



Date: June 13, 2025
To: Mayor and Council Members of the City of Rollingwood
From: Alun Thomas, City Administrator
Subject: City Administrator's Report

City Financials

Highlights of the financials through the month of May 2025:

- As of May 31, 2025, 67% of the Fiscal Year has passed.
- Property taxes collected were up 13% from the amount collected in May 2024.
- Sales taxes collected were up 4% from the amount collected in May 2024.
- The Water Fund balance is currently at \$1,116,135.40. The General Fund balance is \$5,175,213.87.

Utilities

Stage 2 water restrictions remain in effect, so we continue to strongly encourage residents to set up their [EyeOnWater](#) customer portal and to set up leak alerts. This valuable tool allows our utility customers to efficiently manage and monitor their water usage, providing alerts to potential leaks so that they can take immediate action and prevent costly repairs—particularly useful if they will be away from their homes for an extended period. Residents who need assistance with setting up their accounts are encouraged to contact Veronica Hernandez at (512) 327-1838 (Opt. 4), via email at vhernandez@rollingwoodtx.gov, or in person during business hours.

For more information and frequently asked questions about EyeOnWater:

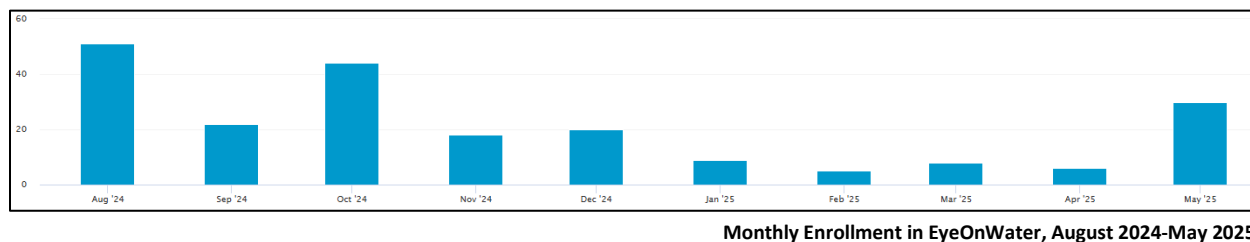
<https://www.rollingwoodtx.gov/administration/page/eyeonwater-customer-portal>

Additional resources:

- YouTube video on how to set up an account: <https://www.youtube.com/watch?v=TuHRNSKvkdY>
- PDF instructions to set up an account: <https://bit.ly/EOW-Instructions>
- YouTube video on how to configure an EyeOnWater account and set up leak alerts: <https://www.youtube.com/watch?v=RSW5FcB1nMO>

As of June 9, 2025, the EyeOnWater customer portal has a total of **225** accounts (an increase of 22 since my last report) that are registered within the system, representing 38% of the community. Of those accounts, **163** (a truly impressive increase of **48 or almost 42%** since my last report!) have signed up for leak alerts. As shown below, the enrollment rate in the EyeOnWater system had been declining for months, but the Utility Commission's informational flyer about the EyeOnWater system in April's water

bills appears to have been very successful in increasing the number of customers who have signed up for both EyeOnWater and its leak alerts.



The City's Consumer Confidence Report (CCR), which provides water quality information to our utility customers, has been completed. The report will be sent to TCEQ in June, has been posted to the City's website (<https://bit.ly/45an5bo>), and a link to the posting was included in May's water bills.

Water CIP and Drainage Projects

Construction activities are still ongoing for Water CIP Bond Program Packages 1-4 and the Hubbard/Hatley/ Pickwick and Nixon/Pleasant Drainage Projects. Updates on these projects and their impacts on residents can be found on our city website, under the public notices section on the front page. This page "Rollingwood Water System Improvements Updates" will be kept up to date with project progress and milestones. A full schedule of all projects can also be found on this page and will be updated as the projects progress. Link: <https://www.rollingwoodtx.gov/administration/page/rollingwood-water-system-improvements-updates>

Emergency Management

Staff members continue training in core emergency management skills, with the staff collectively now far more knowledgeable and skilled in this critical area. Several members of staff will need to attend local in-person training to round out their skills. Chief Muñoz is currently working with Texas Division of Emergency Management (TDEM) to host the two necessary in-person classes locally, and is working with surrounding jurisdictions to increase the number of local attendees so that the classes can be held in or very near Rollingwood.

Google Fiber

Google Fiber began work on construction activities for its fiber optic network in early April. Work is still ongoing, but is expected to be completed soon. City staff continues to be in frequent communication with Google Fiber, and is working with the company to ensure that any trenching activities along segments of streets that are about to be replaced will take place before the new pavement is poured.

Personnel

Mayor Massingill, City Secretary Makayla Rodriguez, and I reviewed applications and interviewed applicants for the vacant Assistant to the City Administrator position. Several well-qualified applicants applied for this important role, making the decision process quite difficult. However, we have successfully extended an offer of employment to Lindsay Saenz. Ms. Saenz will join the staff on June 23.

As a reminder, Thursday, June 19 (Juneteenth) and Friday, July 4 (Independence Day) are City holidays. As such, non-emergency staff will not be present at work on that day, with the exception of some members of staff who will be providing supporting roles to the Independence Day activities in the city.

4th of July Festivities

The Rollingwood Women's Club will be holding its annual July 4th parade at 9:00 a.m. with a celebration to follow in the lower park. The Zilker Clubhouse rental has been confirmed again this year for residents to watch the fireworks in Austin. We hope to see you all there for the celebration!

Contact Me if Needed

I can be reached by email at athomas@rollingwoodtx.gov and by cell phone at (737) 218-8326. Please let me know if you have any questions or concerns.

Sincerely,

Alun Thomas

City Administrator