



Date: April 9, 2026
To: Mayor and Councilmembers of the City of Rollingwood
From: Alun Thomas, City Administrator
Subject: City Administrator's Report

City Financials

Highlights of the financials through the month of March 2026:

- As of March 31, 2026, 49% of Fiscal Year 2025-2026 has passed.
- Property taxes collected were up 6% from the amount collected in March 2025.
- Sales taxes collected were not significantly different than the amount collected in March 2025.
- The Water Fund balance is currently at \$1,116,369.00. The General Fund balance is \$4,522,308.61.

Utilities

Total system water usage for March was 11,227,724 gallons versus 9,225,380 gallons in March 2025. This month's usage continues to be below annual averages due to the decreased need for irrigation at this time of the year. The top ten water consumers in March 2026 used:

Consumption Rank	Commercial	Residential
1	320,776	125,782
2	214,945	108,300
3	141,380	100,299
4	115,219	87,535
5	110,571	85,918
6	102,323	85,912
7	101,409	72,499
8	95,462	66,197
9	94,852	64,495
10	85,411	64,113

Usage in Gallons

As can be seen on the next page, water usage continues to be very unevenly distributed, with the average (mean) usage value being misleading due to the large skewness of the data caused by a few extremely high users in each customer category. The typical (median) user uses substantially less than the average (mean) user. Indeed, the highest 10 commercial users, representing 14.49% of all commercial connections, accounted for 54.52% of total commercial water usage in March, 2026. The highest 10 residential users,

representing 1.84% of all residential connections, accounted for 9.91% of total residential water usage that same month.

	Commercial Accounts	Residential Accounts
Number of Accounts	69	543
Total Usage	2,535,693	8,692,044
Lowest Usage	0	0
Highest Usage	320,776	125,782
Mean Usage	36,749	16,007
Median Usage	14,186	11,892
Standard Deviation	55,573	15,944

Usage and Standard Deviation in Gallons

As of April 8, 2026, the EyeOnWater customer portal has a total of **258** accounts (an increase of 1 since my last report) that are registered within the system, representing 44% of the system's connections. Of those accounts, **205** (up 2 from my last report) have signed up for leak alerts, and the rest have not.

Consistent manual monitoring of leaks by the Utility Billing department, coupled with automated leak alerts from EyeOnWater, have, in recent months, helped to significantly reduce the number of identified leaks across the system. However, 79 of the City's 610 water meters (12.95%) show some degree of continuous usage, with 11 (down from 16 last month) of those meters having a continuous flow of at least 10 gallons per hour. Staff continues to work with customers on correcting those issues through frequent and proactive communication.

Statewide Drill of Local Public Warning Systems

On April 2, 2026, the City participated in the Texas Division of Emergency Management's statewide test of local public warning systems. Since the City announced that test, and in the days since it, 27 additional people have enrolled in the City's RAVE alerts. As requested by TDEM, staff has forwarded a brief summary of the City of Rollingwood's test, to be included in the statewide exercise's data.

Rollingwood 5K and Kids Fun Run

The Rollingwood 5K and Kids Fun Run was held on Sunday, March 29, 2026, and it was a great success. A special thank you goes to the Rollingwood Women's Club for its leadership and organization in making this wonderful event possible. I also extend my gratitude to the Rollingwood Police Department, other members of City staff, and the many dedicated volunteers of all ages whose hard work ensured that everything ran smoothly.

This year's course featured clearer and more consistent markings that helped participants navigate with ease. Additionally, the increased traffic control efforts by the City of Rollingwood made a significant difference in enhancing safety on the course. I look forward to next year's event!

Off-Leash Area at the Park

The Park Commission and its design subcommittee continue to make good progress on narrowing down a recommended design for a possible dedicated off-leash area at the park.

CIP Drainage Projects

At the time of writing this report, construction of the outfall on Almarion Way has been completed, with the area seeded with grass seed. Once the contractor has addressed punch-list items for the Hubbard-Hatley project, City staff will work to further restore vegetation to the Almarion Way outfall through the planting of trees and shrubs.

Food Trucks

During November's regular Council meeting, Council directed me to examine the issue of rules for food trucks, catering vehicles, and coffee trucks operating within the city limits. Our legal team continues to work on the issue to ensure compliance with state law and still expects the final draft of these revisions to be ready this month.

Tidying-Up of Chapter 107 of the Code of Ordinances

The Planning and Zoning Commission is currently working through the process of improving the readability and flow of Chapter 107 (Zoning) of the City's Code of Ordinances. The Commission's goal is to make non-substantive changes to the chapter through reorganization and clarification. Once its work is complete, the Commission will forward its recommendations to Council for possible adoption.

Storytime and Touch-a-Truck at the Park

The Westbank Public Library is continuing its "Storytime at the Park" programming this month, with the event beginning on Friday April 24 at 10:30 a.m., and expected to last about an hour. To be held at the lower park near City Hall, this month a Rollingwood Police Department patrol vehicle and a Westlake Fire Department fire engine will be in the parking area for the children to look at, sit in, and explore. Special thanks to the library staff, WFD, and RPD for making this fun and free event possible.

City Holidays

City Hall will be closed on Monday, May 25, 2026, in observance of Memorial Day.

Contact Me if Needed

I can be reached by email at athomas@rollingwoodtx.gov and by cell phone at (737) 218-8326. Please let me know if you have any questions or concerns.

Sincerely,

Alun Thomas

City Administrator