



# OPERATOR'S REPORT

## City of Rollingwood



August 21, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 08/13/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 641.40– Current Storage 535,430 acre-feet (47.2% full) +6.8% up from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- **Residential**
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- **Commercial / Multi-family**
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- **Public Schools**
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 08/14/24

Lift Station 1 – Dellana Ln.

- No issues. Fleet Maintenance recently replaced a part of the emergency generator. The generator is functioning normally.

Lift Station 2 – Hatley Dr.

- No issues

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- Site Pro is looking into pump 1 discharge for high run time at the time of writing this report on 8/14/24. Other than that, no issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **July 2024**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.654	16	0.642	Total
2	0.749	17	0.701	Monthly
3	0.666	18	0.491	Purchase: 16.452
4	0.667	19	0.439	
5	0.415	20	0.438	Average
6	0.414	21	0.439	Daily: 0.531
7	0.414	22	0.362	
8	0.539	23	0.429	Maximum
9	0.666	24	0.451	Daily: 0.749
10	0.694	25	0.433	
11	0.692	26	0.388	Minimum
12	0.521	27	0.388	Daily: 0.362
13	0.521	28	0.389	
14	0.522	29	0.514	
15	0.615	30	0.604	
		31	0.595	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)		
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	<u>34</u>	<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	<u>0</u>	
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2024**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Mon	1	60347	599.0	16925	55.0	654.0	0.654	2.1
Tue	2	60946	692.0	16980	57.0	749.0	0.749	2.4
Wed	3	61638	612.0	17037	54.0	666.0	0.666	2.3
Thu	4	62250	613.0	17091	54.0	667.0	0.667	2.3
Fri	5	62863	369.0	17145	46.0	415.0	0.415	1.6
Sat	6	63232	369.0	17191	45.0	414.0	0.414	1.6
Sun	7	63601	369.0	17236	45.0	414.0	0.414	2.0
Mon	8	63970	486.0	17281	53.0	539.0	0.539	2.1
Tue	9	64456	613.0	17334	53.0	666.0	0.666	2.3
Wed	10	65069	640.0	17387	54.0	694.0	0.694	2.3
Thu	11	65709	638.0	17441	54.0	692.0	0.692	2.2
Fri	12	66347	470.0	17495	51.0	521.0	0.521	2.2
Sat	13	66817	470.0	17546	51.0	521.0	0.521	2.2
Sun	14	67287	470.0	17597	52.0	522.0	0.522	2.2
Mon	15	67757	562.0	17649	53.0	615.0	0.615	3.2
Tue	16	68319	595.0	17702	47.0	642.0	0.642	1.9
Wed	17	68914	644.0	17749	57.0	701.0	0.701	2.7
Thu	18	69558	444.0	17806	47.0	491.0	0.491	2.4
Fri	19	70002	389.0	17853	50.0	439.0	0.439	2.4
Sat	20	70391	388.0	17903	50.0	438.0	0.438	3.0
Sun	21	70779	389.0	17953	50.0	439.0	0.439	2.0
Mon	22	71168	312.0	18003	50.0	362.0	0.362	1.9
Tue	23	71480	377.0	18053	52.0	429.0	0.429	2.1
Wed	24	71857	402.0	18105	49.0	451.0	0.451	2.2
Thu	25	72259	382.0	18154	51.0	433.0	0.433	1.3
Fri	26	72641	339.0	18205	49.0	388.0	0.388	1.8
Sat	27	72980	339.0	18254	49.0	388.0	0.388	2.1
Sun	28	73319	339.0	18303	50.0	389.0	0.389	2.1
Mon	29	73658	463.0	18353	51.0	514.0	0.514	2.7
Tue	30	74121	551.0	18404	53.0	604.0	0.604	2.1
Wed	31	74672	549.0	18457	46.0	595.0	0.595	2.3
Thu	1	75221		18503				
Total			14874.0		1578.0	16452.0	16.5	
Avg.			479.8		50.9	530.7	0.531	2.2
Max.			692.0		57.0	749.0	0.749	3.2
Min.			312.0		45.0	362.0	0.362	1.3

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2024**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Mon	1	3602	0.0	21517	0.0	0.0
Tue	2	3602	0.0	21517	0.0	0.0
Wed	3	3602	0.0	21517	0.0	0.0
Thu	4	3602	0.0	21517	0.0	0.0
Fri	5	3602	0.0	21517	0.0	0.0
Sat	6	3602	0.0	21517	0.0	0.0
Sun	7	3602	0.0	21517	0.0	0.0
Mon	8	3602	0.0	21517	0.0	0.0
Tue	9	3602	0.0	21517	0.0	0.0
Wed	10	3602	0.0	21517	0.0	0.0
Thu	11	3602	0.0	21517	0.0	0.0
Fri	12	3602	0.0	21517	0.0	0.0
Sat	13	3602	0.0	21517	0.0	0.0
Sun	14	3602	0.0	21517	0.0	0.0
Mon	15	3602	0.0	21517	0.0	0.0
Tue	16	3602	0.0	21517	0.0	0.0
Wed	17	3602	0.0	21517	0.0	0.0
Thu	18	3602	0.0	21517	0.0	0.0
Fri	19	3602	0.0	21517	0.0	0.0
Sat	20	3602	0.0	21517	0.0	0.0
Sun	21	3602	0.0	21517	0.0	0.0
Mon	22	3602	0.0	21517	0.0	0.0
Tue	23	3602	0.0	21517	0.0	0.0
Wed	24	3602	0.0	21517	0.0	0.0
Thu	25	3602	0.0	21517	0.0	0.0
Fri	26	3602	0.0	21517	0.0	0.0
Sat	27	3602	0.0	21517	0.0	0.0
Sun	28	3602	0.0	21517	0.0	0.0
Mon	29	3602	0.0	21517	0.0	0.0
Tue	30	3602	0.0	21517	0.0	0.0
Wed	31	3602	0.0	21517	0.0	0.0
Thu	1	3602		21517		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2024**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Mon	1	92	0.0	7540	0.0	0.0
Tue	2	92	0.0	7540	0.0	0.0
Wed	3	92	0.0	7540	0.0	0.0
Thu	4	92	0.0	7540	0.0	0.0
Fri	5	92	0.0	7540	0.0	0.0
Sat	6	92	0.0	7540	0.0	0.0
Sun	7	92	0.0	7540	0.0	0.0
Mon	8	92	0.0	7540	0.0	0.0
Tue	9	92	0.0	7540	0.0	0.0
Wed	10	92	0.0	7540	0.0	0.0
Thu	11	92	0.0	7540	0.0	0.0
Fri	12	92	0.0	7540	0.0	0.0
Sat	13	92	0.0	7540	0.0	0.0
Sun	14	92	0.0	7540	0.0	0.0
Mon	15	92	0.0	7540	0.0	0.0
Tue	16	92	0.0	7540	0.0	0.0
Wed	17	92	0.0	7540	0.0	0.0
Thu	18	92	0.0	7540	0.0	0.0
Fri	19	92	0.0	7540	0.0	0.0
Sat	20	92	0.0	7540	0.0	0.0
Sun	21	92	0.0	7540	0.0	0.0
Mon	22	92	0.0	7540	0.0	0.0
Tue	23	92	0.0	7540	0.0	0.0
Wed	24	92	0.0	7540	0.0	0.0
Thu	25	92	0.0	7540	0.0	0.0
Fri	26	92	0.0	7540	0.0	0.0
Sat	27	92	0.0	7540	0.0	0.0
Sun	28	92	0.0	7540	0.0	0.0
Mon	29	92	0.0	7540	0.0	0.0
Tue	30	92	0.0	7540	0.0	0.0
Wed	31	92	0.0	7540	0.0	0.0
Thu	1	92		7540		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_