ROLLINGWOOD TEXAS

Creating an EyeOnWater Account

Rollingwood water utility customers now have an electronic water meters installed and have the ability to monitor their home or business water usage online. To start monitoring your usage, you will need to visit https://eyeonwater.com/signup on your computer using a web browser or download the EyeOnWater App from the App Store (Available for iPhone or Android) by searching "EyeOnWater."

Instructions for Web Version

Enter your service address **zip code** and your **account number** (found on your utility bill) with all dashes included (Ex: 01-12345-01).

Click "**Next.**"

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.

2. *Enter your account number as it appears on your water bill.* Don't have a copy of your water bill? Contact your utility.

SAMPLE WATER BILL

CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JOHN SMITH	123 MAIN STREET	88888888

DUE DATE	CURRENT CHARGES
01/15/2017	$45.50

3. Enter and confirm your email address.

4. Create and confirm your password.

5. Read and accept the **Terms of Use**.

6. Verify your email address in the confirmation email.

7. Enjoy using EyeOnWater!

Full Name

JANE SMITH

Email Address

jsmith@example.com

Confirm Email Address

jsmith@example.com

Password

•••••••••••••••••••••

Password Strength

Confirm Password

•••••••••••••••••••••

☑ I have read the **Terms of Use** for this application and agree to the provisions.

Next

Already have an account? Sign in here.

Enter your **full name**, **email address** and create a **password**. Click "**Next**."

3

We have sent a verification email to the following address, please open the link in the email and return to this app to complete the sign up process.

Email Address:

jsmith@example.com

Resend Email

Did you know?

One in eight people worldwide do not have access to clean water, according to the World Health Organization.

Check your email for a **verification** message.

Click the **link** in the email to **verify** your email address.

5

My Account

Email Address:

jsmith@example.com

Password:

••••••••••••

Sign In

Did you know?

One in eight people worldwide do not have access to clean water, according to the World Health Organization.

After clicking the link in your email, enter your email and password to **sign in**.
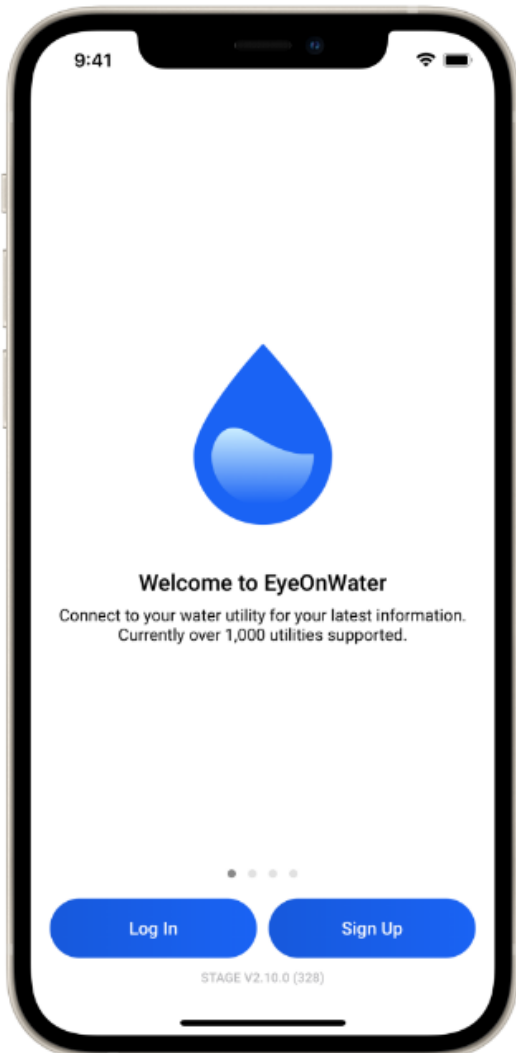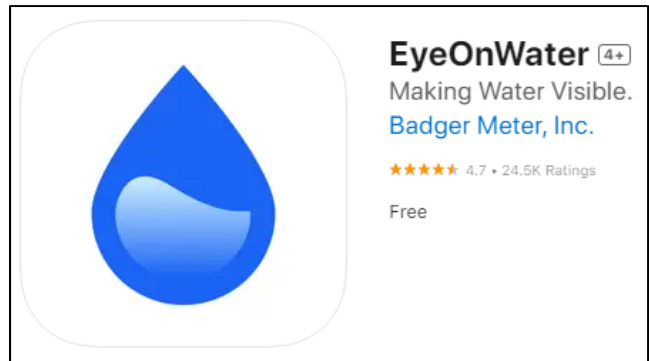
Once you are logged in, you'll be able to view your water consumption and set leak alerts. Please note that consumption data from before the electronic meter was installed (June or July) will not be available for viewing in EyeOnWater.

For more information about customizing your EyeOnWater Experience, please watch the following video: https://www.youtube.com/watch?v=RSW5FcB1nM0

If you have any questions about your EyeOnWater account, please contact Rollingwood City Hall at (512) 327-1838.

Instructions for the Mobile App

EyeOnWater 4+
Making Water Visible.
Badger Meter, Inc.
★★★★★ 4.7 • 24.5K Ratings
Free

Download the EyeOnWater app from the App store. The app will look like this:

The Welcome screen greets you the first time you open the app. From this screen you can:

• Log In to an existing account
• Sign Up for a new account

Tap **Sign Up** to begin creating a new EyeOnWater account.

Enter your **water account number**.

Enter the **ZIP or Postal Code** of the location where your utility delivers water.

Your account will populate. If the information is correct, click "**Yes, that's me**"

Enter your **full name**, **email address** and create a **password.**

Agree to the **Terms of Use.**

Select "**Submit**"

Follow the on-screen instructions to send a **verification email**.

After opening the verify link in the email, return to the EyeOnWater app and, if prompted, tap **I've Verified My Email**, or login from the **Welcome** screen.