



Date: January 13, 2025
To: Mayor and Council Members of the City of Rollingwood
From: Ashley Wayman, City Administrator
Subject: City Administrator's Report

Financials – Highlights of the financials through the month of December 2024:

- As of December 31, 2024, 25% of the Fiscal Year has passed.
- Property taxes collected were up 8% from the amount collected in December 2024.
- Sales taxes collected were up 13% % from the amount collected December 2024.
- The Water Fund balance is currently at \$1,157,414. The General Fund balance is \$3,298,861.

Public Works

The Public Works Department, in coordination with All Seasons Lawn Care, will continue tree trimming as needed across the community in the coming weeks as we prepare to enter Oak Wilt Season on February 1, 2025. At this point most of the city rights-of-way have been properly trimmed and there are just a few remaining streets. This initiative ensures the right-of-way remains clear for safety in compliance with our Code of Ordinances.

Utilities

As colder weather approaches, we want to bring awareness to the importance of preventing and addressing potential leaks in your home. Cold temperatures can cause pipes to freeze and burst, leading to significant water damage and increased water bills. To help you manage and monitor your water usage, we highly recommend setting up your [EyeOnWater](#) customer portal. This portal provides valuable tools to detect and alert you to leaks, allowing you to take immediate action and avoid costly repairs, especially if you have holiday vacations planned. To register, you will need your water account number. If you do not know your account number, please contact Veronica Hernandez at (512) 327-1838 (Option 4) or vhernandez@rollingwoodtx.gov. For more information and FAQs about EyeOnWater, please visit <https://www.rollingwoodtx.gov/administration/page/eyeonwater-customer-portal>

Additional Resources:

- YouTube video on how to set up an account: <https://www.youtube.com/watch?v=TuHRNSKvkdY>
- PDF instructions to set up an account: <https://bit.ly/EOW-Instructions>
- YouTube video on configuring account and setting up leak alerts: <https://www.youtube.com/watch?v=RSW5FcB1nM0>

As of January 8, 2025, we have **166** accounts registered with the EyeOnWater customer portal. Our goal is to get every account registered for the EyeOnWater customer portal.

Water CIP, Drainage Projects and Google Fiber

Construction activities are ongoing for Water CIP Bond Program Packages 1-4 and the Hubbard/Hatley/Pickwick and Nixon/Pleasant Drainage Projects. Updates on these projects and impacts on residents can be found on our city website, under the public notices section on the front page. This page “Updates – 2023/2024 Water System Improvements” will be kept up to date with project progress and milestones. A full schedule of all projects can also be found on this page and will be updated as the projects progress. Link: <https://bit.ly/RW-ProjectUpdates>

City Holiday Closure

City Hall will be closed on Monday, January 20, 2025, in observance of the Martin Luther King Day Holiday. We will re-open on Tuesday, January 21, 2025.

Parting Note

This marks my final City Administrator report and my last City Council meeting with the City of Rollingwood. I am honored to have had the privilege of serving this wonderful community and want to share that I have accepted the position of City Manager for the City of Olmos Park, Texas, located in the San Antonio area. This move brings us closer to both my husband’s and my family, and while we are excited for this new chapter, it is bittersweet to leave the Rollingwood community that has become so dear to my heart.

My journey in Rollingwood began in September 2019 when I joined the team as the City Secretary. Over the years, I have cherished every opportunity to learn, grow, and serve alongside this incredible community. The experiences I’ve had here have profoundly shaped my understanding of local government and public service, and for that, I will always be grateful. Rollingwood is a special place, not just because of its beautiful surroundings but because of the amazing people who call it home. I will miss you all dearly. However, I leave knowing that the City is in capable hands with the dedicated team at City Hall. I have no doubt that Rollingwood will continue to thrive.

Thank you all for your kindness, support, and trust during my time here. I will carry the memories of Rollingwood with me always and look forward to seeing all the amazing accomplishments the community will achieve in the years ahead.

My last official day in Rollingwood will be Friday, January 17, 2025. I am available by email at awayman@rollingwoodtx.gov and cell phone at 737-218-8326. Please let me know if you have any questions or concerns.

Best,

Ashley Wayman

City Administrator