



# OPERATOR'S REPORT

## City of Rollingwood



March 19, 2026



**MEMORANDUM**

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 03/11/2026

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –665.78 Current Storage 852,543 acre-feet (76.1% full) -1.5% down from last month.
  - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2<sup>nd</sup> 2025) [Find Your Watering Day | AustinTexas.gov](#)

## Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses – Thursday and Sunday
    - Odd addresses – Wednesday and Saturday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses - Thursday
    - Odd addresses - Wednesday
- **Commercial / Multi-family**
  - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All Addresses- Tuesday and Friday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even addresses - Tuesday
    - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday and Thursday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 03/11/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **February 2026**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.199	16	0.233	Total
2	0.234	17	0.369	Monthly
3	0.327	18	0.350	Purchase: 8.585
4	0.314	19	0.380	
5	0.258	20	0.204	Average
6	0.291	21	0.202	Daily: 0.307
7	0.291	22	0.203	
8	0.291	23	0.454	Maximum
9	0.314	24	0.363	Daily: 0.467
10	0.307	25	0.426	
11	0.324	26	0.425	Minimum
12	0.467	27	0.331	Daily: 0.199
13	0.232	28	0.331	
14	0.233			
15	0.232			

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)		
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	<u>28</u>	<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	<u>0</u>	
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2026**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sun	1	258174	126.0	60195	73.0	199.0	0.199	2.3
Mon	2	258300	161.0	60268	73.0	234.0	0.234	2.0
Tue	3	258461	252.0	60341	75.0	327.0	0.327	1.9
Wed	4	258713	239.0	60416	75.0	314.0	0.314	2.2
Thu	5	258952	197.0	60491	61.0	258.0	0.258	2.0
Fri	6	259149	213.0	60552	78.0	291.0	0.291	2.0
Sat	7	259362	214.0	60630	77.0	291.0	0.291	2.4
Sun	8	259576	213.0	60707	78.0	291.0	0.291	2.8
Mon	9	259789	239.0	60785	75.0	314.0	0.314	2.0
Tue	10	260028	238.0	60860	64.0	302.0	0.307	2.1
Wed	11	260266	238.0	60924	86.0	324.0	0.324	2.1
Thu	12	260504	390.0	61010	77.0	467.0	0.467	2.0
Fri	13	260894	160.0	61087	72.0	232.0	0.232	2.1
Sat	14	261054	160.0	61159	73.0	233.0	0.233	2.5
Sun	15	261214	159.0	61232	73.0	232.0	0.232	2.5
Mon	16	261373	160.0	61305	73.0	233.0	0.233	2.2
Tue	17	261533	293.0	61378	76.0	369.0	0.369	2.3
Wed	18	261826	275.0	61454	75.0	350.0	0.350	2.5
Thu	19	262101	277.0	61529	103.0	380.0	0.380	2.2
Fri	20	262378	156.0	61632	48.0	204.0	0.204	2.2
Sat	21	262534	155.0	61680	47.0	202.0	0.202	2.4
Sun	22	262689	155.0	61727	48.0	203.0	0.203	2.3
Mon	23	262844	334.0	61775	120.0	454.0	0.454	2.4
Tue	24	263178	293.0	61895	70.0	363.0	0.363	2.5
Wed	25	263471	344.0	61965	82.0	426.0	0.426	2.0
Thu	26	263815	352.0	62047	73.0	425.0	0.425	2.3
Fri	27	264167	257.0	62120	74.0	331.0	0.331	2.2
Sat	28	264424	257.0	62194	74.0	331.0	0.331	2.3
Sun	1	264681		62268				
Total			6507.0		2073.0	8580.0	8.6	
Avg.			232.4		74.0	306.4	0.307	2.2
Max.			390.0		120.0	467.0	0.467	2.8
Min.			126.0		47.0	199.0	0.199	1.9

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2026**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sun	1	101	0.0	7569	0.0	0.0
Mon	2	101	0.0	7569	0.0	0.0
Tue	3	101	0.0	7569	0.0	0.0
Wed	4	101	0.0	7569	0.0	0.0
Thu	5	101	0.0	7569	0.0	0.0
Fri	6	101	0.0	7569	0.0	0.0
Sat	7	101	0.0	7569	0.0	0.0
Sun	8	101	0.0	7569	0.0	0.0
Mon	9	101	0.0	7569	0.0	0.0
Tue	10	101	0.0	7569	0.0	0.0
Wed	11	101	0.0	7569	0.0	0.0
Thu	12	101	0.0	7569	0.0	0.0
Fri	13	101	0.0	7569	0.0	0.0
Sat	14	101	0.0	7569	0.0	0.0
Sun	15	101	0.0	7569	0.0	0.0
Mon	16	101	0.0	7569	0.0	0.0
Tue	17	101	0.0	7569	0.0	0.0
Wed	18	101	0.0	7569	0.0	0.0
Thu	19	101	0.0	7569	0.0	0.0
Fri	20	101	0.0	7569	0.0	0.0
Sat	21	101	0.0	7569	0.0	0.0
Sun	22	101	0.0	7569	0.0	0.0
Mon	23	101	0.0	7569	0.0	0.0
Tue	24	101	0.0	7569	0.0	0.0
Wed	25	101	0.0	7569	0.0	0.0
Thu	26	101	0.0	7569	0.0	0.0
Fri	27	101	0.0	7569	0.0	0.0
Sat	28	101	0.0	7569	0.0	0.0
Sun	1	101		7569		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **February 2026**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sun	1	3627	0.0	21544	0.0	0.0
Mon	2	3627	0.0	21544	0.0	0.0
Tue	3	3627	0.0	21544	0.0	0.0
Wed	4	3627	0.0	21544	0.0	0.0
Thu	5	3627	0.0	21544	0.0	0.0
Fri	6	3627	0.0	21544	0.0	0.0
Sat	7	3627	0.0	21544	0.0	0.0
Sun	8	3627	0.0	21544	0.0	0.0
Mon	9	3627	0.0	21544	0.0	0.0
Tue	10	3627	5.0	21544	0.0	5.0
Wed	11	3632	0.0	21544	0.0	0.0
Thu	12	3632	0.0	21544	0.0	0.0
Fri	13	3632	0.0	21544	0.0	0.0
Sat	14	3632	0.0	21544	0.0	0.0
Sun	15	3632	0.0	21544	0.0	0.0
Mon	16	3632	0.0	21544	0.0	0.0
Tue	17	3632	0.0	21544	0.0	0.0
Wed	18	3632	0.0	21544	0.0	0.0
Thu	19	3632	0.0	21544	0.0	0.0
Fri	20	3632	0.0	21544	0.0	0.0
Sat	21	3632	0.0	21544	0.0	0.0
Sun	22	3632	0.0	21544	0.0	0.0
Mon	23	3632	0.0	21544	0.0	0.0
Tue	24	3632	0.0	21544	0.0	0.0
Wed	25	3632	0.0	21544	0.0	0.0
Thu	26	3632	0.0	21544	0.0	0.0
Fri	27	3632	0.0	21544	0.0	0.0
Sat	28	3632	0.0	21544	0.0	0.0
####	29	3632	0.0	21544	0.0	0.0
####	30	3632	0.0	21544	0.0	0.0
wed	31	3632	0.0	21544	0.0	0.0
Sun	1	3632		21544		
Total			5.0		0.0	5.0
Avg.			0.2		0.0	0.2
Max.			5.0		0.0	5.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_