



# OPERATOR'S REPORT

## City of Rollingwood



April 16, 2026



**MEMORANDUM**

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 04/08/2026

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –663.74 Current Storage 821,521, acre-feet (73.3% full) -2.9% down from last month.
  - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2<sup>nd</sup> 2025) [Find Your Watering Day | AustinTexas.gov](#)

## Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses – Thursday and Sunday
    - Odd addresses – Wednesday and Saturday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
    - Even addresses - Thursday
    - Odd addresses - Wednesday
- **Commercial / Multi-family**
  - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All Addresses- Tuesday and Friday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even addresses - Tuesday
    - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
  - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday and Thursday
  - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



**MEMORANDUM**

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 04/08/2026

Lift Station 1 – Dellana Ln.

- No issues. Could use a WWTS clean

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Build up on top of wet well- will need cleaning in future.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues. Build up on top of wet well- will need cleaning in future.

Lift Station 7 – Nixon Dr.

- No issues.

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
 Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **March 2026**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.331	16	0.306	Total
2	0.338	17	0.392	Monthly
3	0.415	18	0.558	Purchase: 11.792
4	0.334	19	0.443	
5	0.455	20	0.371	Average
6	0.143	21	0.370	Daily: 0.380
7	0.299	22	0.371	
8	0.299	23	0.443	Maximum
9	0.275	24	0.523	Daily: 0.558
10	0.318	25	0.519	
11	0.352	26	0.465	Minimum
12	0.489	27	0.418	Daily: 0.143
13	0.229	28	0.418	
14	0.229	29	0.417	
15	0.229	30	0.490	
		31	0.553	

DISTRIBUTION SYSTEM (DISINFECTANT RESIDUAL MONITORING)		
Minimum allowable disinfectant residual:	<u>0.5</u> mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	<u>31</u>	<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	<u>0</u>	
Percentage of the measurements below the limit last month:		<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **March 2026**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Sun	1	264681	257.0	62268	74.0	331.0	0.331	2.2
Mon	2	264938	263.0	62342	75.0	338.0	0.338	2.2
Tue	3	265201	341.0	62417	74.0	415.0	0.415	2.2
Wed	4	265542	259.0	62491	75.0	334.0	0.334	2.2
Thu	5	265801	391.0	62566	64.0	455.0	0.455	2.1
Fri	6	266192	68.0	62630	75.0	143.0	0.143	2.4
Sat	7	266260	229.0	62705	70.0	299.0	0.299	2.1
Sun	8	266489	229.0	62775	70.0	299.0	0.299	2.1
Mon	9	266718	202.0	62845	73.0	275.0	0.275	2.5
Tue	10	266920	244.0	62918	74.0	318.0	0.318	2.4
Wed	11	267164	271.0	62992	81.0	352.0	0.352	2.1
Thu	12	267435	427.0	63073	62.0	489.0	0.489	2.6
Fri	13	267862	158.0	63135	71.0	229.0	0.229	2.3
Sat	14	268020	158.0	63206	71.0	229.0	0.229	2.7
Sun	15	268178	158.0	63277	71.0	229.0	0.229	3.1
Mon	16	268336	228.0	63348	78.0	306.0	0.306	2.4
Tue	17	268564	325.0	63426	67.0	392.0	0.392	2.3
Wed	18	268889	460.0	63493	98.0	558.0	0.558	2.3
Thu	19	269349	371.0	63591	74.0	445.0	0.443	2.3
Fri	20	269720	297.0	63665	74.0	371.0	0.371	2.1
Sat	21	270017	297.0	63739	73.0	370.0	0.370	2.5
Sun	22	270314	297.0	63812	74.0	371.0	0.371	2.4
Mon	23	270611	365.0	63886	78.0	443.0	0.443	2.1
Tue	24	270976	447.0	63964	76.0	523.0	0.523	2.4
Wed	25	271423	439.0	64040	80.0	519.0	0.519	2.4
Thu	26	271862	397.0	64120	68.0	465.0	0.465	2.5
Fri	27	272259	337.0	64188	81.0	418.0	0.418	2.4
Sat	28	272596	336.0	64269	82.0	418.0	0.418	2.5
Sun	29	272932	336.0	64351	81.0	417.0	0.417	2.5
Mon	30	273268	410.0	64432	80.0	490.0	0.490	2.1
Tue	31	273678	471.0	64512	82.0	553.0	0.553	2.2
Wed	1	274149		64594				
Total			9468.0		2326.0	11794.0	11.8	
Avg.			305.4		75.0	380.5	0.380	2.3
Max.			471.0		98.0	558.0	0.558	3.1
Min.			68.0		62.0	143.0	0.143	2.1

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **March 2026**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Sun	1	101	0.0	7569	0.0	0.0
Mon	2	101	0.0	7569	0.0	0.0
Tue	3	101	0.0	7569	0.0	0.0
Wed	4	101	0.0	7569	0.0	0.0
Thu	5	101	0.0	7569	0.0	0.0
Fri	6	101	0.0	7569	0.0	0.0
Sat	7	101	0.0	7569	0.0	0.0
Sun	8	101	0.0	7569	0.0	0.0
Mon	9	101	0.0	7569	0.0	0.0
Tue	10	101	0.0	7569	0.0	0.0
Wed	11	101	0.0	7569	0.0	0.0
Thu	12	101	0.0	7569	0.0	0.0
Fri	13	101	0.0	7569	0.0	0.0
Sat	14	101	0.0	7569	0.0	0.0
Sun	15	101	0.0	7569	0.0	0.0
Mon	16	101	0.0	7569	0.0	0.0
Tue	17	101	0.0	7569	0.0	0.0
Wed	18	101	0.0	7569	0.0	0.0
Thu	19	101	1.0	7569	1.0	2.0
Fri	20	102	0.0	7570	0.0	0.0
Sat	21	102	0.0	7570	0.0	0.0
Sun	22	102	0.0	7570	0.0	0.0
Mon	23	102	0.0	7570	0.0	0.0
Tue	24	102	0.0	7570	0.0	0.0
Wed	25	102	0.0	7570	0.0	0.0
Thu	26	102	0.0	7570	0.0	0.0
Fri	27	102	0.0	7570	0.0	0.0
Sat	28	102	0.0	7570	0.0	0.0
Sun	29	102	0.0	7570	0.0	0.0
Mon	30	102	0.0	7570	0.0	0.0
Tue	31	102	0.0	7570	0.0	0.0
Wed	1	102		7570		
Total			1.0		1.0	2.0
Avg.			0.0		0.0	0.1
Max.			1.0		1.0	2.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **March 2026**

LOCATION: **Riley MM**

I.D. #: **2270016**

DAY	DATE	METER	SIZE	METER	SIZE	TOTAL
		No S/N	6"	No S/N	3"	FLOW
		A	TH GAL	B	TH GAL	TH GAL
Sun	1	3632	0.0	21544	0.0	0.0
Mon	2	3632	0.0	21544	0.0	0.0
Tue	3	3632	0.0	21544	0.0	0.0
Wed	4	3632	0.0	21544	0.0	0.0
Thu	5	3632	0.0	21544	0.0	0.0
Fri	6	3632	0.0	21544	0.0	0.0
Sat	7	3632	0.0	21544	0.0	0.0
Sun	8	3632	0.0	21544	0.0	0.0
Mon	9	3632	0.0	21544	0.0	0.0
Tue	10	3632	0.0	21544	0.0	0.0
Wed	11	3632	0.0	21544	0.0	0.0
Thu	12	3632	0.0	21544	0.0	0.0
Fri	13	3632	0.0	21544	0.0	0.0
Sat	14	3632	0.0	21544	0.0	0.0
Sun	15	3632	0.0	21544	0.0	0.0
Mon	16	3632	0.0	21544	0.0	0.0
Tue	17	3632	0.0	21544	0.0	0.0
Wed	18	3632	0.0	21544	0.0	0.0
Thu	19	3632	0.0	21544	0.0	0.0
Fri	20	3632	0.0	21544	0.0	0.0
Sat	21	3632	0.0	21544	0.0	0.0
Sun	22	3632	0.0	21544	0.0	0.0
Mon	23	3632	0.0	21544	0.0	0.0
Tue	24	3632	0.0	21544	0.0	0.0
Wed	25	3632	0.0	21544	0.0	0.0
Thu	26	3632	0.0	21544	0.0	0.0
Fri	27	3632	0.0	21544	0.0	0.0
Sat	28	3632	0.0	21544	0.0	0.0
Sun	29	3632	0.0	21544	0.0	0.0
Mon	30	3632	0.0	21544	0.0	0.0
Tue	31	3632	0.0	21544	0.0	0.0
Wed	1	3632		21544		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_