



## OPERATOR'S REPORT

City of Rollingwood



June 18, 2025



## MEMORANDUM

To: City Administrator, City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Monthly Report  
Date: 06/11/2025

### Previous Directives

- *No directives*

### Current Operations Report

- I. **Utility Operations Report**
  - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
  - B. **Water System Operations and Maintenance** –
    - a. No items to report
  - C. **Wastewater Collection System Operations and Maintenance** – No items to report
  - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
  - a. Lake Travis Level –637.48 Current Storage 477,069 acre-feet (43.4% full) +1.4% up from last month.
  - b. The City of Austin is currently in Stage 2 watering restrictions – (Started August 15<sup>th</sup> 2023)

Lakes Travis and Buchanan, reservoir lakes for the area's water supply, are expected to drop below 900,000 acre-feet.

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

## Austin's Stage 2 water restrictions

The City of Austin is currently in **Stage 2 Drought Water Use Restrictions**.

- ***Residential***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Sunday
    - Odd address - Saturday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Thursday
    - Odd address - Wednesday
- ***Commercial / Multi-family***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address – Friday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - Even address - Tuesday
    - Odd address - Friday
- ***Public Schools***
  - Hose-end Sprinklers - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
  - Automatic Irrigation - one day per week - midnight to 5 a.m. and/or 7 p.m. to midnight
    - All addresses - Monday
- **Wasting water** is prohibited.

- Washing vehicles at home is permitted with a bucket.
- Charity car washes prohibited.
- Fountains must recirculate water and those with a 4-inch emission or fall of water are prohibited.
- Fountains with a greater than 4-inch emission or fall of water are prohibited
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (*including restaurants and bars*) may only operate between 4 p.m. and midnight.
- **Commercial power/pressure washing equipment** must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



## MEMORANDUM

To: City of Rollingwood  
From: Ben Ingallina, Crossroads Utility Services LLC  
Subject: Lift Station Report Detail  
Date: 06/12/2025

### Lift Station 1 – Dellana Ln.

- No issues. Needs a cleaning

### Lift Station 2 – Hatley Dr.

- No issues.

### Lift Station 3 – Almarion Way

- No issues.

### Lift Station 4- Rockway Cv.

- No issues.

### Lift Station 5 – Vale Dr.

- No issues.

### Lift Station 6 – Pleasant Cv.

- No issues. Could use a cleaning.

### Lift Station 7 – Nixon Dr.

- No issues. Could use a cleaning.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY  
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System  
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **May 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.375	16	0.439	Total
2	0.265	17	0.438	Monthly
3	0.265	18	0.438	Purchase: 11.611
4	0.266	19	0.423	
5	0.242	20	0.541	Average
6	0.253	21	0.635	Daily: 0.375
7	0.335	22	0.519	
8	0.363	23	0.355	Maximum
9	0.274	24	0.353	Daily: 0.635
10	0.274	25	0.354	
11	0.274	26	0.353	Minimum
12	0.401	27	0.354	Daily: 0.242
13	0.466	28	0.369	
14	0.552	29	0.352	
15	0.516	30	0.283	
		31	0.284	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	31		<input type="text" value="0%"/> (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			<input type="text" value="0%"/> (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
		TCEQ	Customers*
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO		

\* A sample copy of the Notice to the customers must accompany this report.

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Thu	1	167742	291.0	39492	84.0	375.0	0.375	2.2
Fri	2	168033	185.0	39576	80.0	265.0	0.265	2.2
Sat	3	168218	185.0	39656	80.0	265.0	0.265	2.4
Sun	4	168403	186.0	39736	80.0	266.0	0.266	2.3
Mon	5	168589	157.0	39816	85.0	242.0	0.242	2.4
Tue	6	168746	173.0	39901	80.0	253.0	0.253	2.1
Wed	7	168919	255.0	39981	80.0	335.0	0.335	2.3
Thu	8	169174	280.0	40061	83.0	363.0	0.363	2.2
Fri	9	169454	193.0	40144	81.0	274.0	0.274	2.2
Sat	10	169647	193.0	40225	81.0	274.0	0.274	2.4
Sun	11	169840	193.0	40306	81.0	274.0	0.274	2.2
Mon	12	170033	313.0	40387	88.0	401.0	0.401	2.3
Tue	13	170346	384.0	40475	82.0	466.0	0.466	2.2
Wed	14	170730	468.0	40557	84.0	552.0	0.552	2.5
Thu	15	171198	436.0	40641	80.0	516.0	0.516	2.5
Fri	16	171634	371.0	40721	68.0	439.0	0.439	2.5
Sat	17	172005	370.0	40789	68.0	438.0	0.438	1.6
Sun	18	172375	371.0	40857	67.0	438.0	0.438	2.5
Mon	19	172746	357.0	40924	66.0	423.0	0.423	2.5
Tue	20	173103	470.0	40990	71.0	541.0	0.541	2.1
Wed	21	173573	562.0	41061	73.0	635.0	0.635	2.3
Thu	22	174135	449.0	41134	70.0	519.0	0.519	2.2
Fri	23	174584	286.0	41204	69.0	355.0	0.355	2.3
Sat	24	174870	285.0	41273	68.0	353.0	0.353	2.7
Sun	25	175155	286.0	41341	68.0	354.0	0.354	2.1
Mon	26	175441	285.0	41409	68.0	353.0	0.353	2.3
Tue	27	175726	286.0	41477	68.0	354.0	0.354	2.2
Wed	28	176012	304.0	41545	65.0	369.0	0.369	2.3
Thu	29	176316	284.0	41610	68.0	352.0	0.352	2.2
Fri	30	176600	216.0	41678	67.0	283.0	0.283	2.0
Sat	31	176816	217.0	41745	67.0	284.0	0.284	2.5
Sun	1	177033		41812				
Total			9291.0	27140.0	2320.0	11611.0	11.6	
Avg.			299.7		74.8	374.5	0.375	2.3
Max.			562.0		88.0	635.0	0.635	2.7
Min.			157.0		65.0	242.0	0.242	1.6

Operator: \_\_\_\_\_

# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Thu	1	92	0.0	7547	0.0	0.0
Fri	2	92	0.0	7547	0.0	0.0
Sat	3	92	0.0	7547	0.0	0.0
Sun	4	92	0.0	7547	0.0	0.0
Mon	5	92	0.0	7547	0.0	0.0
Tue	6	92	0.0	7547	0.0	0.0
Wed	7	92	0.0	7547	0.0	0.0
Thu	8	92	0.0	7547	0.0	0.0
Fri	9	92	0.0	7547	0.0	0.0
Sat	10	92	0.0	7547	0.0	0.0
Sun	11	92	0.0	7547	0.0	0.0
Mon	12	92	0.0	7547	0.0	0.0
Tue	13	92	0.0	7547	0.0	0.0
Wed	14	92	0.0	7547	0.0	0.0
Thu	15	92	0.0	7547	0.0	0.0
Fri	16	92	0.0	7547	0.0	0.0
Sat	17	92	0.0	7547	0.0	0.0
Sun	18	92	0.0	7547	0.0	0.0
Mon	19	92	0.0	7547	0.0	0.0
Tue	20	92	0.0	7547	0.0	0.0
Wed	21	92	0.0	7547	0.0	0.0
Thu	22	92	0.0	7547	0.0	0.0
Fri	23	92	0.0	7547	0.0	0.0
Sat	24	92	0.0	7547	0.0	0.0
Sun	25	92	0.0	7547	0.0	0.0
Mon	26	92	0.0	7547	0.0	0.0
Tue	27	92	0.0	7547	0.0	0.0
Wed	28	92	0.0	7547	0.0	0.0
Thu	29	92	0.0	7547	0.0	0.0
Fri	30	92	0.0	7547	0.0	0.0
Sat	31	92	0.0	7547	0.0	0.0
Sun	1	92		7547		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_



# MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **May 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Thu	1	3619	0.0	21519	0.0	0.0
Fri	2	3619	0.0	21519	0.0	0.0
Sat	3	3619	0.0	21519	0.0	0.0
Sat	4	3619	0.0	21519	0.0	0.0
Sun	5	3619	0.0	21519	0.0	0.0
Mon	6	3619	0.0	21519	0.0	0.0
Tue	7	3619	0.0	21519	0.0	0.0
Wed	8	3619	0.0	21519	0.0	0.0
Thu	9	3619	0.0	21519	0.0	0.0
Fri	10	3619	0.0	21519	0.0	0.0
Sat	11	3619	0.0	21519	0.0	0.0
Sun	12	3619	0.0	21519	0.0	0.0
Mon	13	3619	0.0	21519	0.0	0.0
Tue	14	3619	0.0	21519	0.0	0.0
Wed	15	3619	0.0	21519	0.0	0.0
Thu	16	3619	0.0	21519	0.0	0.0
Fri	17	3619	0.0	21519	0.0	0.0
Sat	18	3619	0.0	21519	0.0	0.0
Sun	19	3619	0.0	21519	0.0	0.0
Mon	20	3619	0.0	21519	0.0	0.0
Tue	21	3619	0.0	21519	0.0	0.0
Wed	22	3619	0.0	21519	0.0	0.0
Thu	23	3619	0.0	21519	0.0	0.0
Fri	24	3619	0.0	21519	0.0	0.0
Sat	25	3619	0.0	21519	0.0	0.0
Sun	26	3619	0.0	21519	0.0	0.0
Mon	27	3619	0.0	21519	0.0	0.0
Tue	28	3619	0.0	21519	0.0	0.0
Wed	29	3619	0.0	21519	0.0	0.0
Thu	30	3619	0.0	21519	0.0	0.0
Fri	31	3619	0.0	21519	0.0	0.0
Sat	1	3619		21519		
Total			0.0		0.0	0.0
Avg.			0.0		0.0	0.0
Max.			0.0		0.0	0.0
Min.			0.0		0.0	0.0

Operator: \_\_\_\_\_