

AGENDA ITEM SUMMARY SHEET

City of Rollingwood

Meeting Date: April 21, 2021

Submitted By:

City Staff

Agenda Item:

Discussion and possible action to authorize the City Administrator to approve the Implementation Exception Plan with Tyler Technologies, in order to ensure Incode 9 is operational by May 7, 2021.

Description:

The city received a 30 day notice of termination from the third-party utility billing provider on April 7, effective May 7, 2021. The city has a current contract for utility billing and financial software and implementation with Tyler Technologies. Tyler is unable to provide the implementation services in this short time frame, but they can deploy the Incode software in time. This is an amended plan from what is identified in the current contract. It is reflective of the city performing the implementation, as opposed to Tyler performing the implementation.

Action Requested:

Take action to authorize the City Administrator to approve the Implementation Exception Plan with Tyler Technologies, in order to ensure Incode 9 is operational by May 7, 2021.

Fiscal Impacts:

These services were budgeted for and estimated to cost approximately \$50,000 with Tyler Technology.

Attachments:

1. Standard Professional Services Agreement