



# OPERATOR'S REPORT

## City of Rollingwood



May 17, 2023



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Andrew Hunt, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 5/9/23

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
    - a. Two Bac-t samples out of two was pulled for April 2022 – Samples were clean
  - B. **Water System Operations and Maintenance** –
    - a. 102 Laura – Excavated and repaired a water main
    - b. 5 Pleasant Cv- Repaired meter leak
  - C. **Wastewater Collection System Operations and Maintenance** – We repaired a broken discharge line at 3222 Park Hills Drive
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items. We are awaiting the plan for generator installations at the lift stations.
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 637.98 – Current Storage 499,243 acre-feet (43.9% full)
  - b. The City of Austin is currently in Stage 1 watering restrictions – (twice per week watering)

City of Austin Stage 1 Restrictions – effective June 6, 2022

As a result of the combined storage in Lake Travis and Lake Buchanan falling below 1.4 million acre-feet, the City of Austin has implemented Drought Stage One Regulations of its Drought Contingency Plan effective June 6, 2022.

The City of Austin is currently in **Stage 1 Drought Water Use Restrictions**.

- Residential
  - **Hose-end Sprinklers** - two days per week - midnight to 8 a.m. and/or 7 p.m. to midnight
    - **Even address** - Thursday, Sunday
    - **Odd address** - Wednesday, Saturday
  - **Automatic Irrigation** -one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight (*Residential customers may also water a second day with a hose-end sprinkler*)
    - **Even address** - Thursday
    - **Odd address** - Wednesday
  - **Commercial / Multi-family / Public Schools**
    - **Hose-end Sprinklers or Automatic Irrigation** - one day per week - midnight to 8 a.m. and/or 7 p.m. to midnight
      - **Even address** - Tuesday
      - **Odd address** - Friday
- **Wasting water** is prohibited
- Washing vehicles at home is permitted with an auto shut-off hose or bucket
- Charity car washes may only be held at a commercial car wash
- Fountains must recirculate water
- Restaurants may not serve water unless requested by a customer
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight
- **Commercial power/pressure washing equipment** must meet efficiency requirements



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Andrew Hunt, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 5/9/23

1. Lift Station 1 – Dellana Ln.
  - Troubleshoot issues related to power fluctuations
  
1. Lift Station 2 – Hatley Dr.
  - Troubleshoot issues related to lag pump
  
1. Lift Station 3 – Almarion Way
  - No issues
  
1. Lift Station 4- Rockway Cv.
  - No issues
  
2. Lift Station 5 – Vale Dr.
  - Troubleshoot issues related to the communication of the auto-dailer
  
3. Lift Station 6 – Pleasant Cv.
  - No issues
  
4. Lift Station 7 – Nixon Dr.
  - No issues

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **April 2023**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.177	16	0.183	Total
2	0.179	17	0.162	Monthly
3	0.349	18	0.287	Purchase: 5.625
4	0.296	19	0.224	
5	0.230	20	0.274	Average
6	0.130	21	0.131	Daily: 0.188
7	0.130	22	0.133	
8	0.131	23	0.133	Maximum
9	0.133	24	0.158	Daily: 0.349
10	0.133	25	0.214	
11	0.127	26	0.157	Minimum
12	0.326	27	0.142	Daily: 0.127
13	0.275	28	0.147	
14	0.182	29	0.149	
15	0.183	30	0.149	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More that 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2023**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sat	1	916992	141.0	118849	0.0	141.0	0.177	3.0
Sun	2	917133	142.0	118849	0.0	142.0	0.179	2.8
Mon	3	917275	148.0	118849	160.0	308.0	0.349	2.5
Tue	4	917423	167.0	160	83.0	250.0	0.296	2.9
Wed	5	917590	135.0	243	63.0	198.0	0.230	2.6
Thu	6	917725	60.0	306	39.0	99.0	0.130	2.6
Fri	7	917785	60.0	345	39.0	99.0	0.130	2.5
Sat	8	917845	60.0	384	40.0	100.0	0.131	2.1
Sun	9	917905	61.0	424	40.0	101.0	0.133	2.7
Mon	10	917966	60.0	464	37.0	97.0	0.133	2.7
Tue	11	918026	61.0	501	40.0	101.0	0.127	2.7
Wed	12	918087	287.0	541	0.0	287.0	0.326	2.6
Thu	13	918374	231.0	541	10.0	241.0	0.275	2.6
Fri	14	918605	133.0	551	12.0	145.0	0.182	2.4
Sat	15	918738	134.0	563	12.0	146.0	0.183	2.8
Sun	16	918872	134.0	575	12.0	146.0	0.183	2.6
Mon	17	919006	117.0	587	11.0	128.0	0.162	2.4
Tue	18	919123	238.0	598	15.0	253.0	0.287	2.8
Wed	19	919361	166.0	613	12.0	178.0	0.224	2.6
Thu	20	919527	219.0	625	12.0	231.0	0.274	2.6
Fri	21	919746	96.0	637	0.0	96.0	0.131	2.5
Sat	22	919842	97.0	637	0.0	97.0	0.133	2.5
Sun	23	919939	97.0	637	0.0	97.0	0.133	2.6
Mon	24	920036	123.0	637	-3.0	120.0	0.158	2.6
Tue	25	920159	176.0	634	0.0	176.0	0.214	2.4
Wed	26	920335	122.0	634	0.0	122.0	0.157	2.6
Thu	27	920457	107.0	634	0.0	107.0	0.142	2.6
Fri	28	920564	113.0	634	0.0	113.0	0.148	2.4
Sat	29	920677	114.0	634	0.0	114.0	0.149	2.4
Sun	30	920791	114.0	634	0.0	114.0	0.149	2.5
Mon	1	920905		634				
Total			3913.0		634.0	4547.0	5.6	
Avg.			130.4		21.1	151.6	0.188	2.6
Max.			287.0		160.0	308.0	0.349	3.0
Min.			60.0		-3.0	96.0	0.127	2.1

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2023**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL FLOW TH GAL
		No S/N	6"	No S/N	3"	
		A	TH GAL	B	TH GAL	
Sat	1	497	0.0	8516	36.0	36.0
Sun	2	497	0.0	8552	37.0	37.0
Mon	3	497	0.0	8589	41.0	41.0
Tue	4	497	6.0	8630	40.0	46.0
Wed	5	503	0.0	8670	32.0	32.0
Thu	6	503	0.0	8702	31.0	31.0
Fri	7	503	0.0	8733	31.0	31.0
Sat	8	503	0.0	8764	31.0	31.0
Sun	9	503	0.0	8795	32.0	32.0
Mon	10	503	0.0	8827	36.0	36.0
Tue	11	503	0.0	8863	26.0	26.0
Wed	12	503	0.0	8889	39.0	39.0
Thu	13	503	0.0	8928	34.0	34.0
Fri	14	503	0.0	8962	37.0	37.0
Sat	15	503	0.0	8999	37.0	37.0
Sun	16	503	0.0	9036	37.0	37.0
Mon	17	503	0.0	9073	34.0	34.0
Tue	18	503	0.0	9107	34.0	34.0
Wed	19	503	2.0	9141	44.0	46.0
Thu	20	505	0.0	9185	43.0	43.0
Fri	21	505	0.0	9228	35.0	35.0
Sat	22	505	0.0	9263	36.0	36.0
Sun	23	505	0.0	9299	36.0	36.0
Mon	24	505	0.0	9335	38.0	38.0
Tue	25	505	0.0	9373	38.0	38.0
Wed	26	505	4.0	9411	31.0	35.0
Thu	27	509	0.0	9442	35.0	35.0
Fri	28	509	0.0	9477	34.0	34.0
Sat	29	509	0.0	9511	35.0	35.0
Sun	30	509	0.0	9546	35.0	35.0
Mon	1	509		9581		
Total			12.0		1065.0	1077.0
Avg.			0.4		35.5	35.9
Max.			6.0		44.0	46.0
Min.			0.0		26.0	26.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **April 2023**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sat	1	81	0.0	6852	0.0	0.0
Sun	2	81	0.0	6852	0.0	0.0
Mon	3	81	0.0	6852	0.0	0.0
Tue	4	81	0.0	6852	0.0	0.0
Wed	5	81	0.0	6852	0.0	0.0
Thu	6	81	0.0	6852	0.0	0.0
Fri	7	81	0.0	6852	0.0	0.0
Sat	8	81	0.0	6852	0.0	0.0
Sun	9	81	0.0	6852	0.0	0.0
Mon	10	81	0.0	6852	0.0	0.0
Tue	11	81	0.0	6852	0.0	0.0
Wed	12	81	0.0	6852	0.0	0.0
Thu	13	81	0.0	6852	0.0	0.0
Fri	14	81	0.0	6852	0.0	0.0
Sat	15	81	0.0	6852	0.0	0.0
Sun	16	81	0.0	6852	0.0	0.0
Mon	17	81	0.0	6852	0.0	0.0
Tue	18	81	0.0	6852	0.0	0.0
Wed	19	81	0.0	6852	0.0	0.0
Thu	20	81	0.0	6852	0.0	0.0
Fri	21	81	0.0	6852	0.0	0.0
Sat	22	81	0.0	6852	0.0	0.0
Sun	23	81	0.0	6852	0.0	0.0
Mon	24	81	0.0	6852	0.0	0.0
Tue	25	81	0.0	6852	0.0	0.0
Wed	26	81	0.0	6852	0.0	0.0
Thu	27	81	0.0	6852	0.0	0.0
Fri	28	81	0.0	6852	0.0	0.0
Sat	29	81	0.0	6852	0.0	0.0
Sun	30	81	0.0	6852	0.0	0.0
Mon	1	81		6852		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_