



OPERATOR'S REPORT

City of Rollingwood



November 19, 2025



MEMORANDUM

To: City Administrator, City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Monthly Report
Date: 11/12/2025

Previous Directives

- *No directives*

Current Operations Report

- I. **Utility Operations Report**
 - A. **Billing Report/ Water Accountability** – Please see enclosed water operations report
 - B. **Water System Operations and Maintenance** –
 - a. No items to report
 - C. **Wastewater Collection System Operations and Maintenance** – No items to report
 - D. **Lift Station Maintenance** – *See enclosed report*
- II. **Customer Service Issues** – No reported issues
- III. **Emergency Response Items** – No new items
- IV. **Drought Contingency Plan / Watering Restrictions**
 - a. Lake Travis Level –668.59 Current Storage 896,875 acre-feet (80.1%full) -3.6% down from last month.
 - b. The City of Austin returned to Conservation Stage Drought Water Use Restrictions (Stage1) watering restrictions – (Started September 2nd 2025) [Find Your Watering Day | AustinTexas.gov](#)

Current Water Restrictions

Austin residents can protect their lakes, the environment, and their future water supply by watering only one day a week. Join your neighbors in helping your community and wallet by adhering to the mandatory watering days and times.

By watering only one day a week with a typical automatic irrigation system rather than two to three times a week, a household could save 7,000 to 14,000 gallons a month. That could be a savings of up to \$150 a month, depending on how much additional water is used by a household.

As of September 2, 2025, the City of Austin returned to Conservation Stage Drought Water Use Restrictions.

- **Residential**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses – Thursday and Sunday
 - Odd addresses – Wednesday and Saturday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. or 7 p.m. to midnight.
 - Even addresses - Thursday
 - Odd addresses - Wednesday
- **Commercial / Multi-family**
 - Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All Addresses- Tuesday and Friday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - Even addresses - Tuesday
 - Odd addresses - Friday
- **Public Schools / HOAs / Golf Course Fairways**
 - Hose-end Sprinklers & Drip Irrigation - two days per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday and Thursday
 - Automatic & Manual Irrigation Systems - one day per week - midnight to 10 a.m. and/or 7 p.m. to midnight
 - All addresses – Monday
- [Wasting water](#) is prohibited.
- Home car washing must be done with positive shutoff valve.
- Charity car washes can be held at commercial car washes.
- Fountains must recirculate water.
- Restaurants may not serve water unless requested by a customer.
- Patio misters at commercial properties (including restaurants and bars) may only operate between 4 p.m. and midnight.

- [Commercial power/pressure washing equipment](#) must meet efficiency requirements.
- Golf courses using potable water can only irrigate fairways on their watering day; tees and greens can be watered every other day if Austin Water is notified.
- Irrigation of golf course fairways allowed between midnight and 5:00 a.m. or between 7:00 p.m. and midnight on designated outdoor water-use days only
- Irrigation of golf course greens or tees allowed every other day with notice to and approval by Austin Water only



MEMORANDUM

To: City of Rollingwood
From: Ben Ingallina, Crossroads Utility Services LLC
Subject: Lift Station Report Detail
Date: 11/12/2025

Lift Station 1 – Dellana Ln.

- No issues.

Lift Station 2 – Hatley Dr.

- No issues.

Lift Station 3 – Almarion Way

- No issues. Needs Alterman to come out and quote a repair for the VFD on pump 1.

Lift Station 4- Rockway Cv.

- No issues.

Lift Station 5 – Vale Dr.

- No issues.

Lift Station 6 – Pleasant Cv.

- No issues. Some build up of grease on top.

Lift Station 7 – Nixon Dr.

- No issues.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Water Utilities Division

Monthly Operational Report For Public Water Systems Purchasing Treated Water From Another System
Which Uses Surface Water Sources or Groundwater Sources Under The Influence of Surface Water

PUBLIC WATER SYSTEM NAME: **City of Rollingwood**

System I.D. #: 2270016

Month: **October 2025**

Submitted by:

Date:

No. of Connections: **537**

License #:

Grade:

TREATED WATER PURCHASED FROM A WHOLESALE SUPPLIER				
Date	Quantity (mgd)	Date	Quantity (mgd)	Monthly Summary (mgd)
1	0.700	16	0.600	Total
2	0.641	17	0.481	Monthly
3	0.504	18	0.481	Purchase: 15.711
4	0.503	19	0.480	
5	0.504	20	0.482	Average
6	0.509	21	0.588	Daily: 0.507
7	0.642	22	0.617	
8	0.660	23	0.556	Maximum
9	0.671	24	0.248	Daily: 0.700
10	0.475	25	0.247	
11	0.476	26	0.249	Minimum
12	0.476	27	0.406	Daily: 0.247
13	0.499	28	0.437	
14	0.608	29	0.420	
15	0.619	30	0.572	
		31	0.357	

DISTRIBUTION SYSTEM			
(DISINFECTANT RESIDUAL MONITORING)			
Minimum allowable disinfectant residual:	0.5	mg/L	Percentage of the measurements below the limit this month:
Total no. of measurements this month:	31		0% (1A)
No. of measurements below the limit:	0		
Percentage of the measurements below the limit last month:			0% (1B)

PUBLIC NOTIFICATION			
TREATMENT TECHNIQUE VIOLATION	Yes/No	If YES, Date when Notice was Given to the:	
More than 5.0% of the disinfectant residuals in the distribution system below acceptable levels for two consecutive months? - see (1A) and (1B)	NO	TCEQ	Customers*

* A sample copy of the Notice to the customers must accompany this report.

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2025**

LOCATION: **Bee Cave Woods**

I.D. #: **2270016**

		METER #07914810	SIZE 6"	METER #18713312	SIZE 3"	TOTAL FLOW	TOTAL GAL PURCHASED	CHLORINE RESIDUAL
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL	MG	mg/L
Wed	1	223605	601.0	51029	99.0	700.0	0.700	2.2
Thu	2	224206	573.0	51128	68.0	641.0	0.641	2.0
Fri	3	224779	424.0	51196	80.0	504.0	0.504	2.0
Sat	4	225203	424.0	51276	79.0	503.0	0.503	2.5
Sun	5	225627	424.0	51355	80.0	504.0	0.504	2.5
Mon	6	226051	430.0	51435	79.0	509.0	0.509	2.0
Tue	7	226481	558.0	51514	84.0	642.0	0.642	2.2
Wed	8	227039	579.0	51598	81.0	660.0	0.660	2.1
Thu	9	227618	588.0	51679	83.0	671.0	0.671	2.1
Fri	10	228206	397.0	51762	78.0	475.0	0.475	2.2
Sat	11	228603	398.0	51840	78.0	476.0	0.476	2.3
Sun	12	229001	398.0	51918	78.0	476.0	0.476	2.3
Mon	13	229399	421.0	51996	78.0	499.0	0.499	2.2
Tue	14	229820	525.0	52074	83.0	608.0	0.608	2.1
Wed	15	230345	540.0	52157	79.0	619.0	0.619	2.5
Thu	16	230885	518.0	52236	82.0	600.0	0.600	2.4
Fri	17	231403	405.0	52318	76.0	481.0	0.481	2.0
Sat	18	231808	405.0	52394	76.0	481.0	0.481	2.4
Sun	19	232213	405.0	52470	75.0	480.0	0.480	2.3
Mon	20	232618	406.0	52545	76.0	482.0	0.482	2.1
Tue	21	233024	509.0	52621	79.0	588.0	0.588	2.0
Wed	22	233533	539.0	52700	78.0	617.0	0.617	2.0
Thu	23	234072	475.0	52778	81.0	556.0	0.556	2.3
Fri	24	234547	194.0	52859	54.0	248.0	0.248	2.4
Sat	25	234741	194.0	52913	53.0	247.0	0.247	2.4
Sun	26	234935	195.0	52966	54.0	249.0	0.249	2.4
Mon	27	235130	297.0	53020	109.0	406.0	0.406	2.0
Tue	28	235427	343.0	53129	94.0	437.0	0.437	2.2
Wed	29	235770	394.0	53223	25.0	419.0	0.420	2.2
Thu	30	236164	443.0	53248	129.0	572.0	0.572	2.3
Fri	31	236607	256.0	53377	104.0	360.0	0.360	2.1
Sat	1	236863		53481				
Total			13258.0	27140.0	2452.0	15710.0	15.7	
Avg.			427.7		79.1	506.8	0.507	2.2
Max.			601.0		129.0	700.0	0.700	2.5
Min.			194.0		25.0	247.0	0.247	2.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2025**

LOCATION: **Hatley MM**

I.D. #: **2270016**

		METER No S/n	SIZE 6"	METER #151074A	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	101	0.0	7565	0.0	0.0
Thu	2	101	0.0	7565	0.0	0.0
Fri	3	101	0.0	7565	0.0	0.0
Sat	4	101	0.0	7565	0.0	0.0
Sun	5	101	0.0	7565	0.0	0.0
Mon	6	101	0.0	7565	0.0	0.0
Tue	7	101	0.0	7565	0.0	0.0
Wed	8	101	0.0	7565	0.0	0.0
Thu	9	101	0.0	7565	0.0	0.0
Fri	10	101	0.0	7565	0.0	0.0
Sat	11	101	0.0	7565	0.0	0.0
Sun	12	101	0.0	7565	0.0	0.0
Mon	13	101	0.0	7565	0.0	0.0
Tue	14	101	0.0	7565	0.0	0.0
Wed	15	101	0.0	7565	0.0	0.0
Thu	16	101	0.0	7565	0.0	0.0
Fri	17	101	0.0	7565	0.0	0.0
Sat	18	101	0.0	7565	0.0	0.0
Sun	19	101	0.0	7565	0.0	0.0
Mon	20	101	0.0	7565	0.0	0.0
Tue	21	101	0.0	7565	0.0	0.0
Wed	22	101	0.0	7565	0.0	0.0
Thu	23	101	0.0	7565	0.0	0.0
Fri	24	101	0.0	7565	0.0	0.0
Sat	25	101	0.0	7565	0.0	0.0
Sun	26	101	0.0	7565	0.0	0.0
Mon	27	101	0.0	7565	0.0	0.0
Tue	28	101	0.0	7565	0.0	0.0
Wed	29	101	0.0	7565	0.0	0.0
Thu	30	101	0.0	7565	0.0	0.0
Fri	31	101	0.0	7565	3.0	3.0
Sat	1	101		7568		
Total			0.0		3.0	3.0
Avg.			0.0		0.1	0.1
Max.			0.0		3.0	3.0
Min.			0.0		0.0	0.0

Operator: _____

MASTER METER REPORT

DISTRICT: **City of Rollingwood**

MONTH: **October 2025**

LOCATION: **Riley MM**

I.D. #: **2270016**

		METER No S/N	SIZE 6"	METER No S/N	SIZE 3"	TOTAL FLOW
DAY	DATE	A	TH GAL	B	TH GAL	TH GAL
Wed	1	3626	0.0	21525	0.0	0.0
Thu	2	3626	0.0	21525	0.0	0.0
Fri	3	3626	0.0	21525	0.0	0.0
Sat	4	3626	0.0	21525	0.0	0.0
Sun	5	3626	0.0	21525	0.0	0.0
Mon	6	3626	0.0	21525	0.0	0.0
Tue	7	3626	0.0	21525	0.0	0.0
Wed	8	3626	0.0	21525	0.0	0.0
Thu	9	3626	0.0	21525	0.0	0.0
Fri	10	3626	0.0	21525	0.0	0.0
Sat	11	3626	0.0	21525	0.0	0.0
Sun	12	3626	0.0	21525	0.0	0.0
Mon	13	3626	0.0	21525	0.0	0.0
Tue	14	3626	0.0	21525	0.0	0.0
Wed	15	3626	0.0	21525	0.0	0.0
Thu	16	3626	0.0	21525	0.0	0.0
Fri	17	3626	0.0	21525	0.0	0.0
Sat	18	3626	0.0	21525	0.0	0.0
Sun	19	3626	0.0	21525	0.0	0.0
Mon	20	3626	0.0	21525	0.0	0.0
Tue	21	3626	0.0	21525	0.0	0.0
Wed	22	3626	0.0	21525	0.0	0.0
Thu	23	3626	0.0	21525	0.0	0.0
Fri	24	3626	0.0	21525	0.0	0.0
Sat	25	3626	0.0	21525	0.0	0.0
Sun	26	3626	0.0	21525	0.0	0.0
Mon	27	3626	0.0	21525	0.0	0.0
Tue	28	3626	0.0	21525	0.0	0.0
Wed	29	3626	0.0	21525	1.0	1.0
Thu	30	3626	0.0	21526	0.0	0.0
Sat	1	3626		21526		
Total			0.0		1.0	1.0
Avg.			0.0		0.0	0.0
Max.			0.0		1.0	1.0
Min.			0.0		0.0	0.0

Operator: _____