



WATER PAYMENT APPEAL FORM

Name on Account: Michelle Bjork (David)

Service Address: 4912 Rollingwood Dr.

Account Number: _____

Amount Due: 3,069.00

Telephone Number: 512 _771 _9991

Email Address: davidmbjork@gmail.com

Reason for Appeal to the Rollingwood Utility Commission: 1) Please identify the months that you are contesting. 2) Please provide the reason for dispute. 3) Please provide 12 months of history. 4) Provide any other information to support appeal.

In the month of January 2022 we were charged for using 132,000 gallons of water.

Our normal usage is between 5,000 to 10,000 per month.

A small leak was found, but the amount of water don't match a flow rate that would exceed 132,000 gallons.

Previously, in the month of December we recorded 0 gallons used, and we were home with 4 people in the house.

Our meter may be defective.

Signature: David M. Bjork

Date: 3/24/22



By signing this form, you are promising to appear before the next Utility Commission meeting.

FMS

FLUID METER SERVICE, CORP.

FMS (800) 944-4472
(512) 258-3594 Tel.
(512) 258-4386 Fax

Gary Faber - C.E.O.
512-426-4035 Mobile
Email fluidmeter1@aol.com

SALES • REPAIR • TESTING • CALIBRATION
METERS • CONTROL VALVES • BACKFLOW PREVENTERS

P.O. Box 340215
Austin, TX 78734-0215

7304 McNeil Dr., #604
Austin, TX 78729

TO: City of Rollingwood

DATE: 7-12-2022

SIZE: 5/8x3/4 MAKE: Badger TYPE: C-700

METER LOCATION

METER# 93923744
Read BEFORE: 2132840

P.O.# _____ W.O.# _____ FMS ORDER # _____

QUANTITY	DESCRIPTION	PRICE
1	AWWA Standard Shop test	
Note:	Meter meets AWWA Standards	yes <input checked="" type="checkbox"/> no <input type="checkbox"/>

CERTIFICATE OF CALIBRATION

This is to certify that the physical standards described below were on this day compared to the standards of the state of Texas which are directly traceable to standards of the National Bureau of Standards [NBS Test-No.'s 39569,40093,179355,225713] A.W.W.A Test.

DETAILS OF TEST

LINE NO.	CUFT. GALS.	RATE OF FLOW G.P.M.	TOTAL CUFT. GALS.	% OF ACCURACY	CORRECTED % OF ACCURACY
1	10	1/4	9.4	94.0 %	
2	10	2	9.9	99.0 %	
3	100	15	98.5	98.5 %	

SIGNATURE: G. Faber

ROLLINGWOOD

TEXAS

City of Rollingwood Water Billing Adjustment

Date: 3/14/2022
Customer: Michelle Bjork
Address: 4912 Rollingwood Dr
ACCT

Billing Period FEB

Total Gallons Billed 132.0

Prior Yr Gal for Billing Period 6.0

Previous yr usage

Gallons Used	Tiered Rate
0 2,000	\$2.00 (2)
2,000 8,000	\$5.00 (6)
8,001 13,000	\$7.00 (5)
13,001 25,000	\$10.00 (12)
25,001 35,000	\$15.00 (10)
35,001 50,000	\$21.00 (15)
50,001 +	\$28.00

Total:

Gallons Billed	Amount Charged
2	\$4.00
6	\$30.00
5	\$35.00
12	\$120.00
10	\$150.00
15	\$315.00
82	\$2,296.00
132	\$2,950.00

Gallons Used	Tiered Rate
0 2,000	\$2.00 (2)
2,000 8,000	\$5.00 (6)
8,001 13,000	\$7.00 (5)
13,001 25,000	\$10.00 (12)
25,001 35,000	\$15.00 (10)
35,001 50,000	\$21.00 (15)
50,001 +	\$28.00

Total:

Prior Yr Gallons	Amount Charged
2	\$4.00
4	\$20.00
	\$0.00
	\$0.00
	\$0.00
	\$0.00
	\$0.00
	\$0.00
6	\$24.00

Gallons Used	WS Rate
0 +	\$5.67

Wholesale Gallons	Amount Charged
126.0	\$714.42

Billed Amount	\$2,950.00
- Prior Yr Usage	\$24.00
- Wholesale Amount	\$714.42
Adjustment Credit	\$2,211.58
- 10% Admin Fee	\$221.16
Posted to account	\$1,990.42

Authorized by: _____

4912 ROLLINGWOOD DRIVE

2

CITY OF ROLLINGWOOD
403 NIXON DRIVE
ROLLINGWOOD TX 78746

04/01/21

04/30/21

05/03/21

READ DATE(W) 04/22/21
METER NUM. 93923744
PRES. READ 1920.0
PREV. READ 1913.0
TOTAL GALLONS 7.0

**WATER
GALLONS**

03/24/21	5.0
02/25/21	6.0
01/22/21	6.0
12/22/20	6.0
11/23/20	9.0
10/25/20	11.0
09/23/20	7.0
08/24/20	16.0
07/21/20	13.0
06/24/20	6.0
05/22/20	11.0
04/21/20	7.0

BALANCE FORWARD 83.00
PAYMENT 04/09 -44.00

WATER 29.00
WTR DEMAND FEE 20.00

THIS MONTH 49.00

0.00 05/24/2021 88.00

115 BJORK, MICHELLE

For water or wastewater emergencies or questions about your bill, call 512-327-1838.

The City of Rollingwood is making changes to our billing platform. Please be patient with us as we make the conversion. City Staff will contact all customers prior to the next billing period. Auto draft customers will need to submit a manual payment for this bill. Please mail or hand-deliver payments to Rollingwood City Hall located at 403 Nixon Drive, Rollingwood, TX 78746

FOR THE CITY OF ROLLINGWOOD,
PLEASE CALL 512-327-1838.

YOU CAN VIEW YOUR BILL ONLINE
AT www.rollingwoodtx.gov

CITY OF ROLLINGWOOD
403 NIXON DRIVE
ROLLINGWOOD TX 78746-
PHONE NO. (512) 327-1838

2
4912 ROLLINGWOOD DRIVE

88.00 05/24/2021

88.00

BJORK, MICHELLE
4912 ROLLINGWOOD DRIVE
ROLLINGWOOD TX 78746



CITY OF ROLLINGWOOD
403 NIXON DRIVE
ROLLINGWOOD TX 78746-