone in danger, they must leave the SOS and receive treatment.
- 16. Keep space clean no loose trash or debris.
- 17. No belongings may be left unattended outside of the residents' vehicle.
- 18. All conflicts will be addressed non-violently with staff mediation.
- 19. Report all violations of SOS Values and Agreements to staff.
- 20. Participate in weekly site upkeep.
- 21. Peacefully vacate SOS on October 1st at the conclusion of its permit.



# **Safe Outdoor Space Director Job Description**

**The Mission**: To create a community-focused, safe location for our unhoused neighbors who work in town. We acknowledge that a sense of community is essential to the fight against homelessness and not a fight against those who are homeless.

Salary: \$2,000 per month for 5-6 months.

Benefits: The position includes the usage of all SOS facilities for the duration of the term of service.

**Qualifications**: Strong interpersonal skills and communication skills, and the ability to remain calm and friendly when confronted with upset visitors. Capability to physically get out and make rounds around the facilities. Although not routine, physically demanding work may be required from time to time. Advanced ability to hire, train, and oversee SOS employees, as well as to ensure the resident's well-being. Ability to manage budgets and monitor expenses. Proficiency in office software, including Microsoft Word, Excel, Outlook Express, and PowerPoint. Ability to document processes and keep records.

**Time Commitment:** At least 32 hours of service time per week for a maximum of 6 months. To include most weekends and holidays.

Supervision Provided: Supervised and assisted by the BETCH Board of Directors.

#### **Duties will include, but are not limited to the following:**

- Serve as a liaison between park users and park staff.
- Coordinating volunteer tasks and schedules.
- Hosting neighborhood meetings in order to facilitate positive relationships between housed and unhoused community members.
- Direct Supervision of and regular communication with SOS host.
- Collaboration with and supervision of the Oversight Committee.
- Greeting and assisting visitors, answering questions regarding services and local points of interest, and explaining the regulations that apply to them.
- Distribution of SOS values and agreements and general materials about the SOS to the surrounding community.

- Assist residents in locating a site and have knowledge of local points of interest and the location of services that might be requested by residents.
- Consulting with stakeholders to determine SOS requirements.
- Hire and oversee SOS employees.
- Management of allocated budget, ordering of equipment and supplies.
- Ensuring safe practices, a healthy SOS environment, and the well being of residents.
- Keeping records, updating daily logs and documenting processes, including SOS site vacancies.
- Maintaining relationships and communication with residents and high awareness around potentially negative behavior patterns.
- Facilitation of daily maintenance and volunteer service with residents.
- Light maintenance work such as litter pickup, sweeping and stocking of restrooms, raking the site pad, cleaning tables, weeding, straightening barrier posts, and reporting any site damage to your supervisor. Each site must be cleaned weekly and before/after every resident checks in/out.
- Providing information to park staff on potential problems, and disseminating relevant information to residents.
- Coordination of marketing and social media presence.
- Potential assistance with SOS public relations, educational activities, and special events.
- Director must be a model resident by practicing good housekeeping and by upholding all SOS Values and Agreements.
- Be aware of activities within the Safe Outdoor Space requiring immediate attention ranging from a tree
  needing to be trimmed to interpersonal conflict. Be prepared to enforce SOS values, de-escalate,
  resolve conflict, dismiss residents from site, and potentially turn to law enforcement for assistance.
- Must be able to listen to and accept feedback/complaints from both residents and housed neighbors alike, as well as maintain a professional and courteous relationship with coworkers, neighbors, residents, park/city staff.

\*May be assigned other duties and projects not listed above.\*

Director shall <u>not</u> attempt to discipline or apprehend any park violators. Director will report all disturbances to park staff. LAW ENFORCEMENT WILL BE PERFORMED BY CERTIFIED LAW ENFORCEMENT ONLY.

If you are interested in applying for this position, please send your resume to sos@betchsalida.org.



# Safe Outdoor Space Site Host Job Description

**The Mission:** To create a community-focused, safe location for our unhoused neighbors who work in town. We acknowledge that a sense of community is essential to the fight against homelessness and not a fight against those who are homeless.

Salary: \$1,800 per month for 5-6 months.

**Benefits:** Position includes a free overnight parking spot with the Safe Outdoor Space (SOS) and usage of all SOS facilities for the duration of the term of service.

**Qualifications:** Strong interpersonal and communication skills, and the ability to remain calm and friendly when confronted with upset visitors. Capability to physically get out and make rounds around the camping facilities. Must have a valid driver's license and a mobile residence, which can include a car, RV, trailer, bus, or van. Although not routine, physically demanding work may be required from time to time.

**Time Commitment:** At least 28 hours of service time per week for a maximum of 6 months. Includes most weekends and holidays. This time commitment will be divided between two hosts, providing the potential to have 3 full days off in a row. Ideally, scheduling will be negotiated between the two.

**Supervision and Training Provided:** Hosts will be supervised and assisted by the BETCH Oversight Committee, volunteers, and Director in registration procedures, rules and regulations, and host responsibilities. Training will include all aspects of hosts' role, clear policies on conflict resolution, de-escalation, disciplinary action, and boundaries for friendships with residents.

#### Duties will include, but are not limited to the following:

- Serve as a liaison between park users and park staff.
- Greet and assist visitors, answer questions, and explain the SOS Values and Agreements.
- Distribute SOS values and agreements and materials about the SOS to the surrounding community.
- Assist residents in locating a site and have knowledge of local points of interest and the location of services that might be requested by residents.
- Maintain relationships and communication with residents.

- Pay attention to residents and potentially negative behavior patterns.
- Light maintenance work around the SOS such as litter pickup, sweeping, straightening barrier posts, sweeping cobwebs, weeding, and stocking of restrooms.
- Providing information to park staff on potential problems, and disseminating information to residents.
- May assist in SOS public relations, educational activities, and special events/activities.
- Cleaning SOS by performing minor maintenance tasks such as raking the site pad, cleaning community tables, picking up litter, and reporting any damage to your supervisor.
  - Each site must be cleaned weekly and before/after every resident checks in/out.
- Host shall not attempt to discipline or apprehend any park violators. Host will report all disturbances to park staff.
  - LAW ENFORCEMENT WILL BE DONE BY CERTIFIED LAW ENFORCEMENT ONLY.
- You are to inform residents of values and agreements and are not to participate in any high-risk activity.
- Host must set a positive example by being a model resident, practicing good housekeeping at all times in and around their assigned site, and by upholding all SOS Values and Agreements.
- Be aware of activities within the Safe Outdoor Space requiring immediate attention ranging from a tree needing to be trimmed to a problem resident. Notify the director as soon as these problems arise.
- Host must be able to listen to & accept feedback/complaints from both residents and neighbors alike, as well as maintain a professional and courteous relationship with coworkers, neighbors, residents, and park/city staff.
- Keep a <u>written record</u> of complaints/criticism of park facilities, report situations that could affect the health and safety of visitors, and report any maintenance items which need immediate attention.
- May maintain daily logs and other written records as requested by the SOS director.

\*May be assigned other duties and projects not listed above.\*

Director shall <u>not</u> attempt to discipline or apprehend any park violators. Director will report all disturbances to park staff. LAW ENFORCEMENT WILL BE PERFORMED BY CERTIFIED LAW ENFORCEMENT ONLY.

If you are interested in applying for this position, please send your resume to sos@betchsalida.org.