



OPERATOR'S REPORT

City of Rollingwood



August 19, 2026



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 08/11/2026

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –680.31 Current Storage 1,101,993, acre-feet (98.8% full) + 14.1% up from last month.
 - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2nd 2025) [Find Your Watering Day | AustinTexas.gov](#)

Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses – Thursday and Sunday
 - Odd addresses – Wednesday and Saturday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses - Thursday
 - Odd addresses - Wednesday
- **Commercial / Multi-family**
 - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All Addresses- Tuesday and Friday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even addresses - Tuesday
 - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday and Thursday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 08/11/2026

Lift Station 1 – Dellana Ln.

- Pump 2 running, diesel pump still on site. Awaiting arrival of new pump from manufacturer. Estimated arrival 9-18-26

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **July 2026**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.406	16	0.314	Total
2	0.407	17	0.256	Monthly
3	0.408	18	0.258	Purchase: 13.767
4	0.409	19	0.255	
5	0.406	20	0.472	Average
6	0.370	21	0.571	Daily: 0.444
7	0.644	22	0.600	
8	0.541	23	0.018	Maximum
9	0.725	24	0.610	Daily: 0.725
10	0.295	25	0.614	
11	0.294	26	0.615	Minimum
12	0.294	27	0.503	Daily: 0.018
13	0.433	28	0.613	
14	0.300	29	0.690	
15	0.320	30	0.639	
		31	0.487	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	35		0% (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2026**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Wed	1	299401	401.0	71668	5.0	406.0	0.406	2.6
Thu	2	299802	401.0	71756	6.0	407.0	0.407	2.1
Fri	3	300203	401.0	71843	7.0	408.0	0.408	2.2
Sat	4	300604	401.0	71931	8.0	409.0	0.409	1.6
Sun	5	301005	401.0	72018	5.0	406.0	0.406	2.1
Mon	6	301406	368.0	72106	2.0	370.0	0.370	2.3
Tue	7	301774	643.0	72165	1.0	644.0	0.644	2.2
Wed	8	302417	537.0	72258	4.0	541.0	0.541	2.5
Thu	9	302954	721.0	72331	4.0	725.0	0.725	1.9
Fri	10	303675	292.0	72442	3.0	295.0	0.295	2.2
Sat	11	303967	291.0	72511	3.0	294.0	0.294	2.0
Sun	12	304258	292.0	72580	2.0	294.0	0.294	2.5
Mon	13	304550	431.0	72649	2.0	433.0	0.433	1.9
Tue	14	304981	294.0	72738	6.0	300.0	0.300	2.8
Wed	15	305275	311.0	72805	9.0	320.0	0.320	2.0
Thu	16	305586	312.0	72893	2.0	314.0	0.314	2.4
Fri	17	305898	251.0	72982	5.0	256.0	0.256	2.4
Sat	18	306149	251.0	73050	7.0	258.0	0.258	2.1
Sun	19	306400	251.0	73119	5.0	256.0	0.255	2.3
Mon	20	306651	467.0	73187	5.0	472.0	0.472	1.9
Tue	21	307118	566.0	73280	5.0	571.0	0.571	3.2
Wed	22	307684	591.0	73367	9.0	600.0	0.600	2.5
Thu	23	308275	17.0	73444	1.0	18.0	0.018	2.5
Fri	24	308292	607.0	73528	3.0	610.0	0.610	2.4
Sat	25	308899	608.0	73606	6.0	614.0	0.614	2.5
Sun	26	309507	607.0	73685	8.0	615.0	0.615	2.2
Mon	27	310114	499.0	73763	4.0	503.0	0.503	2.5
Tue	28	310613	607.0	73842	6.0	613.0	0.613	2.6
Wed	29	311220	686.0	73873	4.0	690.0	0.690	2.5
Thu	30	311906	630.0	74009	9.0	639.0	0.639	2.4
Fri	31	312536	478.0	74092	9.0	487.0	0.487	2.4
Sat	1	313014		74173				2.61
Total			13613.0		155.0	13768.0	13.8	2.4
Avg.			439.1		5.0	444.1	0.444	2.4
Max.			721.0		9.0	725.0	0.725	2.6
Min.			17.0		1.0	18.0	0.018	1.6

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2026**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	101	0.0	7571	0.0	0.0
Thu	2	101	0.0	7571	0.0	0.0
Fri	3	101	0.0	7571	0.0	0.0
Sat	4	101	0.0	7571	0.0	0.0
Sun	5	101	0.0	7571	0.0	0.0
Mon	6	101	0.0	7571	0.0	0.0
Tue	7	101	0.0	7571	0.0	0.0
Wed	8	101	0.0	7571	0.0	0.0
Thu	9	101	0.0	7571	0.0	0.0
Fri	10	101	0.0	7571	0.0	0.0
Sat	11	101	0.0	7571	0.0	0.0
Sun	12	101	0.0	7571	0.0	0.0
Mon	13	101	0.0	7571	0.0	0.0
Tue	14	101	0.0	7571	0.0	0.0
Wed	15	101	0.0	7571	0.0	0.0
Thu	16	101	0.0	7571	0.0	0.0
Fri	17	101	0.0	7571	0.0	0.0
Sat	18	101	0.0	7571	0.0	0.0
Sun	19	101	1.0	7571	0.0	1.0
Mon	20	102	0.0	7571	0.0	0.0
Tue	21	102	0.0	7571	0.0	0.0
Wed	22	102	0.0	7571	0.0	0.0
Thu	23	102	0.0	7571	0.0	0.0
Fri	24	102	0.0	7571	0.0	0.0
Sat	25	102	0.0	7571	0.0	0.0
Sun	26	102	0.0	7571	0.0	0.0
Mon	27	102	0.0	7571	0.0	0.0
Tue	28	102	0.0	7571	0.0	0.0
Wed	29	102	0.0	7571	0.0	0.0
Thu	30	102	0.0	7571	0.0	0.0
Fri	31	102	0.0	7571	0.0	0.0
Sat	1	102		7571		
Total			1.0		0.0	1.0
Avg.			0.0		0.0	0.0
Max.			1.0		0.0	1.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **July 2026**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	3633	0.0	21546	0.0	0.0
Thu	2	3633	0.0	21546	0.0	0.0
Fri	3	3633	0.0	21546	0.0	0.0
Sat	4	3633	0.0	21546	0.0	0.0
Sun	5	3633	0.0	21546	0.0	0.0
Mon	6	3633	0.0	21546	0.0	0.0
Tue	7	3633	0.0	21546	0.0	0.0
Wed	8	3633	0.0	21546	0.0	0.0
Thu	9	3633	0.0	21546	0.0	0.0
Fri	10	3633	0.0	21546	0.0	0.0
Sat	11	3633	0.0	21546	0.0	0.0
Sun	12	3633	0.0	21546	0.0	0.0
Mon	13	3633	0.0	21546	0.0	0.0
Tue	14	3633	0.0	21546	0.0	0.0
Wed	15	3633	0.0	21546	0.0	0.0
Thu	16	3633	0.0	21546	0.0	0.0
Fri	17	3633	0.0	21546	0.0	0.0
Sat	18	3633	0.0	21546	0.0	0.0
Sun	19	3633	0.0	21546	0.0	0.0
Mon	20	3633	0.0	21546	0.0	0.0
Tue	21	3633	0.0	21546	0.0	0.0
Wed	22	3633	0.0	21546	0.0	0.0
Thu	23	3633	0.0	21546	0.0	0.0
Fri	24	3633	0.0	21546	0.0	0.0
Sat	25	3633	0.0	21546	0.0	0.0
Sun	26	3633	0.0	21546	0.0	0.0
Mon	27	3633	0.0	21546	0.0	0.0
Tue	28	3633	0.0	21546	0.0	0.0
Wed	29	3633	0.0	21546	0.0	0.0
Thu	30	3633	0.0	21546	0.0	0.0
Fri	31	3633	0.0	21546	0.0	0.0
Sat	1	3633		21546		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: _____