



# OPERATOR'S REPORT

## City of Rollingwood



July 17, 2024



**MEMORANDUM**

To: Ms. Ashley Wayman, City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 07/08/24

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items.
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level – 634.18– Current Storage 461,080 acre-feet (40.4% full) -0.6% down from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: Ms. Ashley Wayman, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 07/09/24

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- Found pump one to be non-operational. Sent facilities on site and the issue was the start capacitor for the pump. The issue is resolved and this facility is now back in normal operation.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **June 2024**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.316	16	0.458	Total
2	0.316	17	0.551	Monthly
3	0.415	18	0.476	Purchase: 14.545
4	0.520	19	0.477	
5	0.480	20	0.385	Average
6	0.512	21	0.386	Daily: 0.485
7	0.467	22	0.385	
8	0.467	23	0.385	Maximum
9	0.466	24	0.516	Daily: 0.678
10	0.484	25	0.639	
11	0.382	26	0.647	Minimum
12	0.520	27	0.678	Daily: 0.316
13	0.669	28	0.529	
14	0.457	29	0.528	
15	0.457	30	0.529	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:	
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/>	(1A)
No. of measurements below the limit:	<u>0</u>		
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/>	(1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2024**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sat	1	47109	266.0	15658	50.0	316.0	0.316	2.1
Sun	2	47375	267.0	15708	49.0	316.0	0.316	2.5
Mon	3	47642	365.0	15757	50.0	415.0	0.415	2.2
Tue	4	48007	467.0	15807	53.0	520.0	0.520	2.3
Wed	5	48474	431.0	15860	49.0	480.0	0.480	2.1
Thu	6	48905	462.0	15909	50.0	512.0	0.512	2.2
Fri	7	49367	418.0	15959	49.0	467.0	0.467	2.3
Sat	8	49785	417.0	16008	50.0	467.0	0.467	1.7
Sun	9	50202	417.0	16058	49.0	466.0	0.466	2.1
Mon	10	50619	434.0	16107	50.0	484.0	0.484	2.3
Tue	11	51053	341.0	16157	41.0	382.0	0.382	2.3
Wed	12	51394	472.0	16198	48.0	520.0	0.520	2.2
Thu	13	51866	613.0	16246	56.0	669.0	0.669	2.1
Fri	14	52479	421.0	16302	36.0	457.0	0.457	2.3
Sat	15	52900	420.0	16338	37.0	457.0	0.457	2.3
Sun	16	53320	421.0	16375	37.0	458.0	0.458	2.3
Mon	17	53741	520.0	16412	31.0	551.0	0.551	2.2
Tue	18	54261	442.0	16443	34.0	476.0	0.476	2.3
Wed	19	54703	442.0	16477	35.0	477.0	0.477	2.5
Thu	20	55145	354.0	16512	31.0	385.0	0.385	2.6
Fri	21	55499	354.0	16543	32.0	386.0	0.386	2.3
Sat	22	55853	354.0	16575	31.0	385.0	0.385	2.2
Sun	23	56207	354.0	16606	31.0	385.0	0.385	2.0
Mon	24	56561	480.0	16637	36.0	516.0	0.516	2.2
Tue	25	57041	599.0	16673	40.0	639.0	0.639	2.2
Wed	26	57640	614.0	16713	33.0	647.0	0.647	2.3
Thu	27	58254	619.0	16746	43.0	662.0	0.678	2.3
Fri	28	58873	491.0	16789	46.0	537.0	0.553	2.4
Sat	29	59364	491.0	16835	45.0	536.0	0.552	2.0
Sun	30	59855	492.0	16880	45.0	537.0	0.529	2.1
Mon	1	60347		16925				
Total			13238.0		1267.0	14505.0	14.5	
Avg.			441.3		42.2	483.5	0.485	2.2
Max.			619.0		56.0	669.0	0.678	2.6
Min.			266.0		31.0	316.0	0.316	1.7

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2024**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER No S/N		METER No S/N		TOTAL FLOW TH GAL
		A	SIZE 6" TH GAL	B	SIZE 3" TH GAL	
Sat	1	3587	0.0	21516	0.0	0.0
Sun	2	3587	0.0	21516	0.0	0.0
Mon	3	3587	0.0	21516	0.0	0.0
Tue	4	3587	0.0	21516	0.0	0.0
Wed	5	3587	0.0	21516	0.0	0.0
Thu	6	3587	0.0	21516	0.0	0.0
Fri	7	3587	0.0	21516	0.0	0.0
Sat	8	3587	0.0	21516	0.0	0.0
Sun	9	3587	0.0	21516	0.0	0.0
Mon	10	3587	0.0	21516	0.0	0.0
Tue	11	3587	0.0	21516	0.0	0.0
Wed	12	3587	0.0	21516	0.0	0.0
Thu	13	3587	0.0	21516	0.0	0.0
Fri	14	3587	0.0	21516	0.0	0.0
Sat	15	3587	0.0	21516	0.0	0.0
Sun	16	3587	0.0	21516	0.0	0.0
Mon	17	3587	0.0	21516	0.0	0.0
Tue	18	3587	0.0	21516	0.0	0.0
Wed	19	3587	0.0	21516	0.0	0.0
Thu	20	3587	0.0	21516	0.0	0.0
Fri	21	3587	0.0	21516	0.0	0.0
Sat	22	3587	0.0	21516	0.0	0.0
Sun	23	3587	0.0	21516	0.0	0.0
Mon	24	3587	0.0	21516	0.0	0.0
Tue	25	3587	0.0	21516	0.0	0.0
Wed	26	3587	0.0	21516	0.0	0.0
Thu	27	3587	15.0	21516	1.0	16.0
Fri	28	3602	0.0	21517	0.0	0.0
Sat	29	3602	0.0	21517	0.0	0.0
Sun	30	3602	0.0	21517	0.0	0.0
Mon	1	3602		21517		
Total			15.0		1.0	16.0
Avg.			0.5		0.0	0.5
Max.			15.0		1.0	16.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **June 2024**

LOCATION: **Hatley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/n	6"	#151074A	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sat	1	94	0.0	7516	0.0	0.0
Sun	2	94	0.0	7516	0.0	0.0
Mon	3	94	0.0	7516	0.0	0.0
Tue	4	94	0.0	7516	0.0	0.0
Wed	5	94	0.0	7516	0.0	0.0
Thu	6	94	0.0	7516	0.0	0.0
Fri	7	94	0.0	7516	0.0	0.0
Sat	8	94	0.0	7516	0.0	0.0
Sun	9	94	0.0	7516	0.0	0.0
Mon	10	94	0.0	7516	0.0	0.0
Tue	11	94	0.0	7516	0.0	0.0
Wed	12	94	0.0	7516	0.0	0.0
Thu	13	94	0.0	7516	0.0	0.0
Fri	14	94	0.0	7516	0.0	0.0
Sat	15	94	0.0	7516	0.0	0.0
Sun	16	94	0.0	7516	0.0	0.0
Mon	17	94	0.0	7516	0.0	0.0
Tue	18	94	0.0	7516	0.0	0.0
Wed	19	94	0.0	7516	0.0	0.0
Thu	20	94	0.0	7516	0.0	0.0
Fri	21	94	0.0	7516	0.0	0.0
Sat	22	94	0.0	7516	0.0	0.0
Sun	23	94	0.0	7516	0.0	0.0
Mon	24	94	0.0	7516	0.0	0.0
Tue	25	94	0.0	7516	0.0	0.0
Wed	26	94	0.0	7516	0.0	0.0
Thu	27	94	0.0	7516	0.0	0.0
Fri	28	94	0.0	7516	8.0	8.0
Sat	29	94	0.0	7524	8.0	8.0
Sun	30	94	0.0	7532	8.0	8.0
Mon	1	94		7540		
Total			0.0		24.0	24.0
Avg.			0.0		0.8	0.8
Max.			0.0		8.0	8.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_