

## Ashley Wayman

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**From:** Amber Lewis  
**Sent:** Friday, April 16, 2021 4:06 PM  
**To:** Ashley Wayman  
**Subject:** Fwd: Expression of Gratitude and Request for Information

Many thanks,  
Amber  
Amber A. Lewis  
City Administrator  
City of Rollingwood  
Cell: 512-647-0637  
Office: 512-327-1838 x 105  
www.rollingwoodtx.gov

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**From:** Otto, Robin <Robin.Otto@austinenergy.com>  
**Sent:** Friday, April 16, 2021 3:33:03 PM  
**To:** Vice, Jeffrey (Jeff) <Jeff.Vice@austinenergy.com>; Amber Lewis <alewis@rollingwoodtx.gov>  
**Subject:** RE: Expression of Gratitude and Request for Information

Hi Amber,

Jeff Vice is out of the office today and asked me to follow up on your requests. We wanted to provide some answers today, and also set up a meeting for early next week before your Council meeting on Wednesday.

Are you available Tuesday afternoon between 1-3 for an hour? We have some key staff members available as well as a presentation we can walk through that will provide some additional insight and information about your questions. We could set up a webex or teams meeting.

1. Any system-wide inventory of utility poles within Rollingwood's jurisdiction.

There are a total of 584 poles in the City of Rollingwood. The table below has a breakdown on the types of utility poles.

COMM STUB	23
GUY	9
PRIMARY	431
SECONDARY	87
STREETLIGHT	34
<b>Grand Total</b>	<b>584</b>

2. Confirm the locations and ages of critical infrastructure in the City of Rollingwood and the electrical grid information provided therewith.

We need some clarification to answer this question. Is the question asking about the ages of the critical locations themselves? If so, we do not have this information. Regarding whether a circuit is considered a critical load circuit and the location of that infrastructure, AE does not disclose this information. We can discuss this further at our meeting.

3. Provide any information about repairs within the jurisdiction on any tract within Rollingwood's jurisdiction.

AE has a schedule for inspecting and creating maintenance tickets for repairs. The information we have is best discussed at our meeting. We do have a number of maintenance tickets open in Rollingwood.

4. The amount of revenue generated from pole attachment fees in Rollingwood's jurisdiction and the cost of servicing these poles on an annual basis.  
The annual usage fees associated with the poles in Rollingwood's jurisdiction is approximately \$19,200 per year. This amount will fluctuate as pole attachments are added or removed and due to the annual usage rate changing each year. The cost of servicing the poles is not tracked.
5. Schedule a discussion to time tree trimming by its licensees limited to permitted windows for trimming oak trees.

We can discuss this at our upcoming meeting.

I hope this is helpful, please let me know if you have any questions. If Tuesday afternoon does not work for you, let me know and we'll work to find an alternate time before your Council meeting.

Have a great rest of your day and weekend!

*Robin Otto*

Local Government Affairs Program Manager  
Austin Energy | City of Austin  
721 Barton Springs Road

512.322.6254 (office)  
858.722.0455 (cell)

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**From:** Vice, Jeffrey (Jeff) <Jeff.Vice@austinenergy.com>  
**Sent:** Friday, April 16, 2021 8:56 AM  
**To:** Otto, Robin <Robin.Otto@austinenergy.com>  
**Subject:** FW: Expression of Gratitude and Request for Information

FYI

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**Jeff Vice**

Director, Local Government Issues  
Austin Energy, 721 Barton Springs Rd, Austin TX 78704  
O: 512-322-6087 | C: 512-497-0966

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[linkedin.com/company/austin-energy](https://www.linkedin.com/company/austin-energy)

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**From:** Vice, Jeffrey (Jeff)  
**Sent:** Thursday, April 15, 2021 4:57 PM  
**To:** Amber Lewis <[alewis@rollingwoodtx.gov](mailto:alewis@rollingwoodtx.gov)>; Dodge, Frederick (Rick) <[Frederick.Dodge@austinenergy.com](mailto:Frederick.Dodge@austinenergy.com)>

**Cc:** Carrie Caylor <[ccaylor@rollingwoodtx.gov](mailto:ccaylor@rollingwoodtx.gov)>; Ashley Wayman <[awayman@rollingwoodtx.gov](mailto:awayman@rollingwoodtx.gov)>; Amy Pattillo <[apattillo@rollingwoodtx.gov](mailto:apattillo@rollingwoodtx.gov)>; Michael Dyson <[mdyson@rollingwoodtx.gov](mailto:mdyson@rollingwoodtx.gov)>

**Subject:** RE: Expression of Gratitude and Request for Information

Hi Amber,

I'm having an internal meeting tomorrow to get update and will do best to get you information prior to Wednesday.

Best,  
Jeff

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**Jeff Vice**

Director, Local Government Issues  
Austin Energy, 721 Barton Springs Rd, Austin TX 78704  
O: 512-322-6087 | C: 512-497-0966

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[linkedin.com/company/austin-energy](https://linkedin.com/company/austin-energy)

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**From:** Amber Lewis <[alewis@rollingwoodtx.gov](mailto:alewis@rollingwoodtx.gov)>

**Sent:** Thursday, April 15, 2021 2:57 PM

**To:** Dodge, Frederick (Rick) <[Frederick.Dodge@austinenergy.com](mailto:Frederick.Dodge@austinenergy.com)>; Vice, Jeffrey (Jeff) <[Jeff.Vice@austinenergy.com](mailto:Jeff.Vice@austinenergy.com)>

**Cc:** Carrie Caylor <[ccaylor@rollingwoodtx.gov](mailto:ccaylor@rollingwoodtx.gov)>; Ashley Wayman <[awayman@rollingwoodtx.gov](mailto:awayman@rollingwoodtx.gov)>; Amy Pattillo <[apattillo@rollingwoodtx.gov](mailto:apattillo@rollingwoodtx.gov)>; Michael Dyson <[mdyson@rollingwoodtx.gov](mailto:mdyson@rollingwoodtx.gov)>

**Subject:** RE: Expression of Gratitude and Request for Information

**Importance:** High

\*\*\* External email - Exercise caution \*\*\*

Hi Jeff and Rick,

Is there a progress update on the information requested below? There is a Council meeting next Wednesday and I believe that they would like some information to discuss at that meeting.

Many thanks,

Amber



**Amber A. Lewis**  
City Administrator  
City of Rollingwood  
Office: 512-327-1838  
Cell: 512-647-0637  
[www.rollingwoodtx.gov](http://www.rollingwoodtx.gov)

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**From:** Dodge, Frederick (Rick) <[Frederick.Dodge@austinenergy.com](mailto:Frederick.Dodge@austinenergy.com)>

**Sent:** Thursday, March 11, 2021 4:19 PM

**To:** Amber Lewis <[alewis@rollingwoodtx.gov](mailto:alewis@rollingwoodtx.gov)>

**Cc:** Carrie Caylor <[ccaylor@rollingwoodtx.gov](mailto:ccaylor@rollingwoodtx.gov)>; Ashley Wayman <[awayman@rollingwoodtx.gov](mailto:awayman@rollingwoodtx.gov)>

**Subject:** RE: Expression of Gratitude and Request for Information

Amber,

I am in the process of finding the correct person/group that can assist you.

**Rick Dodge**

Key Account Manager, Commercial & Key Accounts, Austin Energy  
Cell: 512-289-3303 | Office: 512-972-7863

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**From:** Amber Lewis <[alewis@rollingwoodtx.gov](mailto:alewis@rollingwoodtx.gov)>

**Sent:** Thursday, March 11, 2021 10:50 AM

**To:** Dodge, Frederick (Rick) <[Frederick.Dodge@austinenergy.com](mailto:Frederick.Dodge@austinenergy.com)>

**Cc:** Carrie Caylor <[ccaylor@rollingwoodtx.gov](mailto:ccaylor@rollingwoodtx.gov)>; Ashley Wayman <[awayman@rollingwoodtx.gov](mailto:awayman@rollingwoodtx.gov)>

**Subject:** Expression of Gratitude and Request for Information

**Importance:** High

\*\*\* External email - Exercise caution \*\*\*

Hi Rick,

Thanks again for all you did to help put the City of Rollingwood's lift stations back on the critical grid. It was just in the nick of time! I hope you have had a chance to rest and recover from responding to the disaster.

I have been asked by the City Council to work with you/Austin Energy in learning more about AE's infrastructure in Rollingwood, the maintenance of the infrastructure, and how we can assist AE in being good stewards of this infrastructure. This request may also be appropriate for the AE intergovernmental relations manager, but I do not have his information. Will you please send me his information and share this request with him? Pursuant to the request by the City Council, will you please provide the following information and/or point me in the direction of someone who is able?

1. Any system-wide inventory of utility poles within Rollingwood's jurisdiction.
2. Confirm the locations and ages of critical infrastructure in the City of Rollingwood and the electrical grid information provided therewith.
3. Provide any information about repairs within the jurisdiction on any tract within Rollingwood's jurisdiction.
4. The amount of revenue generated from pole attachment fees in Rollingwood's jurisdiction and the cost of servicing these poles on an annual basis.
5. Schedule a discussion to time tree trimming by its licensees limited to permitted windows for trimming oak trees.

Winter Storm Uri made all of us in Rollingwood realize that our relationship with Austin Energy is critically important and we have decided to make this a priority to develop and strengthen our relationship. Please let me know if you have any questions. If you'd like to schedule a meeting to discuss, I'd be more than happy to set one up.

Many thanks,

Amber



**Amber A. Lewis**  
City Administrator  
City of Rollingwood  
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