



WATER PAYMENT APPEAL FORM

Name on Account: Mark Cohen

Service Address: 302 Pleasant Drive

Account Number: [REDACTED]

Amount Due: \$382.43

Telephone Number: [REDACTED]

Email Address: [REDACTED]

Reason for Appeal to the Rollingwood Utility Commission: 1) Please identify the months that you are contesting. 2) Please provide the reason for dispute. 3) Please provide 12 months of history. 4) Provide any other information to support appeal.

I received a bill that cannot be accurate. It says I used 35 gallons from April 22 to May 22, the prior 6 months were 9, 3, 3, 12, 4, and 10 respectively. we did not have a leak as is proven by the following months usage of 9 gallons. No leak was ever detected nor fixed.

We did not use the sprinkler system at all that month because of all the rain. the following month usage was 9 gallons which proves there was no leak We did not fix any plumbing during the relevant time either I cannot explain the reason for the high reading but it is

I received bill that cannot be accurate. It charged for 35 gallons for the period April 22, 2020 to May 22, 2020. The previous six months of usage was 9, 3, 3, 12, 4, and 10. There were no leaks or running toilets as is shown by the usage of 9 for the following month. I cannot explain what happened but it is absolutely impossible that we used 35 gallons that month. I request we did not use the sprinkler system that month because of all the rain. I request our bill be reduced to the prior 6 month average.

Signature: [Handwritten Signature]

Date: 7/28/20



By signing this form, you are promising to appear before the next Utility Commission meeting.