



OPERATOR'S REPORT

City of Rollingwood



January 19, 2022



MEMORANDUM

To: Ms. Ashley Wayman, Interim City Administrator, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 1/12/22

Previous Directives

Current Operations Report

I. **Utility Operations Report**

A. **Billing Report/ Water Accountability** – Please see enclosed water operations report

- a. Bac-t samples have been pulled for December 2021 – all clean samples

B. **Water System Operations and Maintenance** –

- a. We replaced a 2 inch meter at 3003 and 3001 Bee Caves Rd
- b. We repaired a water leak 4801 Rollingwood

C. **Wastewater Collection System Operations and Maintenance** -

- a. We assisted with several grinder pump issues at 6 Rockway Cv, 13 Treemont and 2406 Rollingwood Dr

D. **Lift Station Maintenance** – *See enclosed report*

II. **Customer Service Issues**– No reported issues

III. **Emergency Response Items** –We are coordinating with the SitePro improvements at each Lift Station for final implementation. We recommend that the City and Crossroads draft an agreement defining access and control availability for the stations. We will be drafting that document soon to provide for review

IV. **Drought Contingency Plan / Watering Restrictions**

- a. Lake Travis Level – 661.54 – Current Storage 789,076 acre-feet (71% full)
- b. The City of Austin is currently in Conservation Stage watering restrictions – (twice per week watering)

- V. **COVID-19** –Crossroads is currently in “Normal” operations phase with 87% of its operational resources reporting as of 1/12/22 (Phase 1 out of 4). We will keep City staff apprised should we move to Phase 2 of our COVID staffing plan



MEMORANDUM

To: Ms. Ashley Wayman, Interim City Administrator, City of Rollingwood
From: Andrew Hunt, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 1/12/22

1. Lift Station 1 – Dellana Ln.
 - Received a few alarms in Dec. of high wet well levels and responded to pump down the wet well
2. Lift Station 2 – Hatley Dr.
 - No reported alarms
3. Lift Station 3 – Almarion Way
 - Repaired phone line issue
4. Lift Station 4- Rockway Cv.
 - No reported alarms
5. Lift Station 5 – Vale Dr.
 - Double checks the pumps due to higher run times. No issues found.
6. Lift Station 6 – Pleasant Cv.
 - No reported alarms
7. Lift Station 7 – Nixon Dr.
 - Replaced two bad fuses and pulled pumps to clear of debris

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood** System I.D. #: 2270016

Month: **December 2021** Submitted by: Date:
No. of Connections: **537** License #: Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.299	16	0.148	Total
2	0.301	17	0.331	Monthly
3	0.186	18	0.332	Purchase: 8.058
4	0.187	19	0.334	Average
5	0.188	20	0.249	
6	0.363	21	0.217	
7	0.363	22	0.240	Daily: 0.260
8	0.290	23	0.241	Maximum
9	0.290	24	0.241	
10	0.290	25	0.241	Minimum
11	0.291	26	0.242	
12	0.291	27	0.133	
13	0.291	28	0.136	Daily: 0.133
14	0.291	29	0.301	
15	0.146	30	0.301	
		31	0.302	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:			0% (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More that 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2021**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Wed	1	805809	140.0	44378	158.0	298.0	0.299	2.7
Thu	2	805949	140.0	44536	159.0	299.0	0.301	2.7
Fri	3	806089	96.0	44695	90.0	186.0	0.186	2.3
Sat	4	806185	96.0	44785	91.0	187.0	0.187	2.9
Sun	5	806281	97.0	44876	91.0	188.0	0.188	2.6
Mon	6	806378	120.0	44967	244.0	364.0	0.363	2.5
Tue	7	806498	120.0	45211	245.0	365.0	0.363	2.4
Wed	8	806618	129.0	45456	160.0	289.0	0.290	2.4
Thu	9	806747	129.0	45616	160.0	289.0	0.290	2.4
Fri	10	806876	129.0	45776	160.0	289.0	0.290	2.7
Sat	11	807005	129.0	45936	161.0	290.0	0.291	2.6
Sun	12	807134	129.0	46097	161.0	290.0	0.291	2.5
Mon	13	807263	129.0	46258	161.0	290.0	0.291	2.7
Tue	14	807392	129.0	46419	161.0	290.0	0.291	2.5
Wed	15	807521	62.0	46580	82.0	144.0	0.146	2.6
Thu	16	807583	62.0	46662	83.0	145.0	0.148	2.5
Fri	17	807645	123.0	46745	207.0	330.0	0.331	2.7
Sat	18	807768	123.0	46952	207.0	330.0	0.332	2.7
Sun	19	807891	123.0	47159	208.0	331.0	0.334	2.5
Mon	20	808014	91.0	47367	158.0	249.0	0.249	2.4
Tue	21	808105	87.0	47525	128.0	215.0	0.217	2.8
Wed	22	808192	84.0	47653	151.0	235.0	0.240	2.3
Thu	23	808276	84.0	47804	152.0	236.0	0.241	2.3
Fri	24	808360	84.0	47956	152.0	236.0	0.241	2.6
Sat	25	808444	84.0	48108	152.0	236.0	0.241	2.5
Sun	26	808528	84.0	48260	152.0	236.0	0.242	2.9
Mon	27	808612	55.0	48412	77.0	132.0	0.133	2.2
Tue	28	808667	56.0	48489	78.0	134.0	0.136	2.8
Wed	29	808723	117.0	48567	182.0	299.0	0.301	2.6
Thu	30	808840	117.0	48749	182.0	299.0	0.305	2.8
Fri	31	808957	117.0	48931	182.0	299.0	0.300	2.7
Sat	1	809074		49113				
Total			3265.0		4735.0	8000.0	8.1	
Avg.			105.3		152.7	258.1	0.260	2.6
Max.			140.0		245.0	365.0	0.363	2.9
Min.			55.0		77.0	132.0	0.133	2.2

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2021**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	441	0.0	367	1.0	1.0
Thu	2	441	0.0	368	2.0	2.0
Fri	3	441	0.0	370	0.0	0.0
Sat	4	441	0.0	370	0.0	0.0
Sun	5	441	0.0	370	0.0	0.0
Mon	6	441	0.0	370	2.0	2.0
Tue	7	441	0.0	372	2.0	2.0
Wed	8	441	0.0	374	1.0	1.0
Thu	9	441	0.0	375	1.0	1.0
Fri	10	441	0.0	376	1.0	1.0
Sat	11	441	0.0	377	1.0	1.0
Sun	12	441	0.0	378	1.0	1.0
Mon	13	441	0.0	379	1.0	1.0
Tue	14	441	0.0	380	1.0	1.0
Wed	15	441	0.0	381	2.0	2.0
Thu	16	441	0.0	383	3.0	3.0
Fri	17	441	0.0	386	2.0	2.0
Sat	18	441	0.0	388	2.0	2.0
Sun	19	441	0.0	390	3.0	3.0
Mon	20	441	0.0	393	0.0	0.0
Tue	21	441	0.0	393	2.0	2.0
Wed	22	441	0.0	395	5.0	5.0
Thu	23	441	0.0	400	5.0	5.0
Fri	24	441	0.0	405	5.0	5.0
Sat	25	441	0.0	410	5.0	5.0
Sun	26	441	0.0	415	6.0	6.0
Mon	27	441	0.0	421	1.0	1.0
Tue	28	441	0.0	422	2.0	2.0
Wed	29	441	0.0	424	2.0	2.0
Thu	30	441	0.0	426	2.0	2.0
Fri	31	441	0.0	428	3.0	3.0
Sat	1	441		431		
Total			0.0		64.0	64.0
Avg.			0.0		2.1	2.1
Max.			0.0		6.0	6.0
Min.			0.0		0.0	0.0

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MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **December 2021**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	76	0.0	6786	0.0	0.0
Thu	2	76	0.0	6786	0.0	0.0
Fri	3	76	0.0	6786	0.0	0.0
Sat	4	76	0.0	6786	0.0	0.0
Sun	5	76	0.0	6786	0.0	0.0
Mon	6	76	0.0	6786	3.0	3.0
Tue	7	76	0.0	6789	4.0	4.0
Wed	8	76	0.0	6793	0.0	0.0
Thu	9	76	0.0	6793	0.0	0.0
Fri	10	76	0.0	6793	0.0	0.0
Sat	11	76	0.0	6793	0.0	0.0
Sun	12	76	0.0	6793	0.0	0.0
Mon	13	76	0.0	6793	0.0	0.0
Tue	14	76	0.0	6793	0.0	0.0
Wed	15	76	0.0	6793	0.0	0.0
Thu	16	76	0.0	6793	0.0	0.0
Fri	17	76	0.0	6793	1.0	1.0
Sat	18	76	0.0	6794	0.0	0.0
Sun	19	76	0.0	6794	0.0	0.0
Mon	20	76	0.0	6794	0.0	0.0
Tue	21	76	0.0	6794	0.0	0.0
Wed	22	76	0.0	6794	0.0	0.0
Thu	23	76	0.0	6794	0.0	0.0
Fri	24	76	0.0	6794	0.0	0.0
Sat	25	76	0.0	6794	0.0	0.0
Sun	26	76	0.0	6794	0.0	0.0
Mon	27	76	0.0	6794	0.0	0.0
Tue	28	76	0.0	6794	0.0	0.0
Wed	29	76	0.0	6794	0.0	0.0
Thu	30	76	0.0	6794	0.0	0.0
Fri	31	76	0.0	6794	0.0	0.0
Sat	1	76		6794		
Total			0.0		8.0	8.0
Avg.			0.0		0.3	0.3
Max.			0.0		4.0	4.0
Min.			0.0		0.0	0.0

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